

English as a Second Language (ESL) Program Review

2012-2013

1. Program/Department Description

1A. Description

The English as a Second Language (ESL) Program prepares students for transfer-level academic and vocational courses. Language and etiquette necessary for school, work, and social situations are also addressed. The program supports ESL students in their language development and facilitates independent learning.

Degrees/Certificates

Program’s courses are designed to prepare students for college level work—to be successful in transfer level classes, and to get certificates and/or degrees.

1B. 2012-2013 Estimated Costs (Certificate of Achievement ONLY)

Required for Gainful Employment regulations.

	Cost		Cost		Cost		Cost
Enrollment Fees		Enrollment Fees					
Books/Supplies		Books/Supplies					
Total		Total		Total		Total	

1D. College Vision

Ventura College will be a model community college known for enhancing the lives and economic futures of its students and the community.

1E. College Mission

Ventura College, one of the oldest comprehensive community colleges in California, provides a positive and accessible learning environment that is responsive to the needs of a highly diverse student body through a varied selection of disciplines, learning approaches and teaching methods including traditional classroom instruction, distance education, experiential learning, and co-curricular activities. It offers courses in basic skills; programs for students seeking an associate degree, certificate or license for job placement and advancement; curricula for students planning to transfer; and training programs to meet worker and employee needs. It is a leader in providing instruction and support for students with disabilities. With its commitment to workforce development in support of the State and region's economic viability, Ventura

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College takes pride in creating transfer, career technical and continuing education opportunities that promote success, develop students to their full potential, create lifelong learners, enhance personal growth and life enrichment and foster positive values for successful living and membership in a multicultural society. The College is committed to continual assessment of learning outcomes in order to maintain high quality courses and programs. Originally landscaped to be an arboretum, the College has a beautiful, park-like campus that serves as a vital community resource.

1F. College Core Commitments

Ventura College is dedicated to following a set of enduring Core Commitments that shall guide it through changing times and give rise to its Vision, Mission and Goals.

- Student Success
- Respect
- Integrity
- Quality
- Collegiality
- Access
- Innovation
- Diversity
- Service
- Collaboration
- Sustainability
- Continuous Improvement

1G. Program/Department Significant Events (Strengths and Successes)

- The strength of the English as a Second Language Department lies in its reflection of the goals of Ventura College's Mission and Education Master Plan. The ESL department **provides a positive and accessible learning environment that is responsive to the needs of a highly diverse student body**. The ESL department offers **workforce development... through English language teaching... in the support of the state and region's economic viability**. We offer...**continuing education opportunities that promote success, develop students to their full potential, create lifelong learners, enhance personal growth and life enrichment and foster positive values for successful living and membership in a multicultural society**.
- ESL has been a part of the college's comprehensive program to meet the needs of the community in Ventura for 26 years and in Santa Paula for 36 years (And, previously in Fillmore for 35 years).
- The ESL department promotes student success. During the last several years, it has gone through a series of curriculum changes in an effort to reflect current trends and strive for a higher quality academic program. To increase productivity and create a solid quality program with a potential for growth, we have scaled down the number of classes that we offer. The history follows:
 - In 2008 the primary six credit ESL courses, V01-V06, which were formerly integrated skills courses, were redesigned to reflect current standards of the State Community College Department of Education for English as a Second Language coursework.
 - Discrete skills courses were developed for each of the 6 levels: Listening and speaking, reading and vocabulary and writing and grammar.

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- Three new courses were designed for the summer session.
- Pilot credit courses were offered when the Non-Credit ESL courses were cut in spring of 2009 (in the evening at Main Campus and our satellite campus, Fillmore High School).
- As participants in the **Title V grant from 2007-2012**, ESL revised its two highest level courses to accommodate the advanced ESL students while also serving long-term language learners coming out of high schools (Generation 1.5 students) who are pursuing a higher education, i.e., a degree or certificate.
 - ESL V07A/B: Reading and Writing for Vocational Purposes and V08A/B: Writing and Grammar for Academic Preparation.
 - Due to **Title V**, these two courses were also themed for child development and the health field.
- ESL utilized **Supplemental Instructors** to assist student learning.
- Conversation groups were organized by adjunct ESL instructors at the **Tutoring Center and the Reading and Writing Center**.
- In fall of 2010, the department further modified its curriculum. The six levels were condensed to three to allow all skill sets to be offered to all levels at the same time.
- In **fall 2011**, the department **changed its course numbering sequence** to eliminate the confusion that existed between ESL and English.
 - The **core courses** are now
 - ESL 20, 21, 22: Oral Communication 1-3
 - ESL 30, 31, 32: Reading and Writing 1-3
 - ESL 40, 41, 42: Writing and Grammar 1-3
 - The advanced courses (community college preparation courses) are now
 - ESL 50: Vocational Reading and Writing
 - ESL 51: Academic Writing and Grammar
- Fall 2012: The ESL Department began offering its college preparation courses as EngM 50AB and EngM51.
 - EngM: English for Multilingual students is a new discipline created by the ESL department in fall 2011 in an effort to provide a gateway for long-term English language learners getting out of high school without the language skills needed to succeed in transfer level courses. There is a current trend among California community colleges to create a discipline especially for these students to help them make this transition. It is being done due to the enormous numbers of students in this category. We are the first to do so.
 - Long-term language learners, i.e., Generation 1.5 students, are those students who began elementary school or middle school as language learners and were reclassified to fluent English proficient (RFEP: Reclassified Fluent English Proficient).
 - Though they continue to have language issues regarding reading comprehension and writing, they do not take the ESL classes that might assist them in succeeding in transfer level classes because they do not identify with being a language learner. The ENGM discipline is designed to assist these students.
- The English Learning Center (ELC) (formerly the DP building) was acquired by the ESL department in spring of 2012. All Main Campus ESL classes are now offered there.

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- It has provided the department with 22 computers and all the rooms were technologically enhanced through the acquisition of document presenters and Smart equipment.
- Technology has been embraced by the department through its newly developed Computer-based English grammar courses: ESL 10ABCD serving ESL, EngM, and native speakers.
- Beginning in 2009, 257 students were tracked to show the movement of ESL students through the ESL program into transfer classes. Of these 257 students 223 transfer classes were taken in a 2 year period (Fall 2009-Summer 2011). The retention rate was 94% and the student success was 80%. The success rate this current year is higher still at 88%.

K. Organizational Structure

Executive Vice President: Ramiro Sanchez

Dean: Tim Harrison

Department Chair: Karen Harrison

Instructors and Staff

Name	Karen Harrison
Classification	Professor
Year Hired	2000
Years of Work-Related Experience	
Degrees/Credentials	A.A., B.A., M.A.

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2. Performance Expectations

2A. Student Learning Outcomes

2A1. **2012-2013** - *Institutional* Student Learning Outcomes

1. Communication - written, oral and visual
2. Reasoning - scientific and quantitative
3. Critical thinking and problem solving
4. Information literacy
5. Personal/community awareness and academic/career responsibilities

2A2. **2012-2013** - *Program* Level Student Learning Outcomes *For programs/departments offering degrees and/or certificates*

2A3. **2012-2013** - *Course* Level Student Learning Outcomes

Attached to program review (See appendices).

2B. **2012-2013** Student SUCCESS Outcomes

1. The department has a student retention rate of 72% for FY11 which is 2% greater than the college's FY11 student retention rate of 70%.
2. The ESL FY11 student success rate is 88%. It is 17% above the College's 71% for the same year.

2C. **2012-2013** Program OPERATING Outcomes

1. The ELC (formerly DP) building has been renovated to better serve the English learning students. However, new software was purchased and more reliable computers are needed to run it. In order to leverage the existing wireless infrastructure, the department purchased laptops with the funding received from the program review in FY11. We are requesting a storage unit and 17 more laptops to complete a class set.

2D. Mapping of Student Learning Outcomes - Refer to TracDat

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3. Operating Information

3A. Productivity Terminology Table

Sections	A credit or non-credit class. Does not include not-for-credit classes (community education).
Census	Number of students enrolled at census (typically the 4 th week of class for fall and spring).
FTES	Full Time Equivalent Students A student in the classroom 15 hours/week for 35 weeks (or two semesters) = 525 student contact hours. 525 student contact hours = 1 FTES. Example: 400 student contact hours = $400/525 = 0.762$ FTES. The State apportionment process and District allocation model both use FTES as the primary funding criterion.
FTEF	Full Time Equivalent Faculty A faculty member teaching 15 units for two semesters (30 units for the year) = 1 FTE. Example: a 6 unit assignment = $6/30 = 0.20$ FTEF (annual). The college also computes semester FTEF by changing the denominator to 15 units. However, in the program review data, all FTE is annual. FTEF includes both Full-Time Faculty and Part-Time Faculty. FTEF in this program review includes faculty assigned to teach extra large sections (XL Faculty). This deviates from the prior practice of not including these assignments as part of FTEF. However, it is necessary to account for these assignments to properly represent faculty productivity and associated costs.
Cross Listed FTEF	FTEF is assigned to all faculty teaching cross-listed sections. The FTEF assignment is proportional to the number of students enrolled at census. This deviates from the practice of assigning load only to the primary section. It is necessary to account for these cross-listed assignments to properly represent faculty productivity and associated costs.
XL FTE	Extra Large FTE: This is the calculated assignment for faculty assigned to extra large sections (greater than 60 census enrollments). The current practice is not to assign FTE. Example: if census > 60, 50% of the section FTE assignment for each additional group of 25 (additional tiers).
WSCH	Weekly Student Contact Hours The term "WSCH" is used as a total for weekly student contact hours AND as the ratio of the total WSCH divided by assigned FTEF. Example: 20 sections of 40 students at census enrolled for 3 hours per week taught by 4.00 FTEF faculty. $(20 \times 40 \times 3) = 2,400$ WSCH / 4.00 FTEF = 600 WSCH/FTEF.
WSCH to FTES	Using the example above: $2,400$ WSCH x 35 weeks = 84,000 student contact hours = $84,000 / 525 = 160$ FTES (see FTES definition). Simplified Formulas: $FTES = WSCH/15$ or $WSCH = FTES \times 15$
District Goal	Program WSCH ratio goal. WSCH/FTEF The District goal was set in 2006 to recognize the differences in program productivity.

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3B: Student Success Terminology

Census	Number of students enrolled at Census (typically the 4 th week of class for fall and spring). Census enrollment is used to compute WSCH and FTES for funding purposes.
Retain	Students completing the class with any grade other than W or DR divided by Census Example: 40 students enrolled, 5 students dropped prior to census, 35 students were enrolled at census, 25 students completed the class with a grade other than W or DR: Retention Rate = $25/35 = 71\%$
Success	Students completing the class with grades A, B, C, CR or P divided by Census Excludes students with grades D, F, or NC.

Program specific data was provided in Section 3 for all programs last year. This year, please refer to the data sources available at

http://www.venturacollege.edu/faculty_staff/academic_resources/program_review.shtml

In addition, the 2011-2012 program review documents will provide examples of last year's data and interpretations.

3C: 2012 - 2013 Please provide program interpretation for the following:

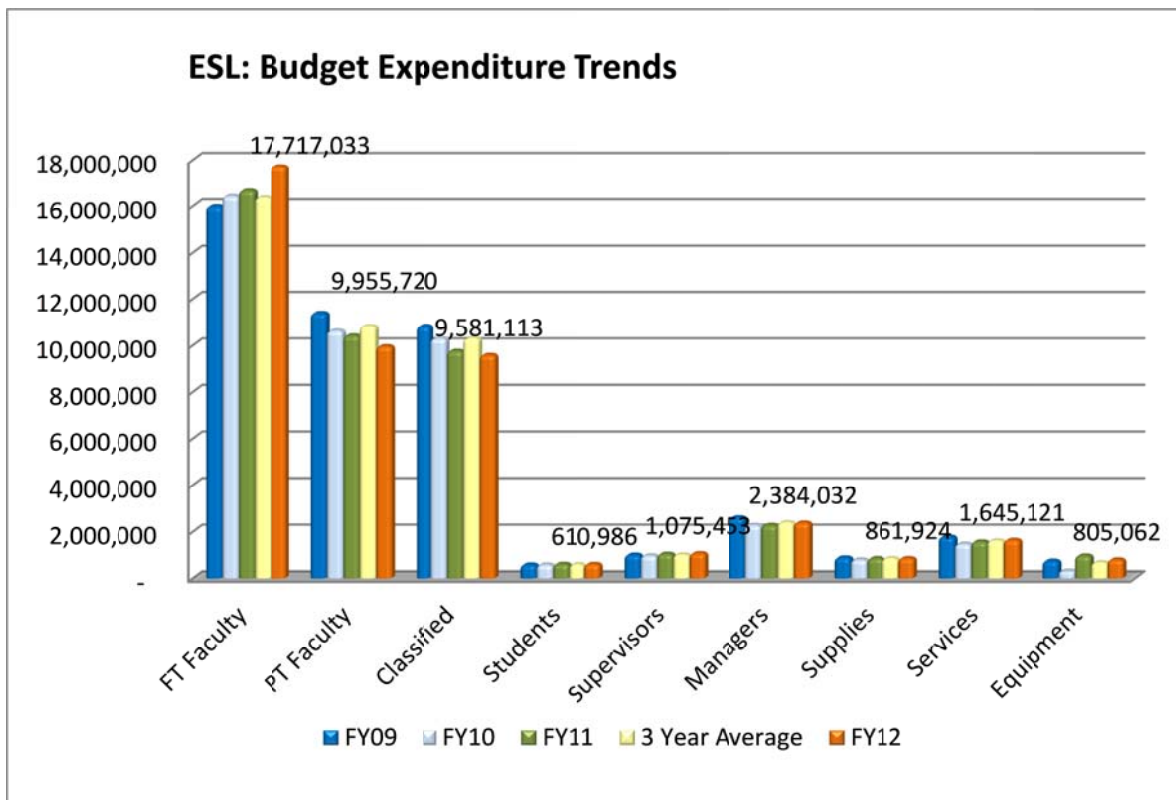
3C1: Interpretation of the Program Budget Information

- The information given appears to be incorrect.

Category	Title	FY09	FY10	FY11	FY12
1	FT Faculty	15,989,792	16,434,232	16,672,454	17,717,033
2	PT Faculty	11,384,823	10,630,815	10,421,492	9,955,720
3	Classified	10,825,616	10,292,513	9,758,174	9,581,113
4	Student Hourly	590,132	584,487	618,238	610,986
5	Supervisors	1,011,558	978,243	1,049,752	1,075,453
6	Managers	2,612,587	2,280,921	2,284,812	2,384,032
7	Supplies	893,249	804,211	863,777	861,924
8	Services	1,782,361	1,477,536	1,576,713	1,645,121
9	Equipment	753,807	317,601	973,879	805,062
	Total	45,843,925	43,800,559	44,219,291	44,636,444

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Category	Title	FY09	FY10	FY11	3 Year Average	FY12	FY12 Program	FY12 College
1	FT Faculty	15,989,792	16,434,232	16,672,454	16,365,493	17,717,033		8%
2	PT Faculty	11,384,823	10,630,815	10,421,492	10,812,377	9,955,720		-8%
3	Classified	10,825,616	10,292,513	9,758,174	10,292,101	9,581,113		-7%
4	Students	590,132	584,487	618,238	597,619	610,986		2%
5	Supervisors	1,011,558	978,243	1,049,752	1,013,184	1,075,453		6%
6	Managers	2,612,587	2,280,921	2,284,812	2,392,773	2,384,032		0%
7	Supplies	893,249	804,211	863,777	853,746	861,924		1%
8	Services	1,782,361	1,477,536	1,576,713	1,612,203	1,645,121		2%
9	Equipment	753,807	317,601	973,879	681,762	805,062		18%
	Total	45,843,925	43,800,559	44,219,291	44,621,258	44,636,444		0%



3C2: Interpretation of the Program Inventory Information

- The information given appears to be incorrect.

http://www.venturacollege.edu/assets/pdf/program_review/2012-2013/3C2a%20Inventory%20by%20Program.pdf

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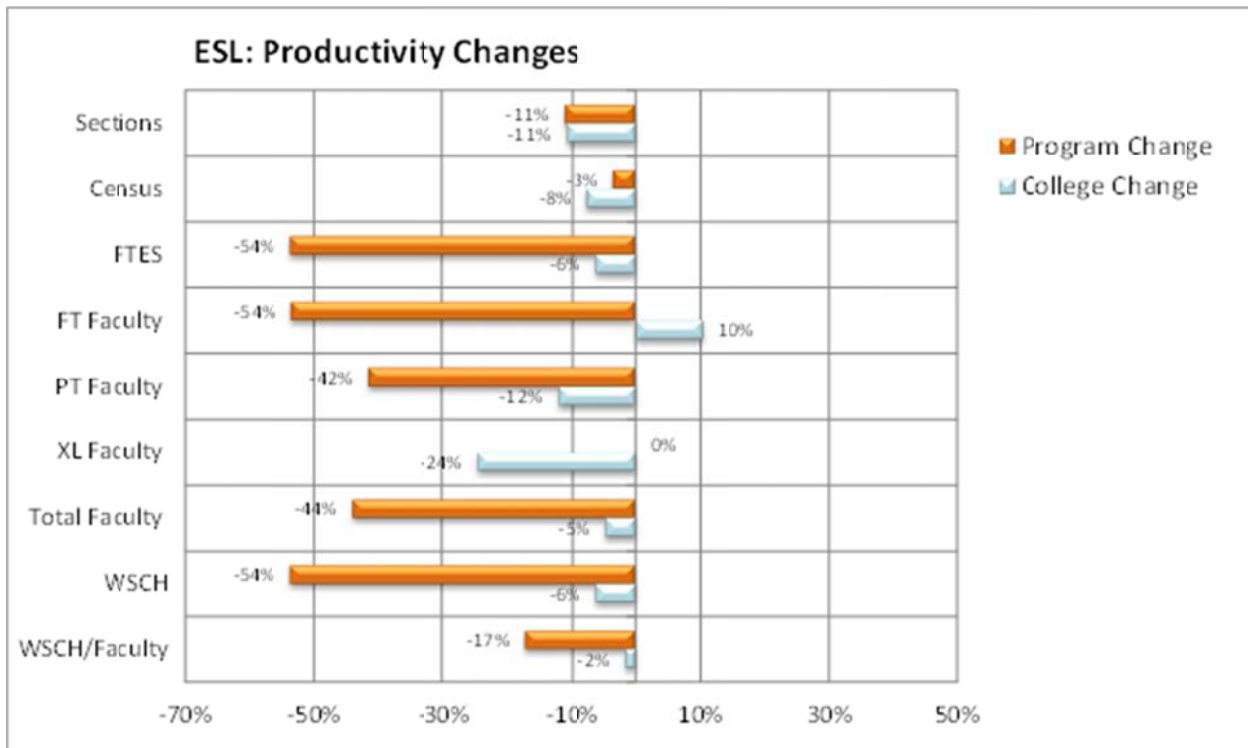
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3C3: Interpretation of the Program Productivity Information

- The information in the charts and graphs below appears to be incorrect because according to these charts the number of sections offered by the ESL department has increased when in fact they have decreased. And, it also states that there is .77 full-time faculty when there is one.
 - Due to its relevancy, we have also included applicable parts of the interpretation of the information in 2011.
 - **The program needs to improve its full-time to part-time FTEF ratio.**
 - According to suggestions by the accreditation report self-improvement through collaboration needs to be a continuing effort. A department with only one full-timer cannot comply with that suggestion. For 25 years, and up until the spring 2011, the ESL department has had 2 full-timers. This position needs to be replaced because an additional full-timer would provide the department chair the collaboration that is necessary for writing program review, working on SLOs, and revising and developing course outlines, and participating in the shared governance of the college. Additionally, ESL is operated at two sites, so another full-timer would provide students and adjuncts better access to information and assistance.

ESL: Productivity Changes							
Title	FY09	FY10	FY11	3 Year Average	FY12	Program Change	College Change
Sections	73	46	43	54	48	-11%	-11%
Census	873	893	772	846	817	-3%	-8%
FTES	231	228	195	218	101	-54%	-6%
FT Faculty	1.34	1.73	1.90	2	0.77	-54%	10%
PT Faculty	6.87	6.61	5.68	6	3.73	-42%	-12%
XL Faculty	-	-	-	-	-	0%	-24%
Total Faculty	8.20	8.34	7.58	8	4.50	-44%	-5%
WSCH	3,465	3,420	2,925	3,270	1,515	-54%	-6%
WSCH/Faculty	423	410	386	407	337	-17%	-2%

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3C4: Interpretation of the Program Course Productivity Information

We are unsure that the information provided is correct due to the information given for the ESL 10ABCD, which we are quite sure is not. That said, we have made an effort to interpret the other data.

- The District WSCH Ratio Productivity Table states that the district WSCH goal for ESL is 410. The department has suffered massive cuts in the last five years (36 sections vs. fall 11's 23 sections and spring 12's 17, three of which are co-listed and not taught by ESL faculty). With this in mind, analysis will only be of the 12 courses that continue to be offered.
- In some cases the ESL courses met or exceeded the 410 goal, some were higher than the school's 82%, and some were lower.
 - Explanation: The ESL curriculum was redesigned to meet a more rigorous academic standard and was introduced in 2011. It attracted a larger variety of students with varying levels of ability. That, combined with the continuing ESL students, proved challenging for instructors and students alike. Continuing students have had a difficult time with the increase of rigor. Instructors have had to meet the new challenges of attending to the extra needs of continuing students while attending to new students and also preparing new course materials. We suspect that it will take a few semesters for everyone to get fully adjusted to the new level of rigor required of the curriculum.

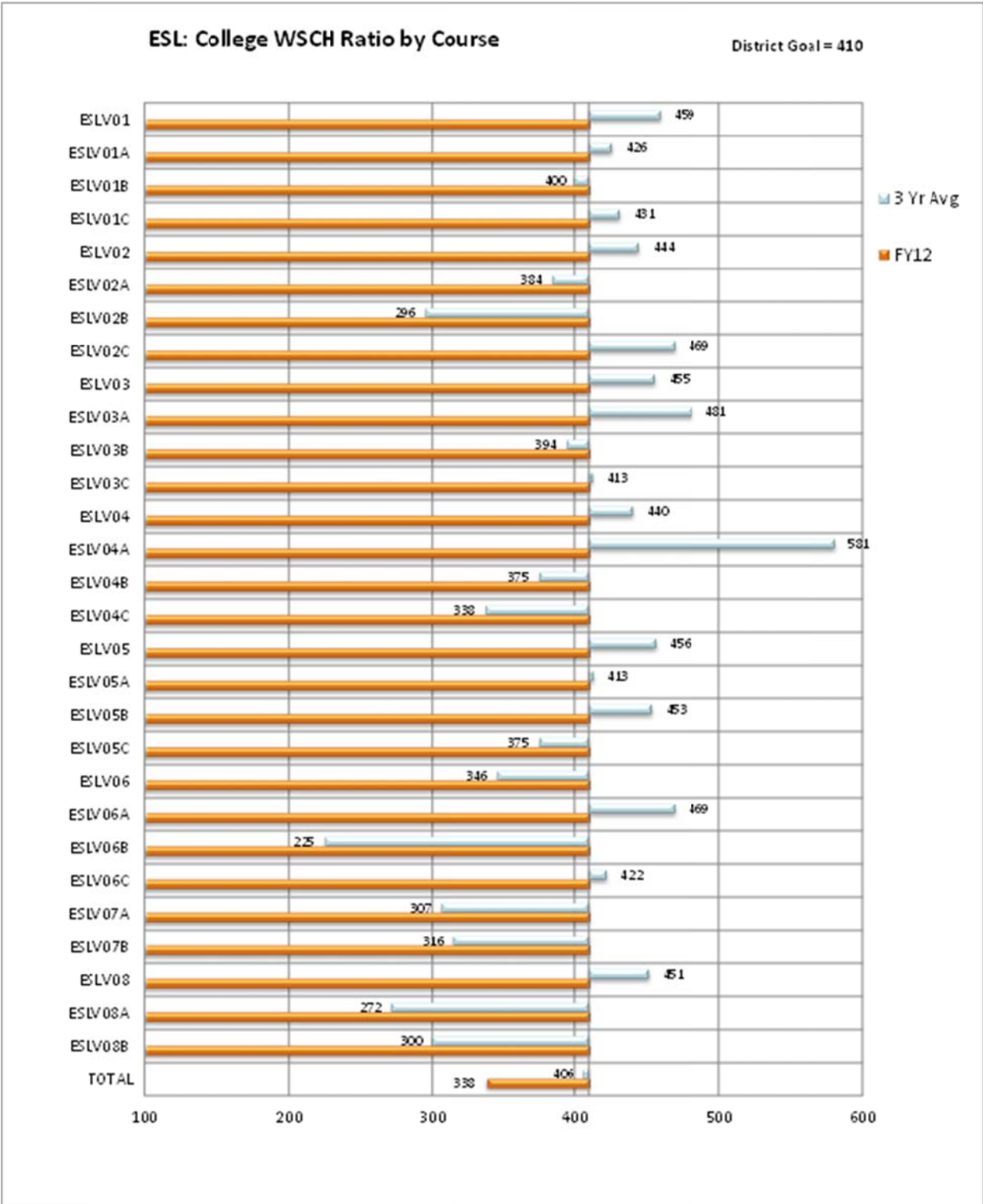
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College WSCH Ratio: Weekly Student Contact Hours/(FT FTE + PT FTE + XL FTE)									
Course	Title	FY09	FY10	FY11	3 Yr Avg	FY12	Change	Dist Goal	% Goal
ESLV01	Low-Beginning ESL	459	-	-	459	-	(459)	410	0%
ESLV01A	Low-begin ESL: Listen & Speak	-	463	388	426	-	(426)	410	0%
ESLV01B	Low-begin ESL: Reading & Vocab	-	400	-	400	-	(400)	410	0%
ESLV01C	Low-begin ESL: Writing&Gramm	-	-	431	431	-	(431)	410	0%
ESLV02	High-Beginning ESL	444	-	-	444	-	(444)	410	0%
ESLV02A	Hi-begin ESL: Listen & Speak	-	-	384	384	-	(384)	410	0%
ESLV02B	Hi-begin ESL: Reading & Vocab	-	300	291	296	-	(296)	410	0%
ESLV02C	Hi-begin ESL: Writing & Gramma	-	469	-	469	-	(469)	410	0%
ESLV03	Low-Intermediate ESL	455	-	-	455	-	(455)	410	0%
ESLV03A	Low-interm ESL: Listen & Speak	-	481	-	481	-	(481)	410	0%
ESLV03B	Low-interm ESL:Reading & Voca	-	-	394	394	-	(394)	410	0%
ESLV03C	Low-interm ESL:Writing&Gramm	-	400	425	413	-	(413)	410	0%
ESLV04	High-Intermediate ESL	440	-	-	440	-	(440)	410	0%
ESLV04A	Hi-interm ESL: Listen & Speak	-	581	-	581	-	(581)	410	0%
ESLV04B	Hi-interm ESL: Reading & Vocab	-	375	-	375	-	(375)	410	0%
ESLV04C	Hi-interm ESL: Writing&Gramm	-	-	338	338	-	(338)	410	0%
ESLV05	Low-Advanced ESL	456	-	-	456	-	(456)	410	0%
ESLV05A	Low-adv ESL: Listen & Speak	-	-	413	413	-	(413)	410	0%
ESLV05B	Low-adv ESL: Reading & Vocab	-	381	525	453	-	(453)	410	0%
ESLV05C	Low-adv ESL: Writing & Gramma	-	375	-	375	-	(375)	410	0%
ESLV06	High-Advanced ESL	346	-	-	346	-	(346)	410	0%
ESLV06A	Hi-adv ESL: Listen & Speak	-	469	-	469	-	(469)	410	0%
ESLV06B	Hi-adv ESL: Reading & Vocab	-	-	225	225	-	(225)	410	0%
ESLV06C	Hi-adv ESL: Writing & Grammar	-	413	431	422	-	(422)	410	0%
ESLV07A	Vocational Reading & Writing I	-	313	300	307	-	(307)	410	0%
ESLV07B	Vocational Reading & Writing II	-	275	356	316	-	(316)	410	0%
ESLV08	Writing Skills LEP	451	-	-	451	-	(451)	410	0%
ESLV08A	ESL Writing and Grammar I	-	-	272	272	-	(272)	410	0%
ESLV08B	ESL Writing and Grammar II	-	-	300	300	-	(300)	410	0%
TOTAL	Annual College WSCH Ratio	423	410	386	406	338	(68)	410	82%

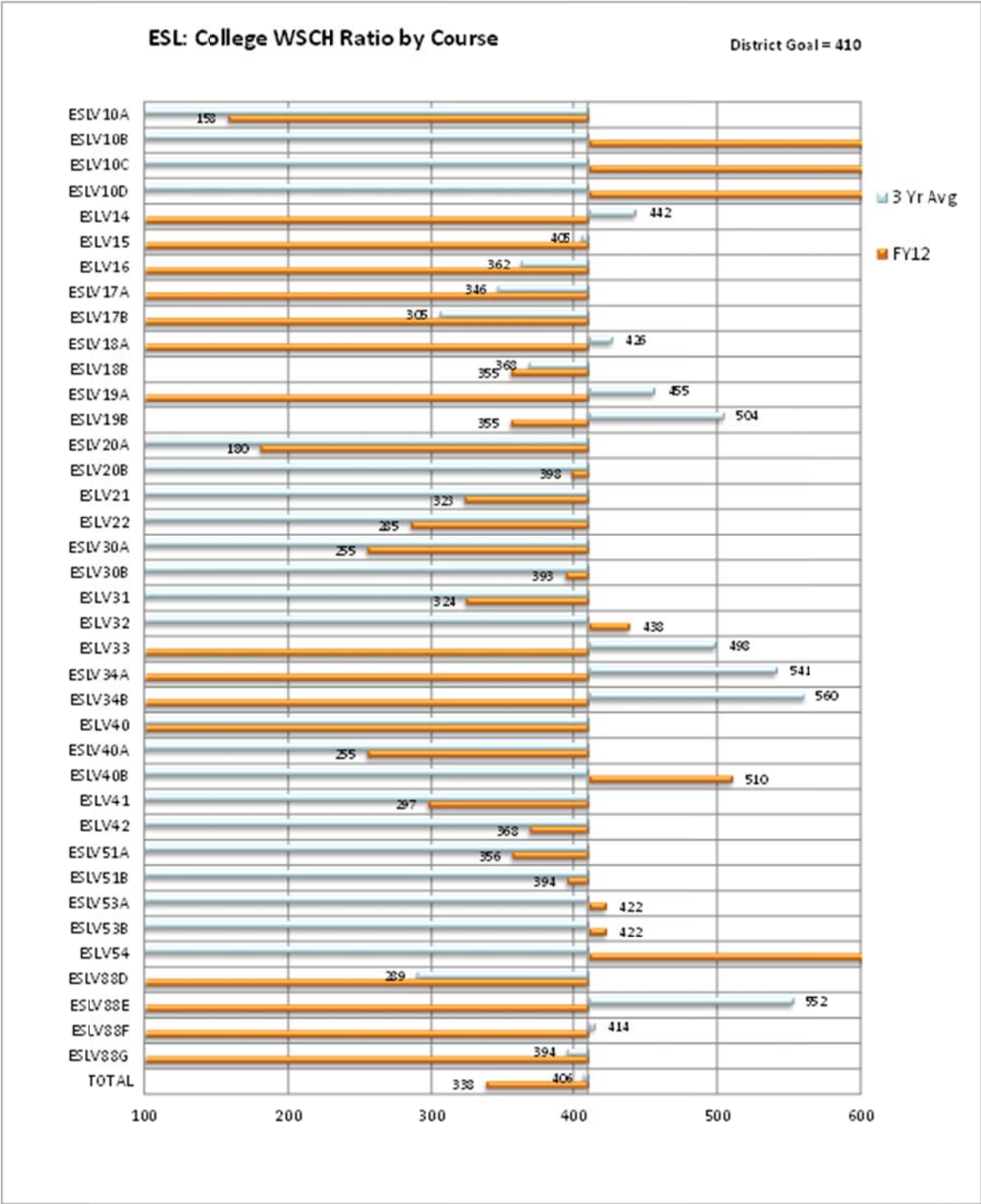
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College WSCH Ratio: Weekly Student Contact Hours/(FT FTE + PT FTE + XL FTE)									
Course	Title	FY09	FY10	FY11	3 Yr Avg	FY12	Change	Dist Goal	% Goal
ESLV10A	Computer Assisted English 1	-	-	-	-	158	158	410	39%
ESLV10B	Computer Assisted English 2	-	-	-	-	886	886	410	216%
ESLV10C	Computer Assisted English 3	-	-	-	-	1,667	1,667	410	407%
ESLV10D	Computer Assisted English 4	-	-	-	-	657	657	410	160%
ESLV14	Begin ESL Listening & Speaking	442	-	-	442	-	(442)	410	0%
ESLV15	Inter ESL Listening & Speaking	405	-	-	405	-	(405)	410	0%
ESLV16	Adv ESL Listening and Speaking	362	-	-	362	-	(362)	410	0%
ESLV17A	Begin Communication Skills I	-	357	335	346	-	(346)	410	0%
ESLV17B	Begin Communication Skills II	-	-	305	305	-	(305)	410	0%
ESLV18A	Intermediate Grammar I	-	441	411	426	-	(426)	410	0%
ESLV18B	Intermediate Grammar II	-	294	441	368	355	(13)	410	87%
ESLV19A	Intermediate Pronunciation I	-	-	455	455	-	(455)	410	0%
ESLV19B	Intermediate Pronunciation II	-	483	525	504	355	(149)	410	87%
ESLV20A	Begin Oral Communication I	-	-	-	-	180	180	410	44%
ESLV20B	Begin Oral Communication II	-	-	-	-	398	398	410	97%
ESLV21	Intermed Oral Communication	-	-	-	-	323	323	410	79%
ESLV22	Advanced Oral Communication	-	-	-	-	285	285	410	70%
ESLV30A	Begin Reading & Vocabulary I	-	-	-	-	255	255	410	62%
ESLV30B	Begin Reading & Vocabulary II	-	-	-	-	393	393	410	96%
ESLV31	Intermed Reading & Vocabulary	-	-	-	-	324	324	410	79%
ESLV32	Advanced Reading & Vocabulary	-	-	-	-	438	438	410	107%
ESLV33	Intermed Reading Comprehension	493	439	563	498	-	(498)	410	0%
ESLV34A	Low-Begin Read Comprehension	550	521	551	541	-	(541)	410	0%
ESLV34B	High-Begin Read Comprehension	583	557	540	560	-	(560)	410	0%
ESLV40	Vocab&Communication: Nonna	-	-	-	-	-	-	410	0%
ESLV40A	Beginning Writing & Grammar I	-	-	-	-	255	255	410	62%
ESLV40B	Beginning Writing & Grammar II	-	-	-	-	510	510	410	124%
ESLV41	Intermediate Writing & Grammar I	-	-	-	-	297	297	410	72%
ESLV42	Advanced Writing & Grammar I	-	-	-	-	368	368	410	90%
ESLV51A	Academic Writing & Grammar I	-	-	-	-	356	356	410	87%
ESLV51B	Academic Writing & Grammar II	-	-	-	-	394	394	410	96%
ESLV53A	Low-Begin Read Comprehension	-	-	-	-	422	422	410	103%
ESLV53B	High-Begin Read Comprehension	-	-	-	-	422	422	410	103%
ESLV54	Intermed Reading Comprehension	-	-	-	-	608	608	410	148%
ESLV88D	ESL Writing and Grammar II	289	-	-	289	-	(289)	410	0%
ESLV88E	ESL Communication Skills I	-	552	-	552	-	(552)	410	0%
ESLV88F	ESL Communicative Grammar I	-	414	-	414	-	(414)	410	0%
ESLV88G	Interactive Pronunciation I	-	394	-	394	-	(394)	410	0%
TOTAL	Annual College WSCH Ratio	423	410	386	406	338	(68)	410	82%

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3C5: Interpretation of Program Retention, Student Success, and Grade Distribution

Because of the inaccuracy of some of the data supplied, we are unsure what is correct and what is not. We therefore analyze the data without a high level of confidence.

- 95% of ESL students completed their courses compare to 86% of other college students.
- 88% of ESL students were successful opposed to 71% of the other college students.

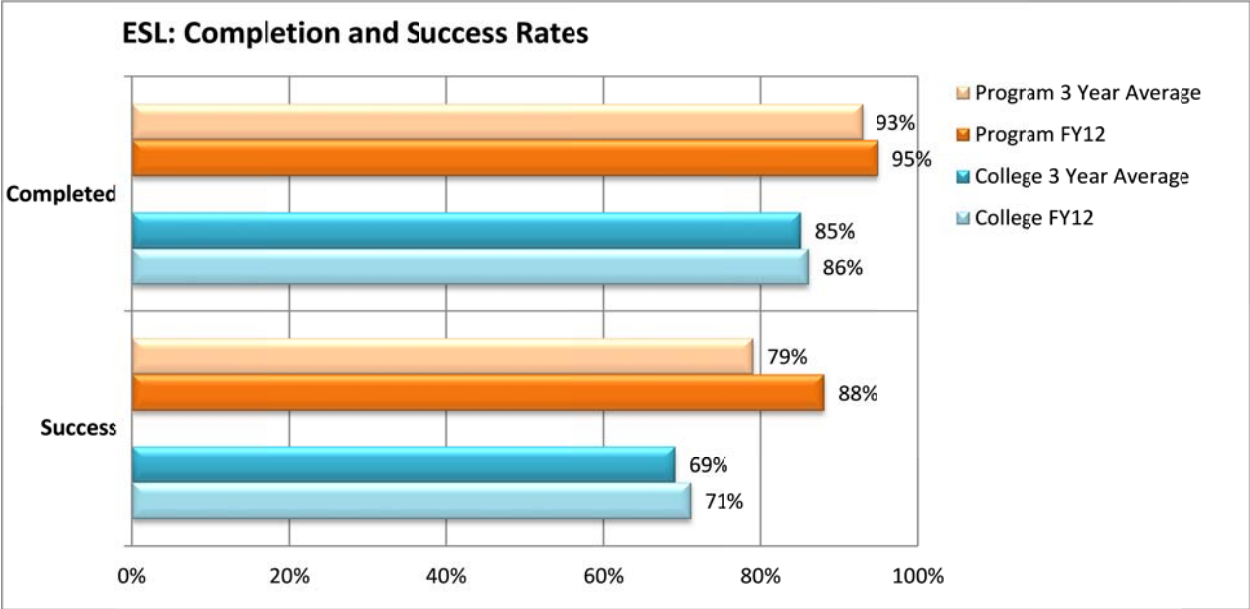
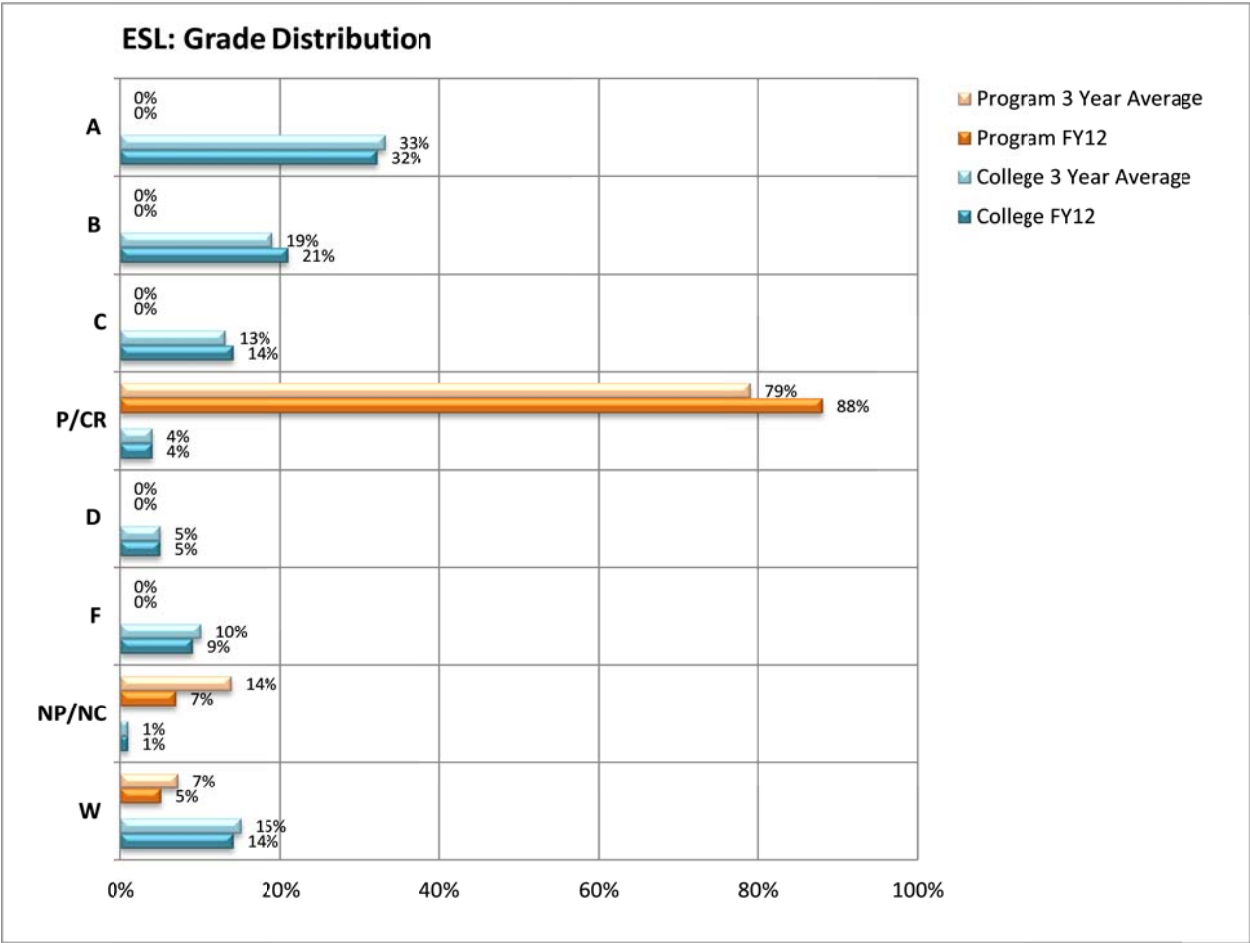
C. Program Operating Outcomes

1. The program will maintain and make an effort to increase WSCH/FTEF at the 410 goal set by the district. The District WSCH Ratio Productivity Table states that the district WSCH goal for ESL is 410. Some courses met or exceeded the goal. The changes that the ESL department has made over the last few years might explain the deficit for those courses that are below the goal.

Subject	Fiscal Year	A	B	C	P/CR	D	F	NP/NC	W	Graded	Completed	Success
ESL	FY09	-	-	-	220	-	-	54	28	302	274	220
ESL	FY10	-	-	-	244	-	-	41	24	309	285	244
ESL	FY11	-	-	-	207	-	-	22	9	238	229	207
ESL	3 Year Avg	-	-	-	224	-	-	39	20	283	263	224
ESL	FY12	-	-	-	190	-	-	15	11	216	205	190

Subject	Fiscal Year	A	B	C	P/CR	D	F	NP/NC	W	Graded	Completed	Success
ESL	FY09	0%	0%	0%	73%	0%	0%	18%	9%	100%	91%	73%
ESL	FY10	0%	0%	0%	79%	0%	0%	13%	8%	100%	92%	79%
ESL	FY11	0%	0%	0%	87%	0%	0%	9%	4%	100%	96%	87%
ESL	3 Year Avg	0%	0%	0%	79%	0%	0%	14%	7%	100%	93%	79%
ESL	FY12	0%	0%	0%	88%	0%	0%	7%	5%	100%	95%	88%
College	3 Year Avg	33%	19%	13%	4%	5%	10%	1%	15%	100%	85%	69%
College	FY12	32%	21%	14%	4%	5%	9%	1%	14%	100%	86%	71%

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3C6: Interpretation of the Program Completion Information

ESL: Student Certificates and Degrees					
Program	FY	Certificates	Degrees	Female	Male
ESL	FY09	-	-	-	-
ESL	FY10	-	-	-	-
ESL	FY11	-	-	-	-
ESL	FY12	-	-	-	-
Total Awards in 4 Years		-	-	-	-

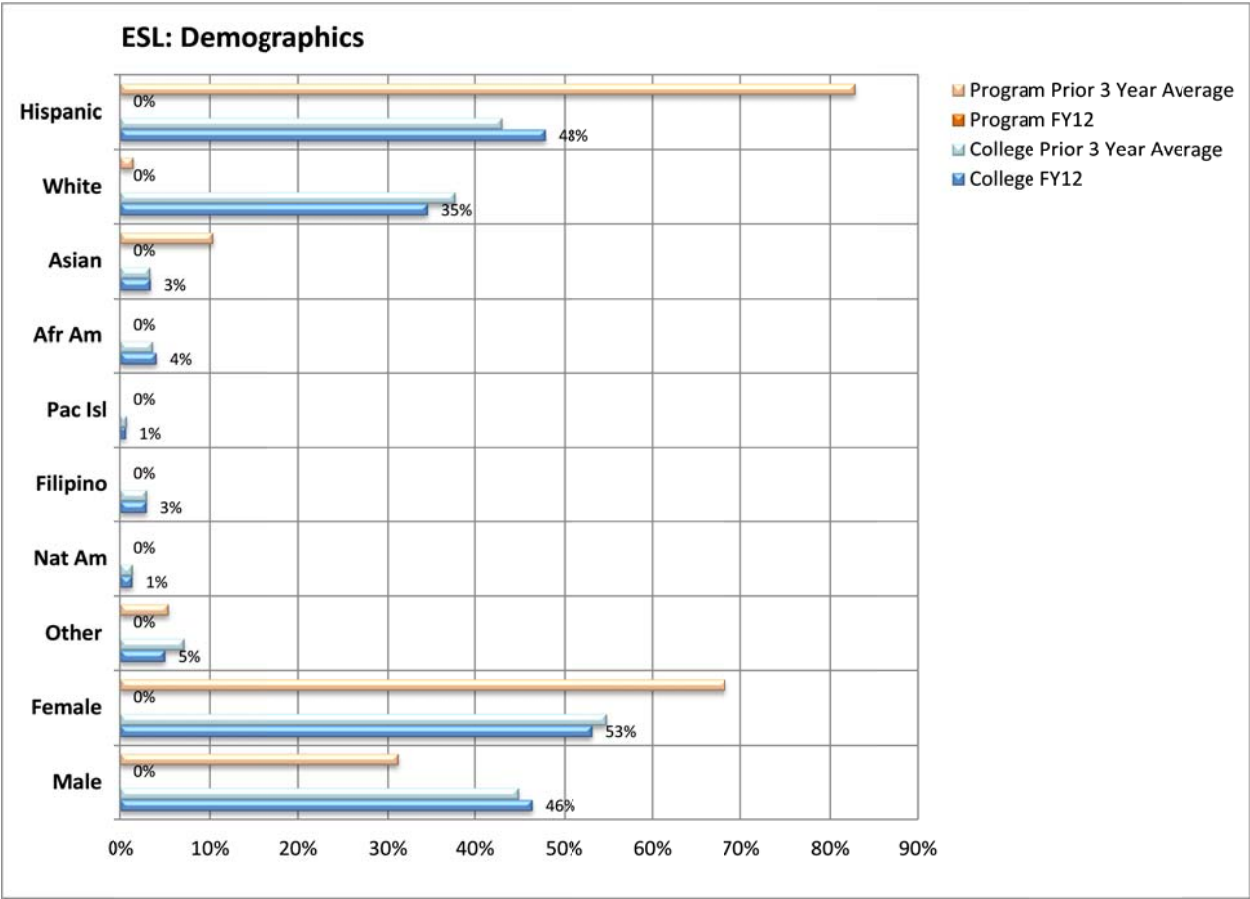
3C7: Interpretation of the Program Demographic Information

- Current information is not provided, and the information provided in the first chart is unlikely.

Subject	FY	Hispanic	White	Asian	Afr Am	Pac Isl	Filipino	Nat Am	Other	Female	Male	Other	Avg Age
ESL	FY09	720	13	90	-	-	-	-	47	594	271	5	40
ESL	FY10	-	-	-	-	-	-	-	-	-	-	-	-
ESL	FY11	-	-	-	-	-	-	-	-	-	-	-	-
ESL	3 Year Avg	240	4	30	-	-	-	-	16	198	90	2	13
ESL	FY12	-	-	-	-	-	-	-	-	-	-	-	-
College	3 Year Avg	12,714	11,174	990	1,074	223	880	414	2,110	16,221	13,261	97	27
College	FY12	13,598	9,875	966	1,157	183	842	390	1,424	15,137	13,183	115	25

Subject	FY	Hispanic	White	Asian	Afr Am	Pac Isl	Filipino	Nat Am	Other	Female	Male	Other	Avg Age
ESL	FY09	83%	1%	10%	0%	0%	0%	0%	5%	68%	31%	1%	40
ESL	FY10	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-
ESL	FY11	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-
ESL	3 Year Avg	83%	1%	10%	0%	0%	0%	0%	5%	68%	31%	1%	-
ESL	FY12	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-
College	3 Year Avg	43%	38%	3%	4%	1%	3%	1%	7%	55%	45%	0%	27
College	FY12	48%	35%	3%	4%	1%	3%	1%	5%	53%	46%	0%	24

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4. Performance Assessment

4A1: 2012-2013 Institutional Level Student Learning Outcomes

- The ESL department will do summative assessment in early December this semester.

Institutional Level Student Learning Outcome 1	Performance Indicators
Communication	
Operating Information	
Analysis – Assessment	

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4A2: 2012-2013 Program Level Student Learning Outcomes - For programs/departments offering degrees and/or certificates

Program-Level Student Learning Outcome 1	Performance Indicators
Operating Information	
Analysis – Assessment	

4A3: 2012-2013 Course Level Student Learning Outcomes - Refer to TracDat

4B: 2012-2013 Student Success Outcomes

Student Success Outcome 1	Performance Indicators
The department has a student retention rate of 72% which is greater than the average of the college's FY11 student retention rate of 70%.	The department will increase the student retention rate which is currently 2% above the average of the college's student retention rate for FY11. It will maintain the retention rate at a level of 2% or more above the average of the college's retention rate.
Operating Information	
ESL FY11 retention rate is 2 percentage points above the College's FY11.	
Analysis – Assessment	
The ESL department suffered a drop in retention this year and will work to increase its retention rate of 72%. This is the first year that ESL has implemented its new curriculum which is challenging for the continuing student due to its increase in academic rigor; they need time to adjust to the new higher standards.	

Student Success Outcome 2	Performance Indicators
The ESL FY11 student success rate is 88%. It is 17% above the College's for the same year.	The program will work to increase the student success rate by 3%.

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Operating Information
The ESL FY11 success rate dropped 4% from the previous year's 92%, but is above the College's 71% for FY11.
Analysis – Assessment
The success rate may have dropped due to the increase in rigor of the newly designed academic ESL/EngM courses. The rate is still high and we think that may be due to teachers getting to know students and therefore being extra sensitive to their needs, getting them to go to tutoring or the Reading and Writing Center. The department also does careful assessments to guarantee correct placement which could lead to student success and retention.

4C. 2012-2013 Program Operating Outcomes

Program Operating Outcome 1	Performance Indicators
All ESL classes were relocated and are currently located in the ELC building, formerly DP. The department inherited 22 computers and due to FY2011-2012 program review, the DP building has been renovated to better serve the English learning students. However, new software was purchased and more reliable computers are needed to run it.	To run new software and leverage the existing wireless infrastructure we would like to replace the existing obsolete computers.
Operating Information	
Funding for the 13 computers requested in the FY11 program review was used to purchase laptops. Now 17 more are needed to create a class set along with a storage unit.	
Analysis – Assessment	
The existing computers in ELC were not actually built to be wireless and are unable to run the new grammar software obtained by the department to enhance student learning. It therefore requests funding for a storage unit and 17 laptops to complete a class set	

Program Operating Outcome 2	Performance Indicators
Operating Information	
Analysis – Assessment	

English as a Second Language (ESL) Program Review 2012-2013

4D. Program Review Rubrics for Instructional Programs

Academic Programs

Point Value	Element	Score
Up to 6	Enrollment demand	
Up to 6	Sufficient resources to support the program (ability to find qualified instructors; financial resources; equipment; space)	
Up to 4	Agreed-upon productivity rate	
Up to 4	Retention rate	
Up to 3	Success rate (passing with C or higher)	
Up to 3	Ongoing and active participation in SLO assessment process	
Total Points	Interpretation	
22 – 26	Program is current and vibrant with no further action recommendation	
18 – 21	Recommendation to attempt to strengthen the program	
Below 18	Recommendation to consider discontinuation of the program	

TOTAL

CTE Programs

Point Value	Element	Score
Up to 6	Enrollment demand	
Up to 6	Sufficient resources to support the program (ability to find qualified instructors; financial resources; equipment; space)	
Up to 6	Program success (degree / certificate / proficiency award completion over 4 year period)	
Up to 4	Agreed-upon productivity rate	
Up to 4	Retention rate	
Up to 4	Employment outlook for graduates / job market relevance	
Up to 3	Success rate (passing with C or higher)	
Up to 3	Ongoing and active participation in SLO assessment process	
Total Points	Interpretation	
31 - 36	Program is current and vibrant with no further action recommendation	
25 - 30	Recommendation to attempt to strengthen the program	
Below 25	Recommendation to consider discontinuation of the program	

English as a Second Language (ESL) Program Review

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5. Findings

2012-2013 - FINDINGS

Finding 1: ESL has a need for full-time faculty to replace the person who left in spring 11.

- Accreditation requires a collaborative effort between faculty to do program review, SLOs, and developing and revising course outlines.
- The ESL Department operates two sites, the Main Campus and VCSP. Collaboration with part-time faculty is difficult at best.
- Currently the number of part-time faculty translates to approximately 3 full-time; at present there is one.

Finding 2: ESL has a need for 17 laptops and a storage unit for its students in the department.

- Students need to improve their grammar to comprehend their textbooks, write papers and participate in class discussions. Grammar software, Focus on Grammar, was purchased to enhance student learning. The existing computers in ELC are not able to run the software due to their obsolescence and the fact that they were not actually built to be wireless.

Finding 3: 46% of Ventura College students are are Hispanic. Many of that population are Generation 1.5 and need assistance with grammar, reading comprehension and writing. ESL reclassified its highest level courses, EngM (English for Multilingual Students) to meet their needs.

- The ESL/EngM Department will collaborate with other disciplines to discuss how to better meet the needs of Generation 1.5 students, otherwise known as long-term language learners.

English as a Second Language (ESL) Program Review 2012-2013

6. Initiatives

6A: 2011-2012 - Initiatives

Initiative: Full-time ESL Instructor (Carried over to FY12)

Initiative ID: ESL 01

Links to Finding 1

We request a replacement for the full-time instructor who left in spring 11. Collaboration is required for program review, SLOs, and course outline development and revision; without it, continuous self improvement that is required for accreditation purposes is severely limited.

The ESL Department offers courses at two sites, one on Main Campus and the other in Santa Paula. It is a challenge for the part-time instructors from the Santa Paula site to get the assistance that they need.

Benefits: A second full-time ESL instructor would allow for continued self-improvement through collaboration as recommended by the accreditation report. An additional full-timer would provide the collaboration that is necessary for writing program review, working on SLOs, and revising and developing course outlines, and participating in the shared governance of the college. Additionally, ESL is operated at two sites, so another full-timer would provide students and adjuncts better access to information and assistance.

Request for Resources

Personnel: Full-time ESL Instructor

Funding Sources

No new resources are required (use existing resources)	
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	65,000.
Requires computer equipment funds (hardware and software)	
Requires college equipment funds (other than computer related)	
Requires college facilities funds	
Requires other resources (grants, etc.)	

English as a Second Language (ESL) Program Review 2012-2013

Initiative: **DP Renovation (Completed as requested)**

Initiative ID: ESL 02

Links to Finding 2

Smart equipment, including a document presenter needs to be purchased for DP 2. The existing technology in the other 2 rooms needs to be refreshed and an additional 13 computers need to be purchased to accommodate a full class of 30.

3 round tables and 18 chairs are needed for DP 2 to create a resource room for assessment, tutoring, and adjunct instructor office hours.

Benefits:

DP is a point of reference for ESL; it's visible and easily accessible from the street. It is a central location. It is also an ideal location for outreach banners. DP also has the storage to house the ESL resources. Language learners will benefit from taking language learning classes in one general location. They can attend program information sessions, and easily locate the Chair, whose office is currently in DP 3, and other instructors for assistance. It can ease their anxiety.

Request for Resources

\$27,300.

Funding Sources

Please check one or more of the following funding sources.

No new resources are required (use existing resources)	
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	X
Requires computer equipment funds (hardware and software)	X

There are more males attending this year than last.

Initiative: Increase adult Hispanic male population

Initiative ID: ESL 03

Links to Finding 3

Statistically, the male Hispanic population is under-represented.

Benefits

It would benefit the city, county, and state to increase the enrollment of the male Hispanic population. Concern has been expressed about the low percentages of graduation rate of Hispanic males. It would also create more diversity in the classroom.

Request for Resources

No resources are needed. ESL will work with student services and the community to expand outreach for Hispanic males and analyze whether our day and evening scheduling meets the needs of the population.

Funding Sources

No new resources are required (use existing resources)	X
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English as a Second Language (ESL) Program Review 2012-2013

Initiative: Discipline name change from English as a Second Language (ESL) to English for Multilingual Students (ENGM) (Completed)

Initiative ID: ESL 04

Links to Finding 4

Long-term language learners or Generation 1.5 students coming out of high schools do not see themselves as ESL students. Course titles that will attract them and assist them in achieving their ability to succeed in transfer level classes are required.

Benefits

Provides long-term language learners, i.e., Generation 1.5 students coming out of high schools, who do not see themselves as ESL students, course titles that will attract them and assist them in achieving their ability to succeed in transfer level classes.

Request for Resources: None are required. The department will make the necessary changes in the course outlines and go to curriculum to request the changes.

Funding Sources

No new resources are required (use existing resources)	X
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Initiative: Continued use of supplemental instruction (No longer offered)

Initiative ID: ESL 05

Links to Finding 5: The ESL program has a high retention and success rate. The department uses supplemental instruction.

Benefits

Supplemental instruction gives struggling students access to additional assistance and promotes success.

Request for Resources

\$2800 (4 SI light at \$700. each)

Funding Sources

No new resources are required (use existing resources)	
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	X

English as a Second Language (ESL) Program Review

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Initiative: Collaborate with English and other disciplines across the curriculum to assist multilingual students who are not succeeding in those classes due to English language learning issues. (Continuing into FY 2012-2013)

Initiative ID: ESL 06

Links to Finding

Statistically, language learners are coming to college unprepared to do college level work.

Benefits

Give instructors from other disciplines support to help them deal with their students' English language learning issues. Together we can all help students in learning the reading and writing skills necessary to pass transfer level classes.

Request for Resources

No resources are required

Funding Sources

No new resources are required (use existing resources)	X
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	
Requires computer equipment funds (hardware and software)	
Requires college equipment funds (other than computer related)	
Requires college facilities funds	
Requires other resources (grants, etc.)	

English as a Second Language (ESL) Program Review 2012-2013

2011 - 2012 FINAL Program Initiative Priority Ratings

There are concerns about the accuracy of the accumulated costs in the chart below. Did not get funded for a full-time instructor in 2011. We also did not receive continued use of supplemental instruction.

Line Number	Program	Category	Program Priority (0, 1, 2, 3...)	Division Priority (R, H, M, L)	Committee Priority (R, H, M, L)	College Priority (R, H, M, L)	Initiative ID	Initiative Title	Resource Description	Estimated Cost	Adjusted Cost	Accumulated Costs	Full Time or Part Time
1	ESL	None	1				ESL1206	Collaborate with English and other disciplines across the curriculum to assist multilingual students who are not succeeding in those classes due to English language learning issues.	Contact instructors from all disciplines to offer support to help them deal with their students' English language learning issues.			-	
2	ESL	Faculty	1	H	H		ESL1201	Full-time ESL Instructor	Replacement for the full-time instructor who left in Spring 11	108,000	108,000	108,000	FT
3	ESL	Technology	2	M	H	H	ESL1202	DP Renovation	Smart equipment, document presenter, computers	15,000	8,000	116,000	
4	ESL	Equipment	2	M	H	H	ESL1202	DP Renovation	Furniture for space	15,000	15,000	131,000	
5	ESL	Budget	3	M		M	ESL1205	Continued use of supplemental instruction	Four supplemental instructors (SI lights)	2,800	2,800	133,800	
6	ESL	Other	3	M			ESL1205	Continued use of supplemental instruction	Four supplemental instructors (SI lights)	2,800		133,800	
7	ESL	None	4				ESL1204	Discipline name change from English as a Second Language (ESL) to English for Multilingual Students (ENGM)	Change ESL to ENGM on course outlines and go to curriculum.			133,800	
8	ESL	None	5				ESL1203	Increase adult Hispanic male population	Collaborate with student services and the community about how to attract the Hispanic male population.			133,800	

English as a Second Language (ESL) Program Review

2012-2013

6B: 2012-2013 INITIATIVES

The ESL department is putting forth one new initiative and carrying over three.

Initiative ID should be consistent. For example:

2011-2012 identified initiatives - ART1201, ART1202, etc.

2012-2013 identified initiatives - ART1301, ART1302, etc.

Initiative 1: Full-time ESL Instructor (Carried over from ESL 2011)

Initiative ID: ESL 01

Links to Finding 1

We request a replacement for the full-time instructor who left in spring 11. Collaboration is required for program review, SLOs, and course outline development and revision; without it, continuous self improvement that is required for accreditation purposes is severely limited.

The ESL Department offers courses at two sites, one on Main Campus and the other in Santa Paula. It is a challenge for the part-time instructors from the Santa Paula site to get the assistance that they need.

Benefits: A second full-time ESL instructor would allow for continued self-improvement through collaboration as recommended by the accreditation report. An additional full-timer would provide the collaboration that is necessary for writing program review, working on SLOs, and revising and developing course outlines, and participating in the shared governance of the college. Additionally, ESL is operated at two sites, so another full-timer would provide students and adjuncts better access to information and assistance.

Request for Resources

Personnel: Full-time ESL Instructor

Funding Sources

No new resources are required (use existing resources)	
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	\$65,000.
Requires computer equipment funds (hardware and software)	
Requires college equipment funds (other than computer related)	
Requires college facilities funds	
Requires other resources (grants, etc.)	

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Initiative 2: Collaborate with English and other disciplines across the curriculum to assist multilingual students who are not succeeding in those classes due to English language learning issues. (Carried over from ESL 2011)

Initiative ID: ESL 02

Links to Finding

Statistically, long-term language learners are coming to college unprepared to do college level work.

Benefits

Collaboration between instructors from other disciplines will help us all to better support students with English language learning issues. Together we can assist students in learning the reading and writing skills necessary to be successful in general education and transfer level classes.

Request for Resources: No resources are required

Funding Sources

No new resources are required (use existing resources)	X
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	
Requires computer equipment funds (hardware and software)	
Requires college equipment funds (other than computer related)	
Requires college facilities funds	
Requires other resources (grants, etc.)	

Initiative 3: 17 laptops and a storage unit for 30. (13 laptops were funded by FY11 Program Review.)

Initiative ID: ESL 03

Links to Finding

Statistically, long-term language learners are coming to college unprepared to do college level work. There has been an increase of these students taking ESL/EngM courses due to the lack of open entry English classes.

Benefits

Computers enrich student learning. Computers that can run the current grammar software, Focus on Grammar—which was recently purchased with Title IV funds, will increase students’ abilities to write using correct grammar and increase reading comprehension

Request for Resources: 17 Laptops, 1 Storage unit to charge 30 laptops

Funding Sources

No new resources are required (use existing resources)	
Requires additional general funds for personnel, supplies or services (includes maintenance contracts)	
Requires computer equipment funds (hardware and software)	\$13,951.91
Requires college equipment funds (other than computer related)	

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Requires college facilities funds	
Requires other resources (grants, etc.)	

6C: 2012-2013 Program Initiative Priority Ratings

Program	Finding Number	Category	Program Priority (R, H, M, L)	Division Priority (R,H,M,L)	Committee Priority (R, H, M, L)	College Priority (H, M, L)	Initiative ID	Initiative Title	Resource Description	Estimated Cost
ESL		Faculty	1	H			ESL 1201	Full-time ESL/EngM Instructor	Replace the full-time instructor who left in 2011	\$75,000
ESL		None	1	H			ESL 1202	Collaborate with English and other disciplines across the curriculum to assist multilingual students who are not succeeding in those classes due to English language learning issues.	Contact instructors from all disciplines to offer support to help them deal with their students' English language learning issues.	\$0
ESL		Technology	1	H			ESL 1203	17 laptops, a storage unit, and 30 headsets with mics	Laptops to complete a class set of 30, a unit to store and charge laptops	

English as a Second Language (ESL) Program Review

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6D: PRIORITIZATIONS OF INITIATIVES WILL TAKE PLACE AT THE PROGRAM, DIVISION, COMMITTEE, AND COLLEGE LEVELS:

Program/Department Level Initiative Prioritization

All initiatives will first be prioritized by the program/department staff. Prioritize the initiatives using the **RHML** priority levels defined below.

Division Level Initiative Prioritization

The program initiatives within a division will be consolidated into division spreadsheets. The dean may include additional division-wide initiatives. All initiatives will then be prioritized using the **RHML** priority levels defined below.

Committee Level Initiative Prioritization

The division's spreadsheets will be prioritized by the appropriate college-wide committees (staffing, technology, equipment, facilities) using the **RHML** priority levels defined below.

College Level Initiative Prioritization

Dean's will present the consolidated prioritized initiatives to the College Planning Council. The College Planning Council will then prioritize the initiatives using the **RHML** priority levels defined below.

R: Required – mandated or unavoidable needs (litigation, contracts, unsafe to operate conditions, etc.).

H: High – approximately 1/3 of the total program/department/division's initiatives by resource category (personnel, equipment, etc.)

M: Medium – approximately 1/3 of the total program/department/division's initiatives by resource category (personnel, equipment, etc.)

L: Low – approximately 1/3 of the total program/department/division's initiatives by resource category (personnel, equipment, etc.)

English as a Second Language (ESL) Program Review 2012-2013

7. Process Assessment and Appeal

7A. Purpose of Process Assessment

The purpose of program review assessment is to evaluate the process for continual improvement. The process is required for accreditation and your input is very important to us as we strive to improve.

7B. 2012 - 2013 ASSESSMENT QUESTIONS

1. Did you complete the program review process last year, and if so, did you identify program initiatives? Yes. Department initiatives were developed and three were funded. Two initiatives were unfunded; one has been carried over to the current program review, and the other was discontinued for basic skills which ESL is considered.

2a. Were the identified initiatives implemented? Yes, three were. First, a great deal of collaboration now exists between ESL/EngM and other disciplines. The DP building, now ELC has new furniture in one of its rooms as well as 13 new laptops and a document projector to enhance student learning.

2b. Did the initiatives make a difference? Yes.

3. If you appealed or presented a minority opinion for the program review process last year, what was the result? NA

4. How have the changes in the program review process worked for your area? The program review as a process is somewhat clearer now. Specifically, the meetings have validated the process; however, the amount of time necessary to complete program review has also made it clear that more than one person is required for the job.

5. How would you improve the program review process based on this experience? It would be helpful to have the data accurately presented in the template. Training sessions on how to analyze data would also be helpful.

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7C. Appeals

After the program review process is complete, your program has the right to appeal the ranking of initiatives.

If you choose to appeal, please complete the appropriate form that explains and supports your position. Forms are located at the Program Review VC website.

The appeal will be handled at the next higher level of the program review process.