Weekly Metrics "3-23-15 to 3-27-15"

Offsite Technical Support Visits = 0

Meetings = 9 meetings

Emergency Gear Last Checked = 2-9-15 "Will start this process next week"

Emergency Satellite TV Last Checked = 2-9-15 "Will start this process next week"

Total Open Work Tickets = 58 tickets "Non-Projects"

New Work Tickets This Week = 73 tickets

Resolved Work Tickets This Week = 69 tickets

Oldest Work Ticket = Re-Rack Switches in MCE IDF's—7-22-14

Number of Active Major Projects = 24 projects

Number of Completed Major Projects = 159 projects

Technical Training Sessions = 0

Weekly Highlights

- Made multiple trips to the Wright Event Center for the Latina Leadership conference. The setup included borrowing 2 golf carts, wireless setup, 4 registration computers, 3 projectors, 3 laptops and 3 projection screens. Over 150 people were planning to attend this event over a 3 day period.

- Hosted the Microsoft Azure training in the LRC. Over 20 I.T. professionals attended this training session and came in from as far away as Santa Maria and San Bernardino.

- Continued to prepare a flood of IT quote requests. The cutoff for purchasing is a few weeks away and these requests will probably increase as the deadline approaches.