

# Starfish Connect - Student

## What is Starfish Connect?

Your online tool linked in Canvas that makes it quick and easy for students to access college support and services.

## WHY USE Starfish Connect?

Schedule counseling appointments, connect with services, and receive messages from instructors to help students be more successful.

### You can use Starfish Connect anytime!

It's located on your Canvas dashboard. You can view counselors' availability and schedule appointments within a time-frame that works for you.

Instructors may post progress reports for your classes mid-semester, but messages may occur more often. You'll also receive emails in your my.vcccd.edu account when these correspondences occur. You can also access it from your MyVCCCD Portal, [you can also view it online.](https://vcccd.starfishsolutions.com/starfish-ops/dl/instructor/serviceCatalog.html?bookmark=service/4254/schedule)

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## SCHEDULING

### Schedule appointments

*With individual counselors, financial aid & scholarship specialists, or any support needed.*

### Choose a time-frame

*That works for you.*



## RESOURCES

### Access your My Success Network

*A host of services that are part of your support team.*

### Find names and contact info

*Team Specialists that are here to help you.*

### ACCESS your support team

*Mental health counselors, Career Transfer Center, Library, Tutoring, & more.*

## Student Services



## MESSAGES

### **Receive messages from instructors**

*Starfish is all about helping you be successful. Messages are intended to keep you on track, put you in touch with resources and team members that will accelerate progress. Your support team members may also reach out to you when prompted by an instructor.*

### **Progress reports**

*Overall attendance and engagement to keep you informed.*

### **Alerts**

*Only if you are falling behind. AND as a courtesy to YOU.*

### **Kudos**

*Encouragement to keep up the good work or when showing improvement.*