

Default Report

CPC Program Review Feedback Form - CalWORKS

November 13, 2023 10:23 AM PST

Q2 - What is this program doing well?

What is this program doing well?

Continuous relationship with the County for referrals.

Dedicated individual to provide coordination and counseling. High marks for the 6-factor survey.

Provide Service to students in multiple formats/modalities. Taking on referrals from the county and other outside entities.

Serving the needs of the special population.

One great thing about CalWORKs is its ability to provide essential financial aid and support services to low-income families.

Student engagement.

Serving students in SUO 1 and 2

Q3 - What could this program improve upon?

What could this program improve upon?

Increase in staffing to grow the opportunities of our students. Also, the CalWorks office can use or create a way/training to log student contact for all types including emails or phone calls.

Quantifying student contacts. Each email/phone call needs to be counted to get an accurate count for service usage.

Better tracking of # of students served.

It says no difference for gender/ethnicity, but it looks like 100% female and primarily non-white. Maybe this is the population that it serves. More documentation of post-COVID student contacts.

CalWORKS has room for improvement in their total student contacts, which have significantly declined due to the impact of COVID-19.

None

SUO 3

Q6 - How well do the program's objectives align with the VC Educational Master Plan?

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Appears to align very well. there is a focus on equity gaps. Low ratio of students to counselor provides opportunity to develop and provide more of a case management approach to support which should include wrap-around services especially for students who may be at risk for not completing or moving towards their goals.

Well

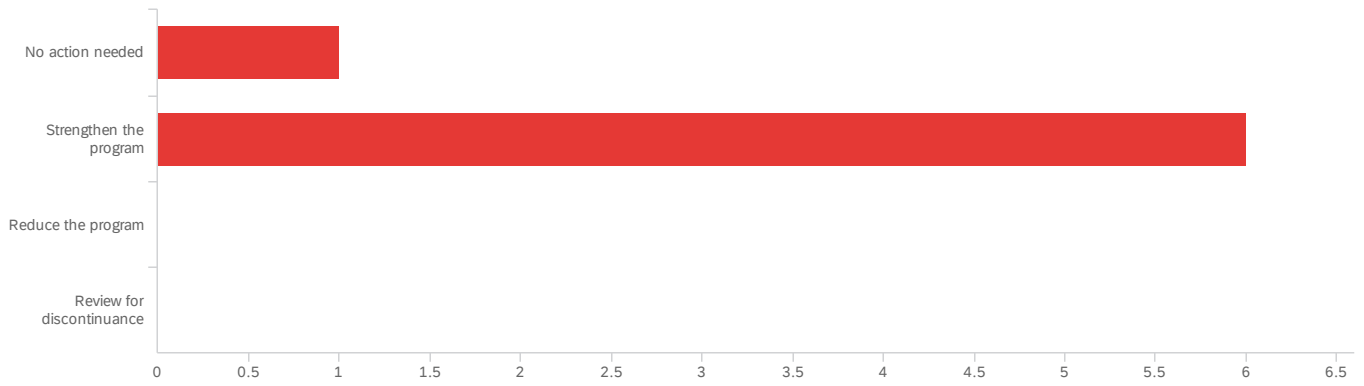
Fairly well.

CalWORKs does align with the goals of equity and access by providing financial aid and essential services to low-income families, they also promote engagement through active participation in employment-related activities, and support success and persistence by enabling access to education, training, and resources, thereby fostering self-sufficiency and long-term economic stability.

Most are aligned.

Aligns well

Q8 - I recommend the following course of action for this program:



#	Field	Choice Count
1	No action needed	14.29% 1
2	Strengthen the program	85.71% 6
3	Reduce the program	0.00% 0
4	Review for discontinuance	0.00% 0

7

Showing rows 1 - 5 of 5

End of Report