



OpenCCC Account Recovery

1. If you have an openCCC account but can't remember your information, click on the **Forgot** option in order to recover your username and password.

2. If you **KNOW** your username select **I forgot my password** and skip to **Step 7**. If you **DO NOT** know your username select **I forgot my username and** continue.

Forgot My Username

If you selected **I forgot my username**, you will be directed to the screen below:

3. Begin by entering your information in the boxes below.

Step One

Enter your date of birth and legal name:

Date of Birth

Date of Birth

Month: -- Select -- | Day: -- Select -- | Year:

Enter the full 4-digit year

First Name required

I have no first name

Middle Name required

I have no middle name

Last Name required

Check this box if you do not have a middle name

4. Next, you only have to choose from 1 of the 4 options below. Make sure that you enter your information correctly.

Step Two

Enter at least one of the following:

Social Security Number

Usually, this is the best way to find your account

Email Address

Phone Number

ZIP Code

Enter your full 9-digit SSN if applicable (no dashes)

If you enter an email, make sure you remember if you used your personal email, school email or parents/guardians email.

- Once you have entered your information correctly, continue by clicking on **Find My Account**

PHONE NUMBER

ZIP Code

Find My Account or **Continue**

- If you entered the information incorrectly, the following message will appear. Click **OK** and review your information.

Account not found.

We could not identify an account based on the information you entered.

- Please check that the information you entered is correct.
- If your account information has changed, try using previous information (e.g. - last name, email, phone).

OK

Forgot My Password

- If you began by selecting **I forgot my password** or after you recovered your account, select one of the 2 options below.

If you selected **email link** skip to **Step 10**

Account Verification

We found an existing account based on the information you entered.

Please select from the following options:

Send me an email link to reset my password.

Access my account by answering security questions.

[Help](#) **Continue**

- If you selected to answer the **security questions**, your screen should look like the image below.

Access my account by answering security questions.

Access your account by answering these security questions.

Where did your parents meet?

What was your childhood nickname?

- If you answered your security questions correctly, your username will be given to you and you will be able to reset your password

Reset Password

Username and Password

Username: **FUTUREPIRATE2019**

You have verified your account. Please create a new password.

Password:

7 to 20 characters (letters and at least one number)

Repeat Password:

- Be sure to record your username and password for later use.
- Please do not share your account with others, even family members

STOP! Your username will be provided here. Write it down.

Be sure to write down your new password

OR

Only read if you emailed yourself a link

- If you selected **send me an email link**, you should receive an email shortly with a link provided to reset your password.

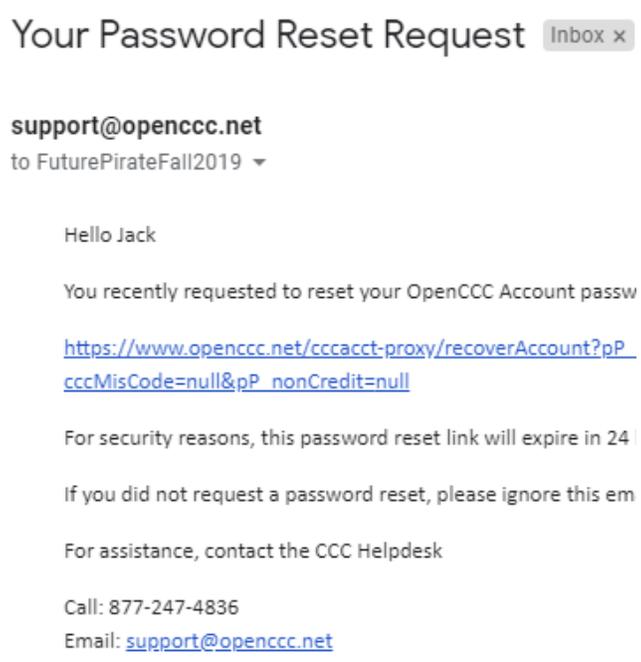
Note: If you cannot locate the email make sure to check your **Spam**, **Junk**, and other folders

Primary Social Promotions

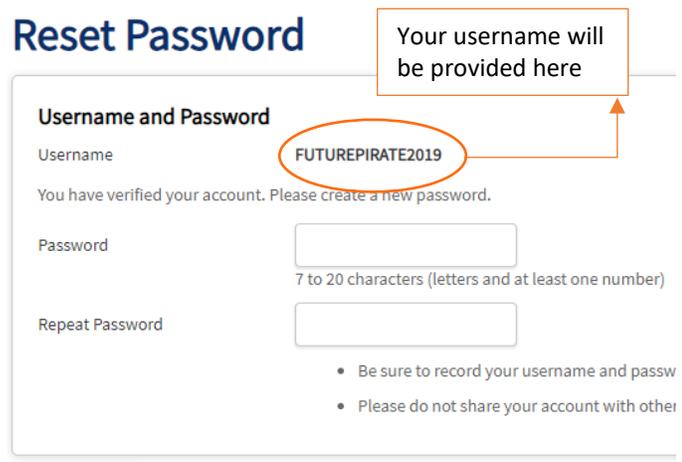
support Your Password Reset Request - Hello Jack You recently requested to reset your OpenCCC Acc

11. Open the email and click on the link provided.

Note: The link will expire in 24 hours, so make sure to reset your password promptly



12. Once you click on the link it will provide you with your username and access to reset your password.



Be sure to write down your new password

13. Once you have recovered your account, return to www.venturacollege.edu/apply and continue to the next step.



For further instruction on the application process, see:
Ventura College Application