



PROGRAM COMPREHENSIVE REPORT

2022 - 2023

Program Review (S) - International Students
Center

Program Planning

2022 - 2023

General Information

Please enter your program's purpose statement.

The International Student Program (ISP) at Ventura College promotes multicultural experiences for students, staff, and the community we serve. Our goal is to provide "the American education" opportunity to students from all over the globe and in doing so increase the multicultural experiences in our campus and city.

Briefly describe your program and the services that it offers to students.

The program currently serves 55 international students from countries such as Australia, Belgium, Brazil, France, India, Pakistan, Canada, and Thailand, to name a few. We offer the following services to all international students: a complete admissions process: a review of paperwork needed, financial statements, high school completion, English proficiency, etc., visa appointment & immigration advising (F1 regulations only), change of status assistance, internship/externship & employment opportunities on and off campus. We also assist all students with housing, transportation, bank accounts, phone purchases, health insurance, and navigating the American life in the U.S.

How does your program support VC's mission?

By facilitating the enrollment and supporting our international students, the ISP office promotes the same mission statement as VC's. We assist the students with their personal, academic, and career goals in a very inclusive environment that fosters anti-racism, freedom, and multiculturalism.

SWOT Analysis: What are the strengths of your program?

Staff support is found in the athletics and counseling departments. A Student Services Office that is very pro-students regardless of where they come from. The campus location is great for global advertising. New agents' contracts. Visa offices opening all around the world. Many Canadian students (no visa required) currently attending the campus.

SWOT Analysis: What are the weaknesses of your program?

Lack of understanding about the program as a whole. The perception that the needs of the international students are the same as those of the local students. Not enough human resources are allocated to the program. No social media presence.

SWOT Analysis: What are some opportunities for your program?

Invest in international marketing - website adds in international platforms, and attend agents' events globally. Increase the number of agencies/partners working with the department. Promote more events on campus to engage the international students not only amongst themselves but also with the local students. Recruit more international athletes especially in Canada (no visa requirements). Increase social media exposure.

SWOT Analysis: What are some threats to your program?

Other schools pay a higher commission to agents than we do. The lack of support staff in different departments to assist international students causes a bottleneck in the international office. Slow application process.

Program Planning

Service Usage

How many total student contacts occurred in your program in the previous year?

Via the vcinternational email only, not the director's email or WhatsApp, there were 999 contacts from all students. Of which 434 were regarding new application process and housing.

Describe the trend in usage over the past two years?

N/A

Are there any student gender groups more than 5 points lower than the overall VC student population?

Yes

Student Gender Groups: If yes, please describe.

For the international program we recruit all genders equally but visas at our embassies are not granted equally. Several countries grant very few visas to female

Are there any student ethnic groups more than 5 points lower than the overall VC student population?

Yes

Student Ethnic Groups: If yes, please describe.

The international program is open to students all over the world. At the moment we are not targeting one specific country or population.

Briefly describe what your program has done to close equity gaps in students accessing your program?

NA

Six Factors Survey

Six Factors Survey: General Observations

We did not have any survey responses.

Why do you think your program scored the highest on this factor?

NA

Why do you think your program scored the lowest on this factor?

NA

SUOs

Briefly describe the results of your SUO assessments.

Assessment not completed

Which SUO initiative(s) had the greatest impact on improving outcomes for your program?

NA

Course Success Rate - COUN, EAC & EOPS only

Objective

3-Year Objective

Grow International population by 20%

What specific actions will you take to meet this objective?

Attend at least 5 international agent events in country or abroad. Have a minimum of 10 agencies recruiting for VC.

Which of the following Educational Master Plan Goals does this objective align with?

Goal 1: Increase the success of our students while closing equity gaps

Which of the following Student Equity Plan Goals does this objective align with?

Goal 5: Degree/Certificate Completion

Review Type

Comprehensive

Program Review Cycle

2022 - 2025

Objective Status

Active

Completion Date

10/01/2025

Resource Requests

Resource Request Status

Active

Request Year

2022-2023

Resource Request Title (First 3 letters of Program Name+2-digit Year + 2-digit Request Number)

INT2201

Description of Resource Request

Increase the College's visibility internationally via social media, student platforms and agent conferences abroad

Estimated Cost

20,000

Type

Other (Not Prioritized)

New/Replacement

New

Priority

01

Administrator, Faculty, or Staff Request

Equipment, Technology, or Facilities Request

Resource Requests

Resource Request Status

Active

Request Year

2022-2023

Resource Request Title (First 3 letters of Program Name+2-digit Year + 2-digit Request Number)

INT2203

Description of Resource Request

Private international office adjacent to an international "lounge" where international students and friends can collaborate and feel at home.

Type

Other (Not Prioritized)

New/Replacement

New

Priority

01

Administrator, Faculty, or Staff Request

Equipment, Technology, or Facilities Request

Please explain how critical this request is to your program’s goals.

The international office is currently out of compliance with SEVP regulations for an international office as it does not have a closed space for files and immigration documents and to have private meetings with students. The office is open and the conversation can be heard by anyone passing by. Many times calls need to be made with students to immigration and there is no place to have a private call. It is not always that we can schedule these events in a different room. Also, without a place where the international students can meet with each other they are isolated as they don't have their own community space to share their stories, difficulties and successes. They need a comfort zone as they only have each other as family in the U.S. This would also allow for visitors to come in and see that we have a student life for international students. At this moment, there is no space like this.

How many students will be impacted by this request?

55

What, if any, ongoing maintenance and licensing costs will your request require?

We could utilize any space that is appropriate with minimum to zero cost.

Have you identified funding sources to cover ongoing costs?

No

How will this resource improve the current learning environment, campus services, or operating conditions on campus?

Immensinly. Right now we cannot say that there is campus student life for the internationals students. There is space we will be sharing with FYE, but it is not yet ideal as the main international office will not be in the same area. Should we be able to share an office in that space, that would suffice the requirements of privacy and needs of the main international office. Any open area is not advisable for the office.

Resource Requests

Resource Request Status

Active

Request Year

2022-2023

Resource Request Title (First 3 letters of Program Name+2-digit Year + 2-digit Request Number)

INT2204

Description of Resource Request

Student Services Assistant - With the program currently hosting 55+ degree seekers and growing, support staff is necessary to sustain and help with the on going growth of the program.

Estimated Cost

42,000

Type

Staff

New/Replacement

New

Priority

01

Primary Contact For This Resource Request

Claudia Wilroy

Administrator, Faculty, or Staff Request**Please provide a detailed justification as to why this position is needed.**

The International Program is experiencing an on going growth. There are a lot of inquiries from new students as well as requests from agents. We need one more person to assist with the students' needs so that the director can continue to market and grow the program. These students are graduates and completers and need assistance while on campus. This position would also serve as an active DSO.

Equipment, Technology, or Facilities Request