



VENTURA COLLEGE
Office of Student Learning

SPRING 2010
♦ ♦ ♦ ♦ ♦ ♦ ♦ ♦
SURVEY OF LIBRARY USE
BY
VENTURA COLLEGE STUDENTS

Presented to

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September 7, 2010

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■ **BACKGROUND**

The **Spring 2010 – Survey of Library Use by VC Students** was conducted in **April – May 2010** and was distributed in two formats: (a) an electronic version was created in SurveyMonkey and its web-link was e-mailed to all VC students, and (b) a hardcopy version was administered by VC teaching faculty who chose to participate in the survey process. Respondents to both versions of the survey were assured that their responses were completely anonymous.

The **hardcopy survey instrument** is a one-page form consisting of **17** items – **three (3)** of which are demographic descriptors. The electronic version of the survey is a close replicate of the hardcopy format; however, four questions had to be re-stated so that they would be easy to read/understand and answer.

A sample hardcopy survey is attached.

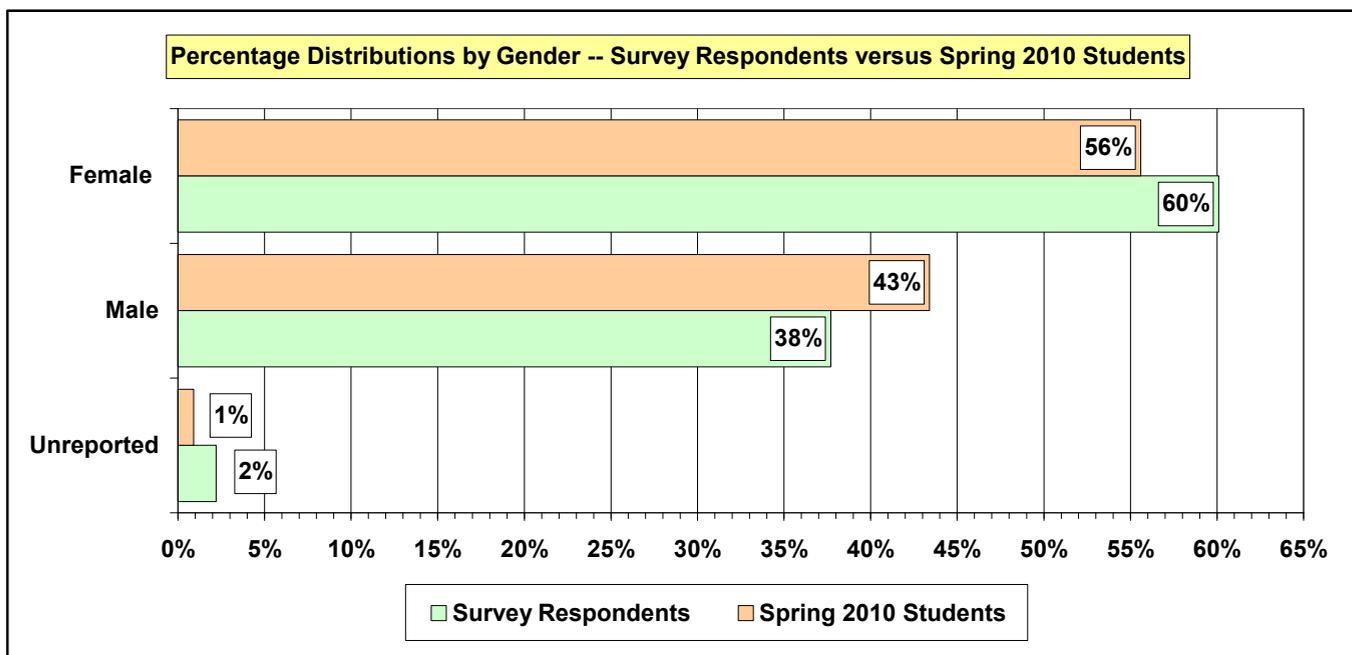
■ **SURVEY RESPONDENTS**

The survey was completed by **1,132** Ventura College students (**378** used the e-version of the survey and **754** completed a hardcopy form). Survey respondents represent **8%** of the **14,242** students who were enrolled in the spring 2010 semester. Although the sample size exceeds that which would be required for statistically significant results (at a 95% confidence level), the sample is not representative of all spring 2010 students, and therefore the results of the survey cannot be generalized over the entire student body.

Questions 14, 15 and 16 ask students to provide some demographic information about themselves. In the sections below, the percentages of respondents to each of these questions are compared to the demographic percentages of all spring 2010 VC students.

• **Gender**

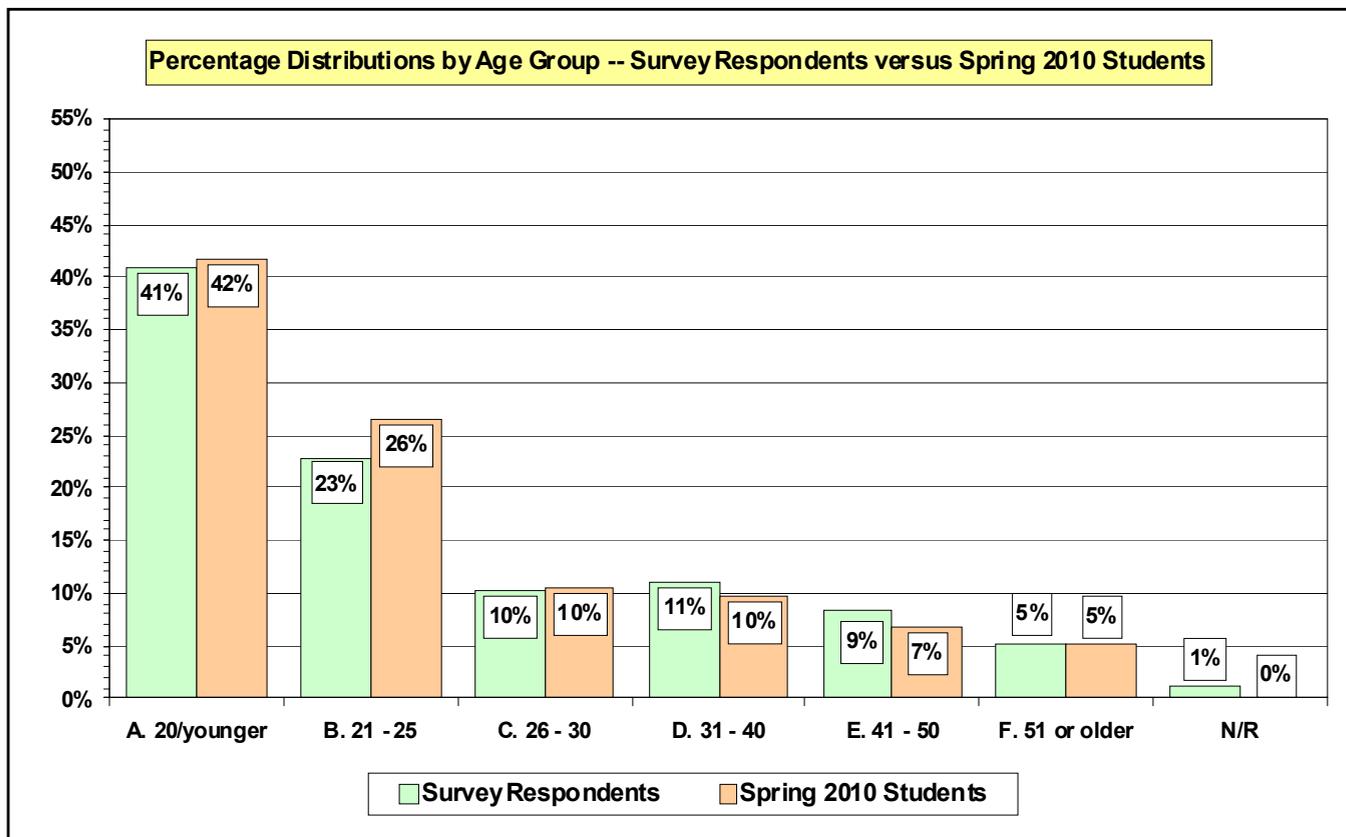
Question 16 asks students to indicate their gender. Of the **1,132** survey respondents, **60%**, or **680**, are **female**, while **38%**, or **281**, are **male**, and **2%** (**25**) did not indicate their gender. The percentage of females in the survey group is about **four** percentage points **higher** than their proportion of all spring 2010 students, and the percentage of males in the survey group are about **five** percentage points **lower** than their proportional representation in the entire spring 2010 student population.



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• Age Group

Question 15 asks students to indicate the age group which applies to them. The percentage distribution of respondents *closely approximates* the distribution of spring 2010 students. There is a slight difference in the percentages of students who are 25 years-of-age or younger: 64% of survey respondents are 25 years-of-age or less versus 68% of all spring 2010 students.



The data table below provides the numbers and percentages of respondents by age group, and the number of respondents by gender in each age group.

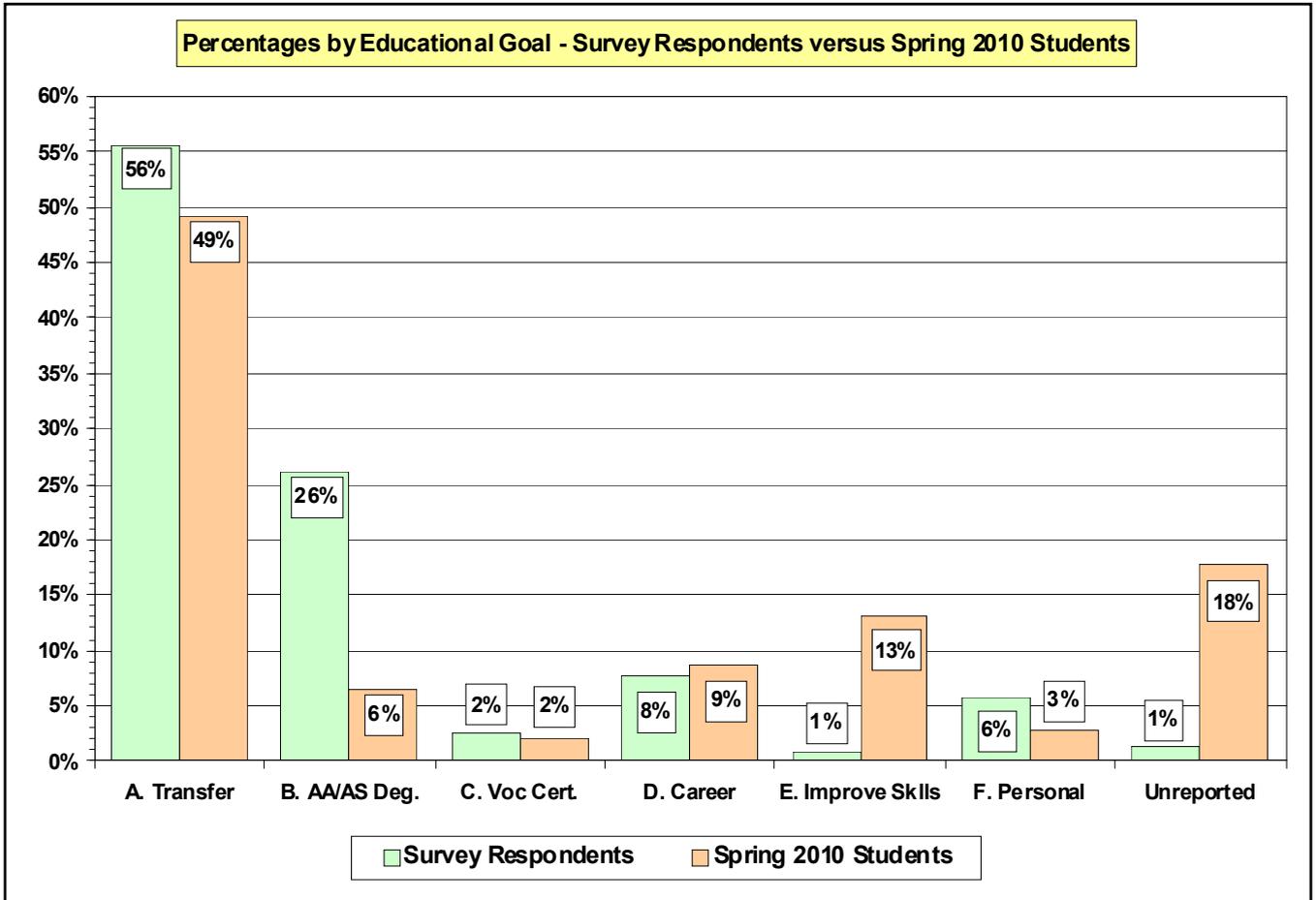
Survey Respondents by Age Group and Gender

Age Groups	Total Respondents		Respondents by Gender		
	Number	Percent	Female	Male	Not Known
A. 20 years of age or younger	463	40.9%	256	203	4
B. 21 – 25 years of age	259	22.9%	152	100	7
C. 26 – 30 years of age	115	10.2%	75	39	1
D. 31 – 40 years of age	125	11.0%	82	39	4
E. 41 – 50 years of age	96	8.5%	77	18	1
F. 51 years of age or older	60	5.3%	35	24	1
No response (N/R)	14	1.2%	3	4	7
Totals	1,132	100.0%	680	427	25
Percentages by Gender			60.1%	37.7%	2.2%

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• Educational Goal

Question 14 requests students to mark their educational goal. The majority of survey respondents (56%) indicated *transfer* as their goal, and another 26% marked *AA/AS degree*. Over 80% of survey respondents are *transfer* or *degree* students compared to 55% of spring 2010 students.



The table below provides data related the numbers and percentages of respondents by educational goal.

Survey Respondents by Educational Goal and Gender

Educational Goals	Total Respondents		Respondents by Gender		
	Number	Percent	Female	Male	Not Known
A. Transfer with or without an AA/AS degree	631	55.7%	360	264	7
B. Earn an AA/AS degree	296	26.1%	188	104	4
C. Earn a vocational certificate	28	2.5%	20	8	0
D. Prep for new career/ advance in career	87	7.7%	66	17	4
E. Improve skills in English, reading, or math	10	0.9%	9	1	0
F. Personal enrichment	63	5.6%	30	31	2
Unreported / Undecided	17	1.5%	7	2	8
Totals	1,132	100.0%	680	427	25

Percentages by Gender	Female	Male	Not Known
	60.1%	37.7%	2.2%

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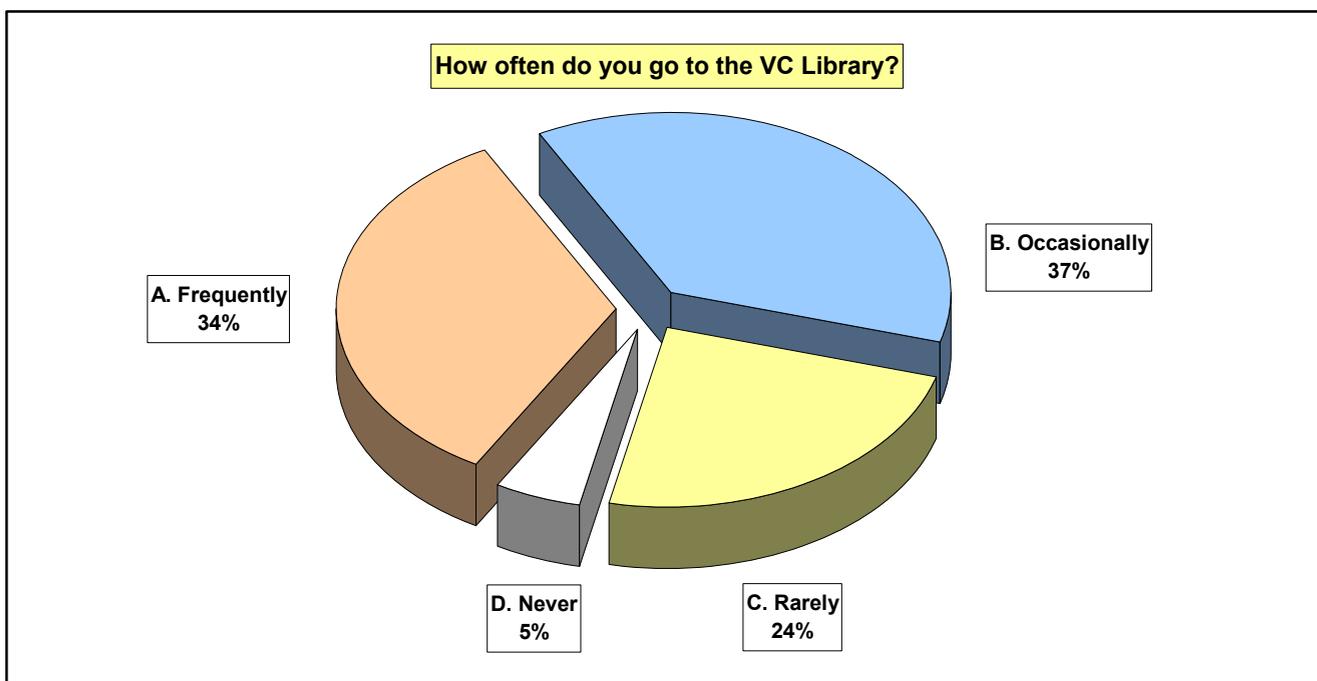
■ **SURVEY RESULTS**

In this section, responses to **Questions 1 – 13** are presented in graphic formats with accompanying data tables. The charts provide visual depictions of the percentage distributions of responses to each of the questions; data tables indicate the number and percentage of responses by response category (answer).

The **223** written responses to **Question 17** (What resources do you think the library should add?) are duplicated verbatim starting on page 14.

• **Question 1**

How often do you go to the VC Library?



Of the **1,132** students that responded to the survey, **806 (71%)** reported that they go to the Library on a **frequent** or **occasional** basis; **271** respondents (**24%**) indicated that they **rarely** visit the Library, and the remaining **55 (5%)** asserted that they **never** go to the Library.

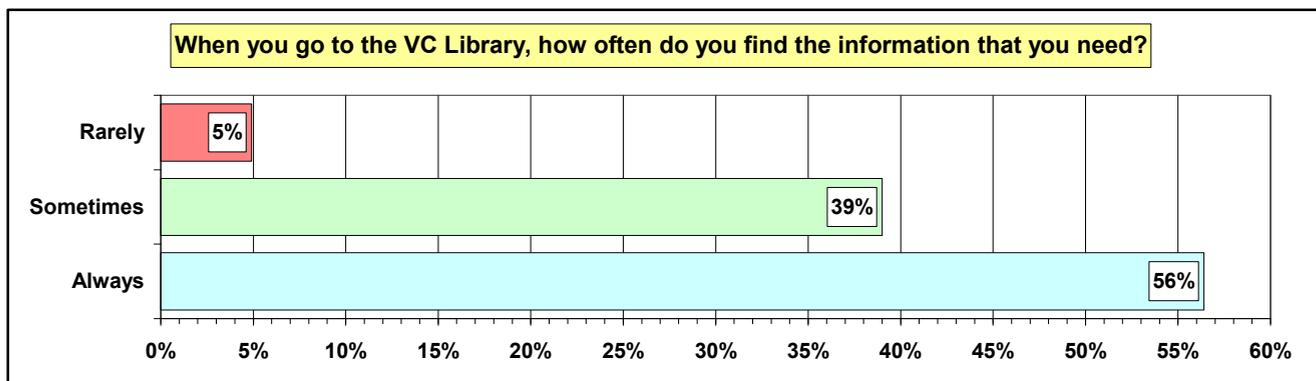
Question 1. Distribution of Survey Respondents

Frequency of visits to the Library	Total Respondents		Respondents by Gender		
	Number	Percent	Female	Male	Not Known
A. Frequently	388	34.3%	226	157	5
B. Occasionally	418	36.9%	246	165	7
C. Rarely	271	23.9%	170	94	7
D. Never	55	4.9%	38	11	6
Totals	1,132	100.0%	680	427	25

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• **Question 2**

When you go to the VC Library, how often do you find the information that you need?



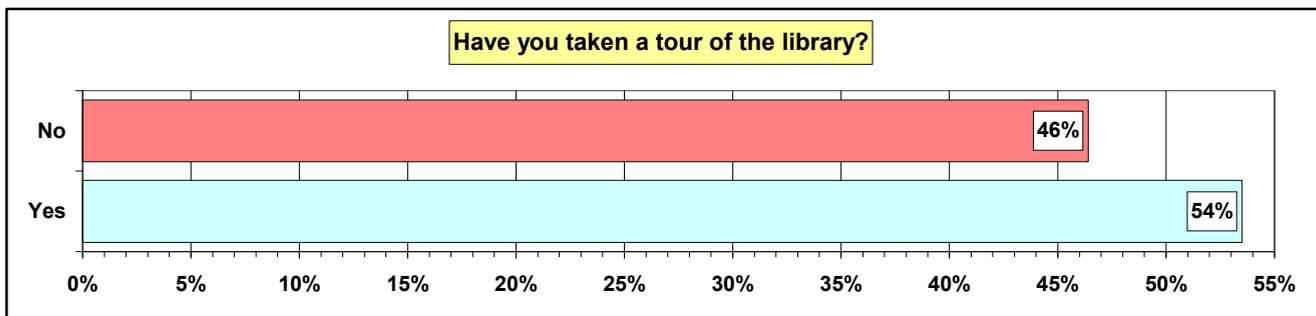
Of the 1,132 students responding to the survey, 588 (56%) reported that they **always** find the information that they need, and 417 (39%) indicated that they **sometimes** find what they need.

Question 2. Distribution of Survey Respondents

Frequency of finding the information that is needed	Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Always	588	51.9%	588	55.6%
B. Sometimes	417	36.9%	417	39.5%
C. Rarely	52	4.6%	52	4.9%
No response	75	6.6%	----	----
Totals	1,132	100.0%	1,057	100.0%

• **Question 3**

Have you taken a tour of the library?



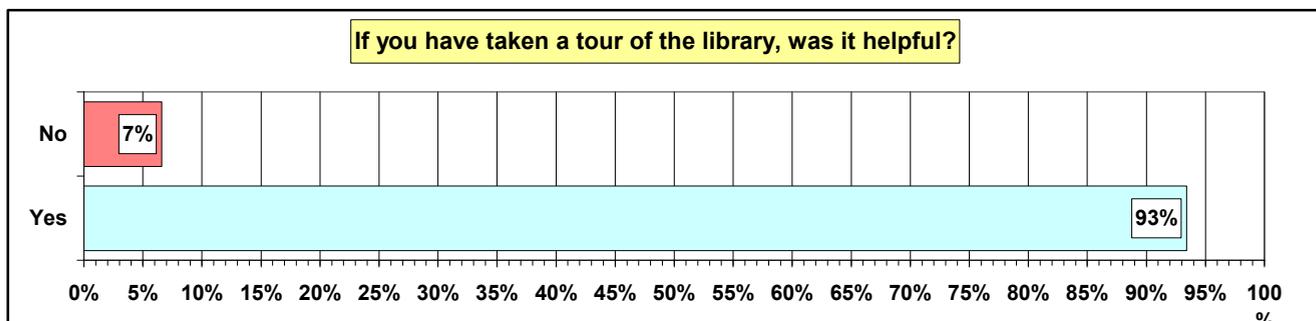
Question 3. Distribution of Survey Respondents

Taken a tour of the library	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Yes	598	52.8%	598	53.5%
B. No	519	45.9%	519	46.5%
No response	15	1.3%	----	----
Totals	1,132	100.0%	1,117	100.0%

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• Question 4

If you have taken a tour of the library, was it helpful?



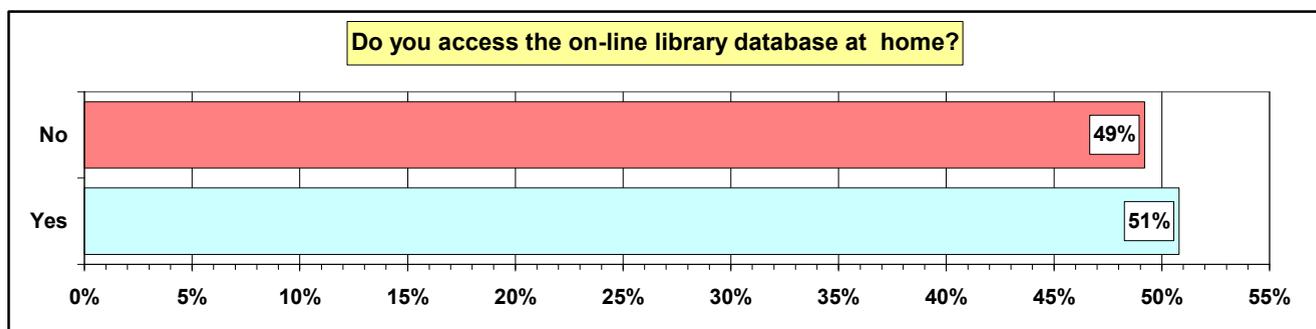
Of the **1,132** students that responded to the survey, **598 (54%)** reported that they had taken a tour of the library. The total number of respondents to this question is **598**, relevant responses are **593**.

Question 4. Distribution of Survey Respondents

Was the library tour helpful	Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Yes	554	92.7%	554	93.4%
B. No	39	6.5%	39	6.6%
No response	5	0.8%	----	----
Totals	598	100.0%	593	100.0%

• Question 5

Do you access the on-line library databases at home?



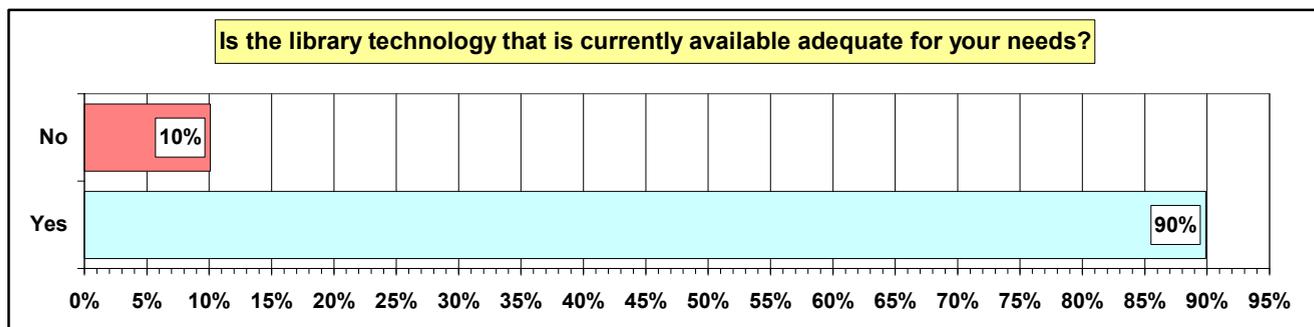
Question 5. Distribution of Survey Respondents

Access on-line databases at home	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Yes	546	48.2%	546	49.2%
B. No	564	49.8%	564	50.8%
No response	22	2.0%	----	----
Totals	1,132	100.0%	1,110	100.0%

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• **Question 6**

Is the library technology that is currently available adequate for your needs?

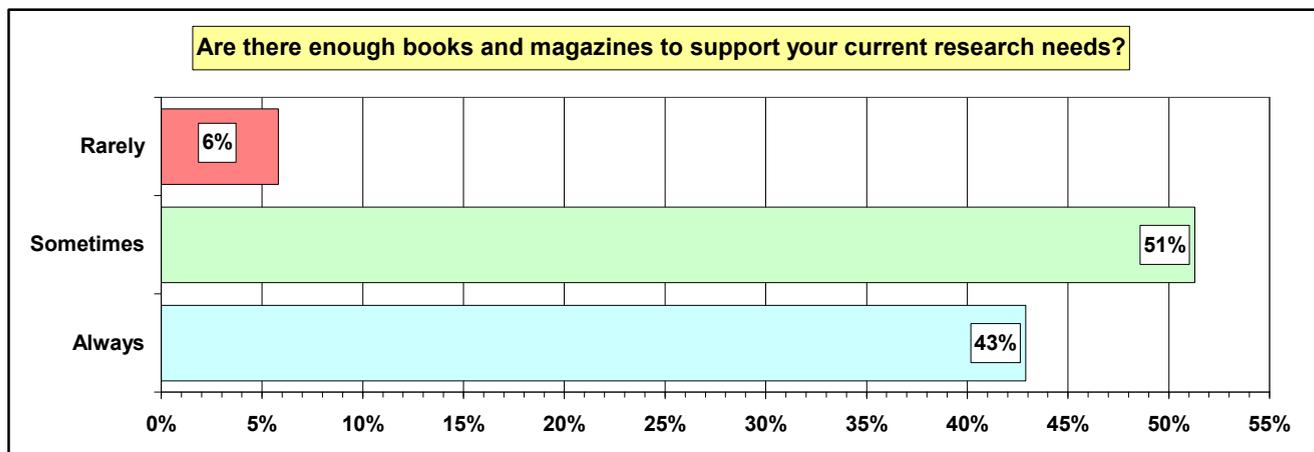


Question 6. Distribution of Survey Respondents

Current library technology adequate for needs	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Yes	930	82.2%	930	89.9%
B. No	104	9.2%	104	10.1%
No response	98	8.6%	----	----
Totals	1,132	100.0%	1,034	100.0%

• **Question 7**

Are there enough books and magazines to support your current research needs?



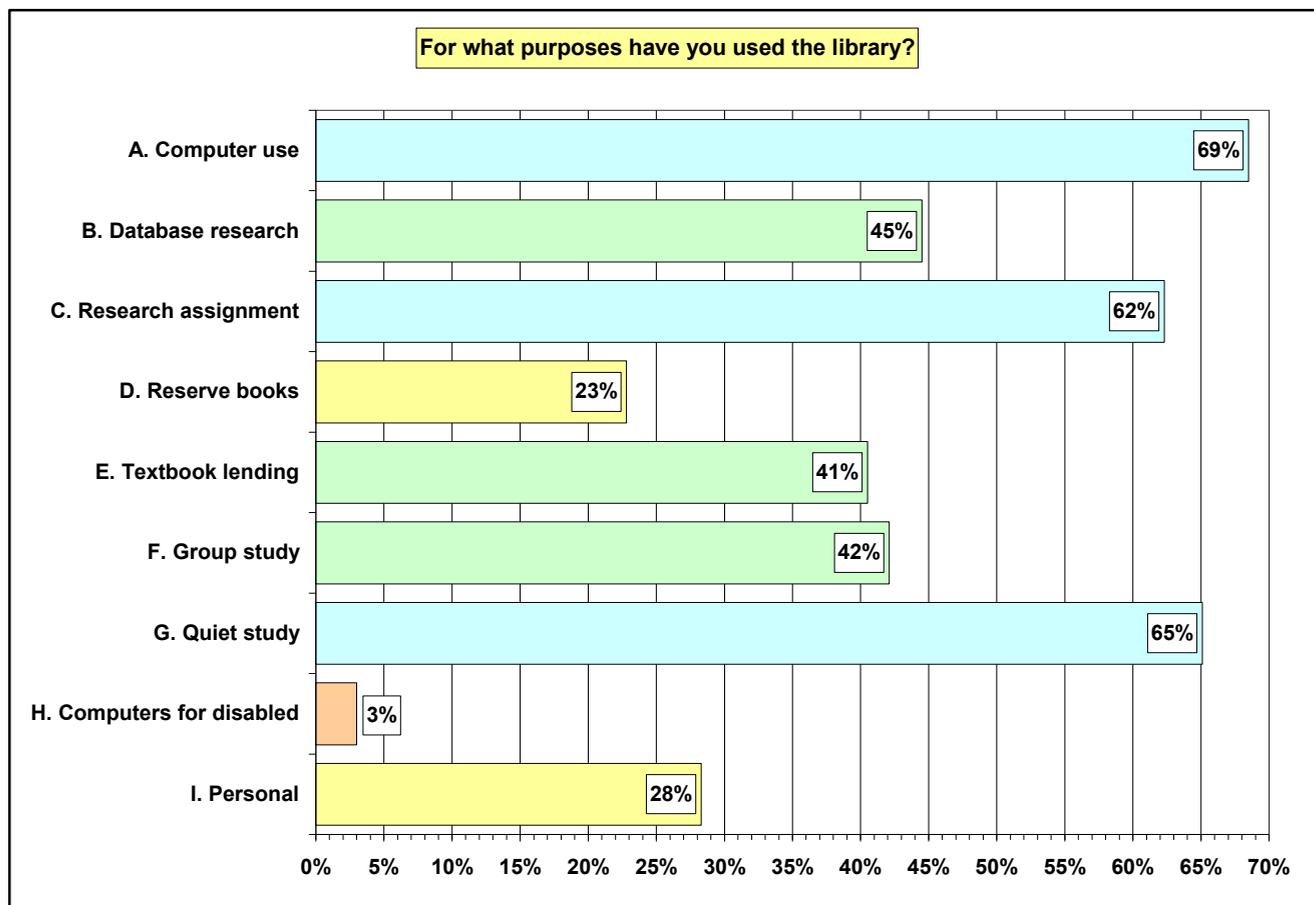
Question 7. Distribution of Survey Respondents

Enough books and magazines to support current research needs	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
A. Always	357	31.6%	357	42.9%
B. Sometimes	427	37.7%	427	51.3%
C. Rarely	48	4.2%	48	5.8%
D. Don't know / No opinion	274	24.2%	----	----
No response	26	2.3%	----	----
Totals	1,132	100.0%	832	100.0%

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• **Question 8**

For what purposes have you used the library? (Mark all that apply.)



Question 8. Distribution of Survey Respondents

Purposes for which you used the library (Mark all that apply)	Respondents		Ranked by Responses	Color on Chart
	Number	Percent		
A. Computer use	775	68.5%	1	60% range
B. Database research	504	44.5%	4	40% range
C. Research assignment	705	62.3%	3	60% range
D. Reserve books	258	22.8%	8	20% range
E. Textbook lending	459	40.5%	6	40% range
F. Group study rooms	477	42.1%	5	40% range
G. Quiet study	737	65.1%	2	60% range
H. Computers for students with disabilities	34	3.0%	9	< 10%
I. Personal / non-college related	320	28.3%	7	20% range

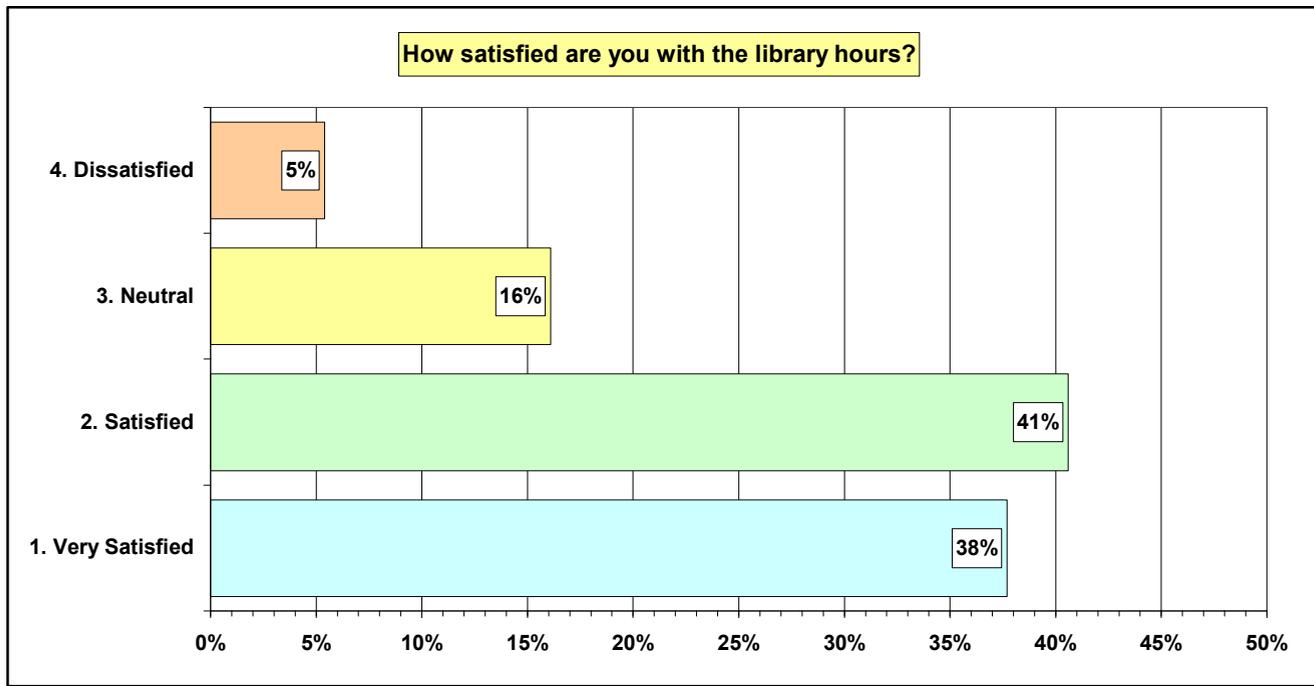
The survey lists **nine** purposes for which a student might use the VC Library. The response **percentages** fall into **four** general groupings which are color-coded – i.e., purposes receiving **response rates** of:

- (1) **60% – 69%** (2) **40% – 49%** (3) **20% – 29%** (4) **Less than 10%**

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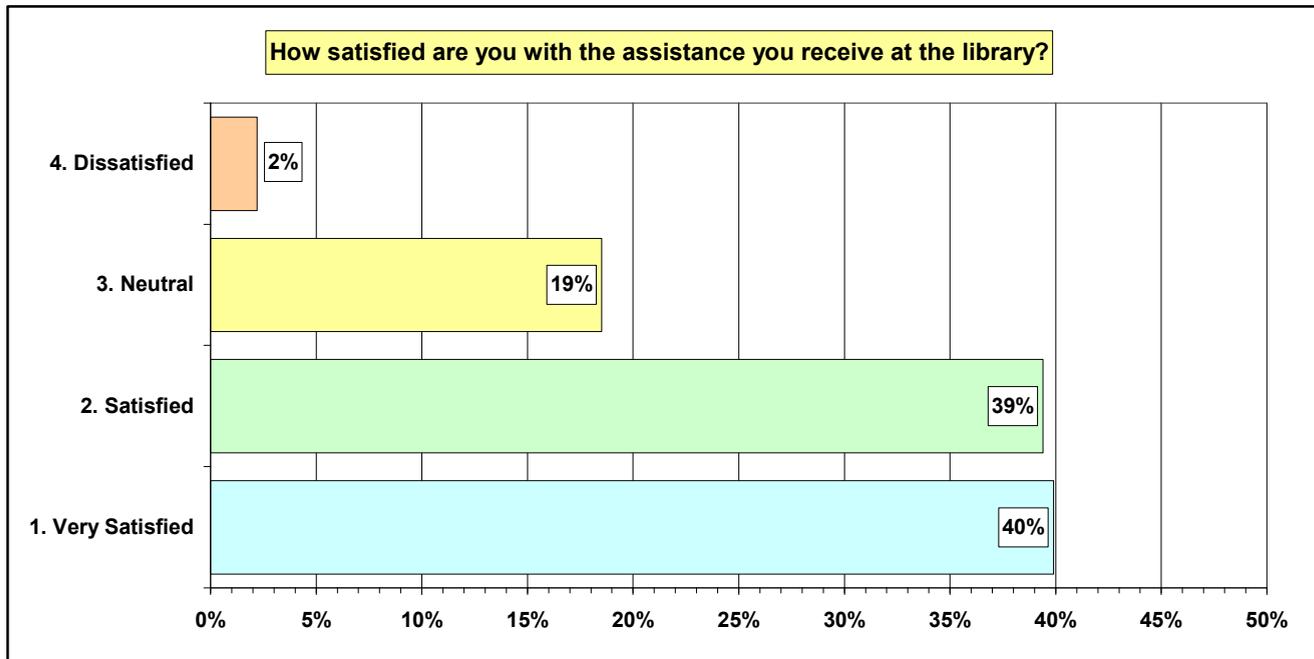
• **Question 9**

How satisfied are you with the library hours?



• **Question 10**

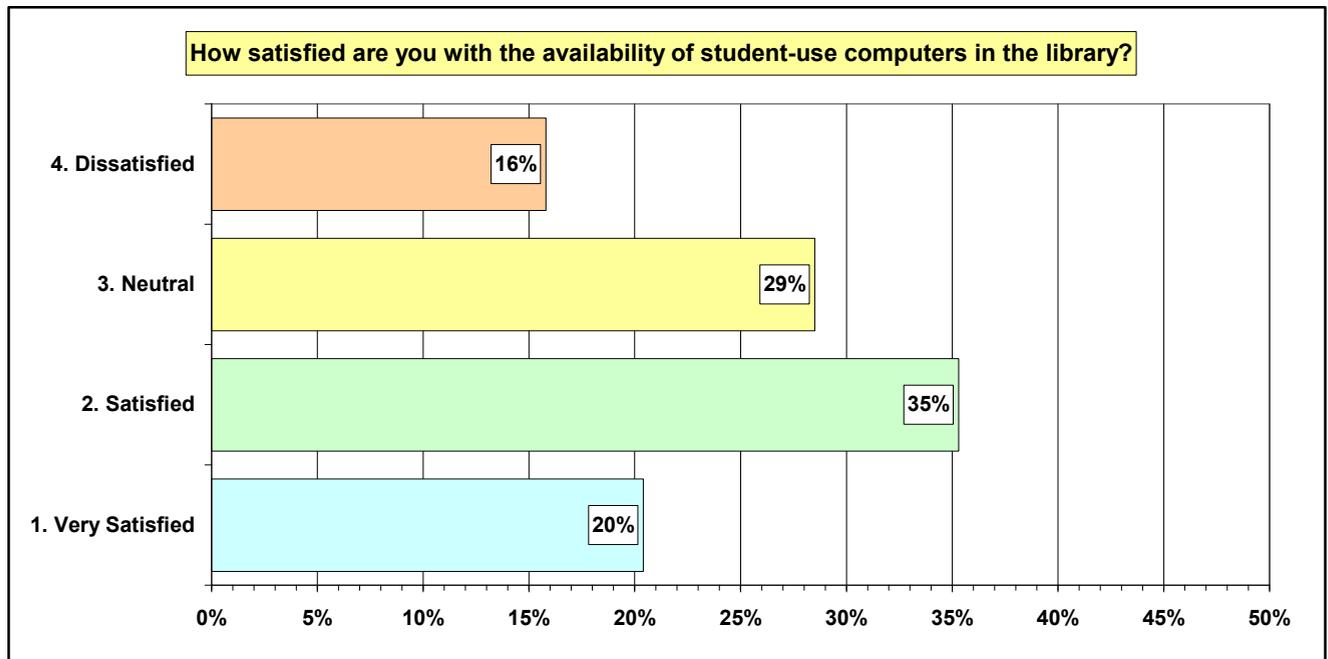
How satisfied are you with the assistance you receive at the library?



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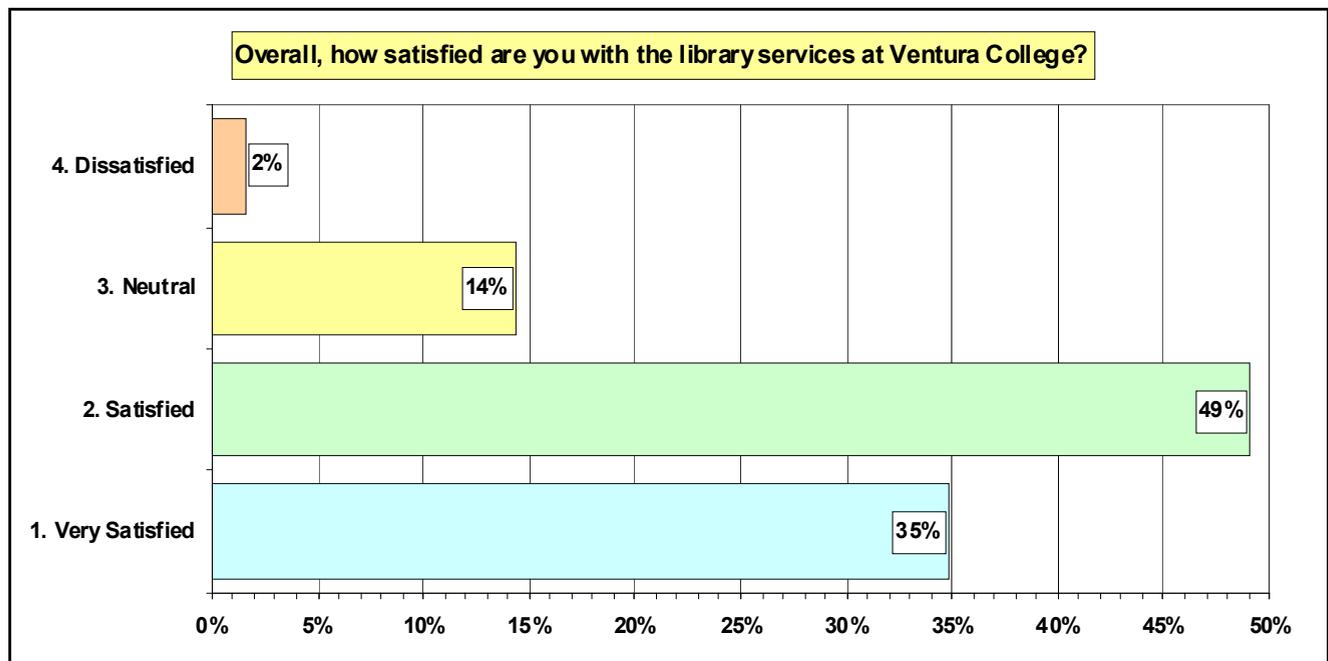
• **Question 11**

How satisfied are you with the availability of student-use computers in the library?



• **Question 12**

Overall, how satisfied are you with the library services at Ventura College?



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• Data Tables for Questions 9 – 12

Question 9. Distribution of Survey Respondents

Level of Satisfaction	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
1. Very Satisfied	387	34.2%	387	37.7%
2. Satisfied	416	36.8%	416	40.6%
3. Neutral	165	14.6%	165	16.1%
4. Dissatisfied	58	5.1%	58	5.6%
5. Can't rate / No experience	74	6.5%	----	----
No response	32	2.8%	----	----
Totals	1,132	100.0%	1,026	100.0%

Question 10. Distribution of Survey Respondents

Level of Satisfaction	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
1. Very Satisfied	395	34.9%	395	39.9%
2. Satisfied	390	34.5%	390	39.4%
3. Neutral	183	16.2%	183	18.5%
4. Dissatisfied	22	1.9%	22	2.2%
5. Can't rate / No experience	103	9.1%	----	----
No response	39	3.4%	----	----
Totals	1,132	100.0%	990	100.0%

Question 11. Distribution of Survey Respondents

Level of Satisfaction	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
1. Very Satisfied	200	17.7%	200	20.4%
2. Satisfied	346	30.6%	346	35.3%
3. Neutral	280	24.7%	280	28.5%
4. Dissatisfied	155	13.7%	155	15.8%
5. Can't rate / No experience	107	9.4%	----	----
No response	44	3.9%	----	----
Totals	1,132	100.0%	981	100.0%

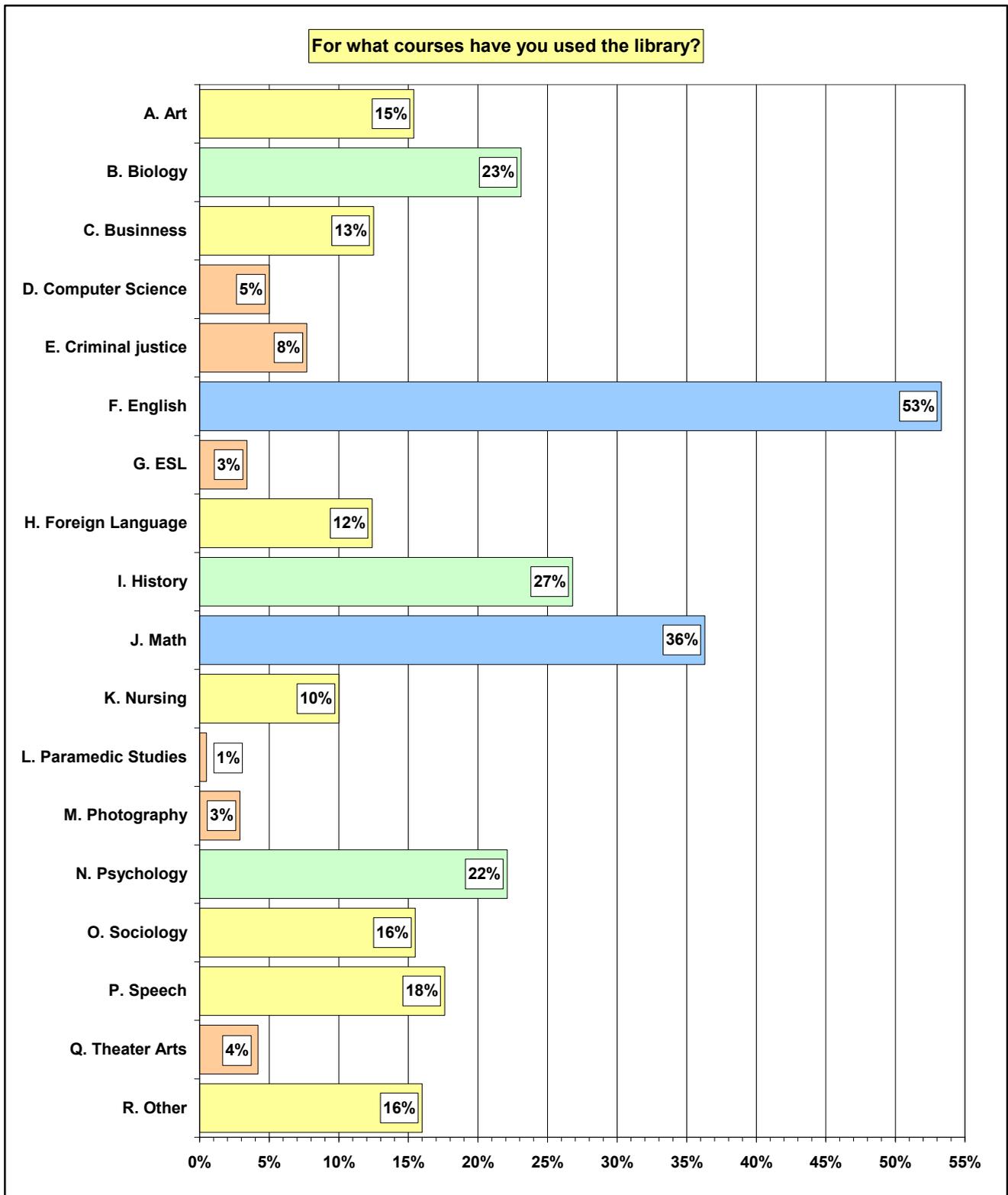
Question 12. Distribution of Survey Respondents

Level of Satisfaction	Total Respondents		Relevant Responses	
	Number	Percent	Number	Percent
1. Very Satisfied	357	31.5%	357	34.8%
2. Satisfied	504	44.5%	504	49.1%
3. Neutral	149	13.2%	149	14.5%
4. Dissatisfied	17	1.5%	17	1.6%
5. Can't rate / No experience	54	4.8%	----	----
No response	51	4.5%	----	----
Totals	1,132	100.0%	1,027	100.0%

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• **Question 13**

For what courses have you used the library? (Mark all that apply)



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• Question 13 (Continued)

Question 13. Distribution of Survey Respondents

Courses	Respondents		Courses	Respondents	
	Number	Percent		Number	Percent
A. Art	174	15.4%	J. Math	411	36.3%
B. Biology	261	23.1%	K. Nursing	113	10.0%
C. Business	142	12.5%	L. Paramedic Studies	5	0.4%
D. Computer Science	57	5.0%	M. Photography	33	2.9%
E. Criminal Justice	87	7.7%	N. Psychology	250	22.1%
F. English	603	53.3%	O. Sociology	175	15.5%
G. ESL	39	3.4%	P. Speech	199	17.6%
H. Foreign Language	140	12.4%	Q. Theater Arts	48	4.2%
I. History	303	26.8%	R. Other – Please indicate:	179	15.8%

Question 13. R. Other – Please indicate: Courses that were entered by Survey Respondents

Other Courses	Count	Other Courses	Count
Alcohol and Drug Studies (ADS)	1	Health Project / Research	2
Anatomy	6	High School studies.	1
Anatomy & Physiology	2	Hobbies	1
Anatomy and Ceramics	1	Holistic Medicine research	1
Anthropology	16	Information re: various styles of yoga	1
Anthropology and Microbiology	1	Interior Design	1
Anthropology, Music	1	International Relations / Political Science	1
ASL	1	Life Fitness - No class text available in library	1
Astronomy	2	Logic	1
Astronomy, Child Development	1	Make copies	1
Automotive Tech	1	Medical Terminology	1
Biblical History	2	Microbiology	6
Ceramics	1	Micro-Economics	3
Chemistry	19	Mind bending Books	1
Chemistry, Physics	1	Music	19
Chemistry / Physiology	1	Music, Health, Astronomy	1
Child development	8	My vccd.edu / Financial Aid	1
CNA	1	Nutrition	1
Communication Studies	1	PE	1
Construction Technology	1	Philosophy	8
Current Events	1	Physics	2
Economics	3	Physiology	1
Economics and Political Science	1	Political Science	11
Email / research	1	Reading	3
Engineering	1	Religious Studies / Philosophy	1
Environmental science	1	Social, personal	1
Fashion	1	Social Work	1
General Ed	1	Speech, Chemistry, Microbiology	1
Geography	4	Statistics	2
Geology, Meteorology	1	Study	3
GRE studies, Anthropology, Anatomy, Physiology	1	Textile	1
Health	7	Theology	1
Health and Fitness	1	Transfer research	1
Health and Wellness	2	Tutoring online class	1
Health, Geography	1	Tutoring services	1

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• **Question 17**

What resources do you think the library should add?

Please write your suggestions on the other side of the survey.

The **223** suggestions provided by respondents are reproduced verbatim in the table below (pages 14 – 18).

Question 17 – What resources should the library add?
The resources offered by the library are currently impressive. I would recommend fixing the multiple "out of order" computers scattered about the library however. Even if it's by swapping them out with computers from the downstairs Beach from the Reserved for Classes sections this would be a huge improvement. The library computers see high-volume use on a daily bases. In multiply years I have yet to see a day where every reserved computer from the Beach was in use. Maintain your high-traffic areas.
more computers
I've been happy with finding the resources I need, todate. However see comments below
The ability to charge photocopies to a debit or credit card and not limit to cash only. Also, to have the ability to print in color. Another request would be to have more than one conference room that could be checked out... maybe even half of what is available.
The only thing I can think of would be more computers b/c theyre mostly always taken up in the library, but then I could just go to the beach
engineering books..... atleast 5 books
more reading book and shorts chapters
Cant think of anything.
I was very happy when I learned that I was able to borrow my text book for one summer semester that i attended. It would be awesome if more textbook could be available to poor students who cannot afford their textbooks.
Educational research
Would love to see more books on different art periods/movements. I can never seem to find a book on the period I'm studying at the time. Limited printmaking artists in particular.
Adding more computers and more group study rooms would be very helpful.
Add popular novels to the library so that students will check them out, and maybe use the library more often.
more computer that are NOT reserved
I don't think the VC library needs anymore resources
AUDIO BOOKS
more and current Nursing journals
A much larger resource of high level science related books/data.
The library should be open more hours and there should be more computers available upstairs.
a performance room for theatre students, its probably asking a bit much but with the theatre building down, there is hardly anywhere to rehearse so, the quiet rooms are ok but voices can still be heard from the glass, maybe a sound proof room? no that is probably too much but that is my suggestion
I can't think of anything at the moment.
Some type of noise regulation.
architectural section in library
Can you add access to the Cochrane Database for students?
Maybe a book hold section, it'd be nice if it was part of the Friends of the Library and I could order books from Camarillo Library or EP Foster and pick them up at Ventura College Library.
More textbook lending and weekend hours.
I think that they should have some more computers.
more computers and a bigger lending section.
The electric outlets at the study tables to not always work and it frustrating to get set up and find out the outlet is non functional and I have to move my books, laptop and notebooks to another table.
More group study rooms
more fiction.
More space WITHOUT computers on the desk. Most of my classes require PAPERWORK and the computers are in the way.
Just more sources that students can use for research papers and other assignments. Also, more recent articles, books, etc.
More computers with less restrictive software
You need to expand and update your geology section. You should get a copy of Romance of the Three Kingdoms translated by Moss Roberts unabridged. You have only one book on the Thirty Years war and it isn't even in your database. You also need a copy of Adventures of a Simpleton translated by Walter Wallich since he did not cut anything out of his translation unlike the copies of Simplicius Simplicissimus have been edited by the whims of their translators. Also You carry Spring Snow by Yukio Mishimia but not the rest of the Sea of Tranquility Tetralogy in which that is the first book of.

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• Question 17 (Continued)

Question 17 – What resources should the library add?
more open computers
Easier printing instructions.
More rooms for meeting and tutors.
Newer books on Computer Science Technology, Books about Adobe Systems Technolgy, Books and DVDs on Videogame and Internet Technologies.
all resoureces are available
More couches
More textbook lending books because they always go real quick before anyone really gets a chance to get them.
more computer availability, and wifi passwords more known
More computers, science journals, books for the lending library, downloadable textbooks.
More computers, science journals for research, downloadable textbooks, better faster less if a hassle wifi
longer hours, more tutors during non-peak hours for working students.
If possible, add more computers or update computer hardware/software.
the recorded CD of the book for second language
Music listening station for students enrolled in the music department.
More accessible database computers
Better programs
service is great and friendly thanks so much for all your help
individual or group computer rooms for privacy and availability
more lending books, newer versions
Arts books.
Make the computer system more obvious how to search for books like user friendlu for someone who hasn't used it before and for navigation and hhave them turned on and available at all times
I believe they have all of the resources that I need.
Lend textbooks after last drop out date, even if you're not registered for a corresponding class
Textbook lending to be more accessable, I would have liked to use the system but was unable to.
more Nursing magazines
Sound-proof meeting rooms for students.
I think so far everything is good. they have all the resources which students need it.
Having more psychology journal articles in the library.
Interlibrary loan request online.
More up to date books and text books please.
open up more computer pods for students
Color laser printers, more magazines relating to current art, books on current artists if possible
Better online services.
More periodicals.
If possible, more computers.
Nothing, maybe more helpful books, for math, for example.
satisfied with resources available
More computers would be nice.
More books, more music cds, quieter study areas.
Maybe more computers.
its fine for reference - sad about losing wright library next door now that is a library I went to about 3-4 times a week dont know
Stop students forplaying video games at all the times!!
more computer! more of the basic & biging math books. better sofa chairs that are in the reading room, they make a load noise everytime you move around. is disterbing people around you.
They should add more copy machines.
additional computers.
I think everything is fine.
I think that for students who travel over 85 miles One way to attend Oxnard College, access to on-line classes made available through a seperate room reserved for such purposes would be awesome. Also, lifting the time frame on book rentals for the same students who cannot bring the book back, because of the cost of travel. I think that for the same reason also, students who travel from afar can have an extension on teh rentals from behind teh counter..? That would be helpful and less stressful on the students not having to be constantly worrying about their book rental, etc..thank you for listening. I have enjoyed using this library and it has served me well..)

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

• Question 17 (Continued)

Question 17 – What resources should the library add?
Technical software that is taught in classes (for example autocad, solidworks, etc)
More Reserve Copies
As our society changes, populations shift, resources and libraries are becoming the number one place for people to find answers. Especially for job market and research. As an unemployed career counselor, it would be nice to have a program where I or any counselor is available for students who wish to speak about their college career, vocational or job prospects. Unfortunately, with all the budget cuts, our jobs are the first to be eliminated. Without valuable time spent for students, students will be caught in a cycle of never ending course work, and no direction in where they are headed with their studies. More and more libraries are hiring counselors to work there to offer career development. Not just a school counselor, but a career counselor is specialized, unique and has many skills. Your hours of operation are limited, due to staff reduction and budget. However, it can be solved. Accountability and direction of student fees. I head that late fees go right to the college district and no one knows where the money goes from there. All book fees, late fees should be returned to the library from which they were collected and not into a general fund.
Architecture books
The library need more computers and more books
More financial support so it is open on Saturday as it used to.
A staff that shows interest in helping one find what they are looking for. A staff that doesn't exhibit the attitude of "...what do you want; I'm busy." I came in with a simple request of knowledge and left feeling that had I been, perhaps, someone else I would have been more successful in getting the information I sought.
Some computers would be nice since most of the times the computers seem to be taken and you have to wait until someone leaves which can take a fairly long time.
i couldn't say it needs more but the LRC needs to have more computers available
A talking computer that reads the major important news papers. Have more popular books be available on disc.
Adding more computers
work shops that will help improve student's study skills. Like how to read quicker, how to manage your time, etc.
I think the printing system is ridiculous. I'm going to Moorpark instead because this whole school is ridiculous!
At this time, I feel satisfied with the library resources.
More Computers!!!
better books for research
If the computer lab downstairs directly below the library is included in the library services, I would like to suggest that the student helpers at the information desk become more helpful at problem solving or make suggestions to help the problem, not further frustrate.
I tried using the library online for research, but everytime I tried, I was not able to find anything.
maybe a printed map or framed board when you walk in of the location of resources, including where to find periodicals and other details as such
nursing books
more variety of books to read and if possible replace books that have been long overdue, for example A million little pieces by James Frey
More text books
more computers
your good
More computers, its very difficult to find ones that are available.
more useful computers
hourly daycare
More computers and/or a secure wi-fi connection.
more computers
its doing a good job
I have already graduated from Ventura College, and have registered for choral classes in order to sing in Master Chorale of Ventura County (required). I don't really have a need to use the library.
Not sure
My only complaint is that the library is not open enough, especially during the summer session. I would also like to see more foreign language books, and especially a good Spanish-English dictionary. The Harper Collins Spanish College Dictionary is a good one and not too expensive.
better wireless Internet connection on the terrace
can't think of any
multiple copies of textbooks, weekend availability for hours
more computers
more computers

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

• Question 17 (Continued)

Question 17 – What resources should the library add?
should increase hours of operation, sometimes too noisy, most of the time computers are out of order and unavailable for students
no resources open on sunday
more computers
I don't think additional resources need to be added, however the ones you have should be put to letter use. For instance, everytime I go to the second floor the computers are fairly crowded but the computers in the "BEACH", first floor are hardly used. There must be a hundred machines not being used at any given time. Please allow students to utilize all available computers.
More textbooks for classes offered here.
Need to extend their hour time use in the computer
extend hours
more available computers
more computers
more books for lending library. update the lending library too.
more current books.
weekend hours, later night hours
more group study rooms
the library needs to add newer and more books on plants. it would also be helpful if all the computers worked.
more books and magazines
extending hours during exams
more computers upstairs (not LRC). more books on everything. more textbooks to check out.
we need more people friendly employees in the library. too many employees in a bad mood..thank you.
more books to check out temporarily during the day. longer hours.
more study rooms
more computers in the lrc that are available all day. i hate having to print out a paper and having to wait 20 min before i can.
more computers so we won't have to wait or have trouble finding an empty one
more group study rooms
free printing
more computers
add access to gov.renew articles ie.odc.gov
more computers for sudent use/non-class use
the seating is very uncomfortable and hard to study in. couches may work better . maybe having the library open 24 hours during finals week would be a good idea.
open later at night
more computers for research
you need more computers in the library that work
more computers, more textbooks provided by the library, I'd just like to see my tuition money cover all these expenses.
I think that Ventura College should extend library hours. the library isn't open long enough.
more music research and books
scores, music listening stations, and other related opportunities
help with music classes. listening stations or a place to listen and study music
music listening stations, more beach available computers, more lending library / reserve books
listening stations
listening stations for music
listening stations, more computers
listening stations for music would be extremely helpful
listening stations for music
listening stations
listening stations, coloring books
more music material readily available
music score programs
I believe there should be listening stations for music students. a place where they can listen to pieces and look at the score simultaneously.
something for the music department to be able to use
more resources for music students a listening room, scores to study preferably with recordings, more books on theory
music library listening station and scores, sheet music, etc.

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

• Question 17 (Continued)

Question 17 – What resources should the library add?
the library should add a music listening station where students can listen to a variety of repertoire. also, they should have scores and sheet music available for students to study.
music listening section would be beneficial for students in the music program.
should add international Unicode and keyboard settings for language students and/or international, may read or write for practice or communication use.
more computers
I am not sure
more lending library magazines to take home
more computers
sad to say, but more computers
balla's section
library is very helpful
more computers
Library resources are excellent.
Needed colored copies and machine not working well.
More computers in lab.
Not aware of online library services.
More study rooms.
There are not enough open computers.
Open at the same times as classes start.
A room for a students to use an area.
More computers.
More books in Chinese.
More books on Art.
I don't know.
Spanish books.
I don't know.
more computers available for walk-in computer use and longer hours for studying in the library.
more research resources more computers for the students can use.
more resource computers in upstairs library!
more people/help more lending books cuz I'm broke and textbooks are so expensive! longer hours to fit my crazy schedule.
more computers
rent movies out for class work or projects when doing research
more computers
more available internet use for "drop-in" students. it's hard to find a computer cause most are full. more current textbooks for semester classes to borrow and to use in the library.
I notice when I bring my laptop, wifi is rarely accessibly. to fit more needs of a student please allow wifi more in the library.
movie rentals for class assignments
Too many people use the study rooms to study solo when they need to be with at least one other person. They also use it to just talk with friends.
Should be open on the weekends "sat & sun". Get some more tables.
More comfortable chairs! Books on tape/disk/flash-drive headphone stations. Cheaper/easier to use copy machines.
More available computers. More copies of Reserve books (especially for beginner courses)
I can't think of anything, but I don't use it at all that often.
Non fiction to read.
More computers.
Maybe get a video section and a CD section, for music and theater classes.
More computers available for student use.
More periodicals.
More computers or student use
All data
More current books and more computers
Longer hours
Free photo copings!
- Free photo coping - More computers in the library not in the bottom floor
college ruled paper, available for paying students, also pencils and pens. Extended hours during finals and more hours available on Saturdays. A look out for groups of students being talkative out of the designated group study rooms.

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

■ COMMENTS OR SUGGESTIONS

If you have any comments, please write them on the other side of the survey.

The **147** suggestions provided by respondents are reproduced verbatim in the table below (pages 19 – 23).

If you have any comments, please write them on the other side of the survey.
In general, I am very happy with the VC library. I attend everyday between classes to do homework. My only displeasure is the lack of enforcing quiet zones, especially in the magazine/reading area, which has "quiet" signs and "no cell phone" signs posted everywhere. People often talk in the magazine/reading area, and often use cell phones too. Because the reading area is quiet, groups often exploit that area for group study, which is inappropriate use. The integrity of the library as a device for learning would be greatly enhanced if the library employees would enforce quiet rules in designated areas, by patrolling every twenty-thirty minutes. This can be incorporated into the magazine cleanup routine that I often see library employees perform. Library rules and signs is a commendable attempt to foster a non-distracting environment, but without enforcement, the attempt is wasted. I rarely fill out VCCCD surveys, but I spent the time to fill out this survey because I am passionate about the library and how it has assisted my education. Everything else about the library brings me pleasure - from the books on reserve to the smallest detail such as the Ricchio chairs (award winning) the library uses. Thank you for your time.
Computer technology has glitches that interrupt learning, whether that be updates that run, or programs online that pop up. It seems this happens throughout campus (I use computers in the architecture dept, as well).
Maybe a small locker by the door to place your drink or food that you want to be kept safe without access to others.
I think its a great library, but sometimes people like talking too loud up in the study areas by the windows or sometimes on their cell phones, or having conversations in the reading area, but I suppose that kind of freedom brings a nice diversity of college life with it which ultimately is a great thing
It would be a major improvement if the library were open during times when classes are not in session, like spring break, as this is generally the only time many of the students (myself included) have time to go to use the library.
even though you get two log in sessions on the computer the system does not remember how many minutes you have. So if you log in twice; once for ten minutes and then again later for ten minutes when you go to get on again you will not be allowed on the computer.
Often times the group study rooms were unavailable due to only 1 person occupying the room, or kids from the high school were messing around in the rooms, and staff did not help us to get them out so they could be used for the right purposes. This happened on multiple occasions and was very frustrating, as we as hard working students needed those resources.
I think the library is great. It's big and seperated into private sections for quiet study time. I don't know the gentlemans name that works during the day but I was having some trouble making a photocopy because the machine kept eating my money and he was sooo nice about it and refund me. Another employee whose name I don't know he's a taller older man usually wears a blue shirt and glasses , he's a little possessive and tends to jump to conclusions re:the computers. some student do use library comp. for personal use. However, i have heard him yell twice now over the entire group of students stating get off the computers if you are using them for personal use. I don't take well to people speaking to me like that and other students don't either or people in general. Perhaps this man should walk from beoynd his desk and speak politely to the students individually as they are individuals instead of trying to scold them as it only angers them and myself. Strict warnings are respected if they are given respectfully. Other then that love the library.Hope this is helpful:)
The staff is Great. Peter Sezzi and Donna have help me several times. Everyone is quite helpful, but those are the only ones that I can recall the names.
I really like VC library and staff, they assist you in every way possible until you get what you need. They help with my success of reaching my educational goals and i hope they keep up the good works in years to come.
I LOVE the library and hope it continues to be a resource for all of us.
Great asset to students. Thank you!
Ventura college library does not enforce the quite zones.It is impossiable to study without hearing cell phone conversations or constant chattering.No other libary allows their learning areas to have such disrespect of other patrons.Its a shame I cant use my library at my school as what it was built for. Ican however go over to use the little library in the parking lot. They speak in quite voices and REMIND other to do the same.
I love the library!!!! Reference desk is so helpful. My only complaint is that you can not check out books in between semester brakes. I prepare my work for the following semester during my brakes and have to seek out other libraries to help me with my studies. Unfortunately, Ventura libraries are extremely limited in Art related material. Other than that I think the library deserves an A for services and material.
I appreciated the fact that during our tour of the library we were told to enter the library phone number into our phone so that we can call at any time for help. Thanks
Don't really use but seems nice the couple times i've been in.
Would be nice to have the library, tutoring center and beach all open the full 6 hours like they used to be on the weekends (Saturday), instead of the 3 hours their are opened for nowadays.
Encourage library lending instead of purchasing books from big booksellers. Better for the environment by saving paper and resources!

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

■ COMMENTS OR SUGGESTIONS (Continued)

If you have any comments, please write them on the other side of the survey.
SOMETIMES ITS HARD TO GET A STUDY ROOM BECAUSE MANY STUDENTS USE THEM TO JUST SIT AND TALK AND RUDELY DISTURB THOSE WHO ARE ACTUALLY TRYING TO STUDY.
no commments
I think that the quiet rules need to be inforced more than they are . A lot of people come in and talk really loudly with friends or on the phone; which is distracting. Also, people bring a lot of food and drinks and leave the trash lying around.
Noise level/cell use rules not enforced and are very disruptive often. It makes for a 50/50 shot at a good study session.
Staff is always helpful.
For students like myself who don't have a computer it would be helpful to have library hours during finals.
\$\$\$ sad to say.
The library is filled with chatter. Students are gadget obsessed, and often carry on cell phone conversations or loud conversations with other students.
Ventura college has a Architectural AS degree but little to no books on architecture in the college library. Additionally none of the computer programs utilize by the architecture department are available at the library. Further more to my knowledge there are no architecture magazines available at the library which in my openion this doesnt make any sence if the architecture department makes a lot of money for the school how and why are there no resorces available in the college library for said department? Finally the fact that under the library uses section in this questionair (specifically question 13) there isn't even a architecture section to mark leads me to beleave the thought to include architecture in the library never even crossed the Library Committees mind!
The information lady on the 2nd floor is wonderful.
A clean table would be very nice and dusting of the window shelves.... even weekly would be a bebefit. I'm not a clean freak but do enjoy a clean table without marker or eraser left overs and a dusty window shelf is just dirty
The single greatest deficiency of the library are its hours. The main reason that I don't use the library often is that it is almost never open when I can use it (i.e. Nights and WEEKENDS). Lots of resources are great, but if I can't access them they are USELESS!
VC library helps all of the students, it just seems like their should be more hours and places for students to use.
Great library , I don't use it much , I may use more in the future
Often on the beach I notice a lot of pods not being used. I realize that many of them are reserved but it would be nice to see some more pods opened up for normal use.
Please remove the login screen for the computers. They are cumbersome and when one logs out it restarts the computer. Unfortunately the boot up time for the computers there is excruciatingly long. You should perform maintenance on your computers more often. They beg to be updated but since they are deep freezed, their updates come to nothing. Also fix the hangars of the first two stalls in the men's restroom. I don't understand that with the frequent closing of them for graffiti removal, that they could not have been repaired during those many times.
The library is loud. It seems that people use the study lounge to hang out. Not to study. When students come into copy papers they are especially loud. People also sleep in the study lounge and snore loud! I never can concentrate there because of the noise levels. I just go to my car and I get more done.
In general technology related books are either not in the library or too old to be useful.
library has everything that students need
It would be great if the library was open later instead of it closing at 9 pm. If it was open till like 10 pm or 11, I could do more studying instead of just going home at 9.
These computers should be heavily monitored because when none are available it is because you have a bunch of morons going on myspace and facebook or playing games.
Monitor the computers because when there none available it is because there is a herd if idiots using them to play games go on facebook and myspace, the wifi us hard to log into and sometimes the signal strength is bad
Library facilities are wonderful. The surroundings are very pleasant, and relaxing. Thank you.
I appreciate the library and the staff for their support of my academics. Thank you
Adequate study areas, beautiful and super quiet reading room! I love it!
I have used the library building for languages and music. 99.9 % of the time (in the POD area) there is so much noise that it is almost impossible to think or hear the musical tones or 'language'. Why is it the students are allowed to play games or other noisey competitive activities on the computers in the POD section?
The library should be open at later hours, especially during finals weeks.
A music listening station would be very helpful for students who are majoring in music.
I think the library should not allow so many computers to be blanket reserved for such large blocks of time. It makes it hard to find an available computer at times.
longer hours especially weekends.
More books, and new ones.
Very tidy and warm atmosphere!
none

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

■ **COMMENTS OR SUGGESTIONS (Continued)**

If you have any comments, please write them on the other side of the survey.
I'm happy it's there for my use. Thanks
Enforcing the policy that the library computers are strictly for academic activities and not personal use.
The staff is really helpful and having books on reserve has been a great convenience! Some of the books that are sold come in handy.
Staff doesn't seem to know what is in the library, about new text books or the lending policy. This doesn't apply to just one member of the staff.
The staff at the circulation desk is always extremely helpful and very knowledgeable.
I think that the library should have more text books on reserve for students to borrow and use during the semester.
Too many people use the library for talking and socializing. They distract others. Some people use the library to study with others and are usually very considerate. They keep their conversations on academics.
There should be some exceptions when checking out a book. Some books should be able to be checked out for more than two weeks.
I take tennis at VC for personal pleasure but have used the library in the past. Great children's book collection - wish I could use for my kindergarten class!
The noise level of other students in the library is a problem often. I observe on a daily basis students talking to peers, talking on their cell phones, cell phones ringing loudly, and music being played in areas of the library that are meant to be quiet study areas. I study at the library a lot and the noise levels make it really hard to concentrate. It would be great if a few more quiet signs were posted (No Cell Phones, Silent Area), or signs better informing students of where they are allowed to talk and where it is supposed to be silent. I know it is a lot to ask, but maybe someone could patrol the areas once in awhile to keep noise levels to a minimum. Any other solutions?
Staff is very helpful.
The library could use some books for reading instead of just research
The copiers should be separated from the study desks. They get loud (people talk there too a lot of times).
Library not as accessible as a public library, which are easy to get to from a parking lot, have a vast collection, and the ability to order what you need from any location in the county.
I use the library for quiet study almost every day. It would be helpful if library employees would occasionally make rounds, asking those talking (in groups or on cell phone) to keep their voices down, use a group study room, or take it outside.
many students come to the library and just sit and gossip disturbing other students. This has been taking place for the past few semesters. Something needs to be done about that kind of behaviour
Sometimes, people are too noisy and people who are studying cannot concentrate. I know it is not the library's fault, but something should be done about that.
I like the library especially the sitting room.
Ventura college is adequate for my needs
We can make necessary accommodations to the library for the blind and visually impaired.
I have found that too many students are using the research computers for personal internet use, and not research. Perhaps better track could be kept, so that others can have access to the computers. Thank you for having such a great library and very helpful library staff.
There are a lot of students who feel it's okay to talk and listen to music in the library and it's a shame that we don't have one of those naggy librarians to shut them up. It's silly that other students need to ask a librarian to ask the other student to be quiet. It's also very common that people don't take the library seriously.
I would like to suggest if in the future you can add security video in some areas in the library. It will help to keep secure some students' belongings, in order to avoid robbery.
Need more computers they are always taken.
a better way for students to search for books and other things from their home
Often times, I go to the library to use the online and in-room computer resources and the computers are all occupied. No problem there, except the fact that a lot of the people I see using them are on Facebook, Myspace, or Youtube. Maybe they could get someone to do a routine walk-through to make sure the computers are being used for academic purposes.
Overall, great Library and very helpful resources (electronic and human). Thank You.
I've always been happy with these services that the library donates, especially when I took the tour and gained knowledge of the research tools. It made working on my homework at home better instead of slaving away at a computer that I am not familiar with. Thank you!
Please make online Lib. easier, people do not have time to try and figure out what to click next and so on.
the vc library is my first choice in choosing a place to do research and other homework for my classes.
I don't use the library much, but I do know that the majority of my friends who use it love the environment and are happy with the resources.
The best library I have ever studied in. A few students need to be educated about being quiet. I also like the Chagall art. I would like to know who donated or loaned it to the library.

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

■ COMMENTS OR SUGGESTIONS (Continued)

If you have any comments, please write them on the other side of the survey.
I have no idea how to access library online from home. If that is an option, more information on that would be nice. Not only for me, but for all students
Would just like closer monitoring of computers in library. I have come in to use the computers for completing school related papers or research but usually have to wait for one to become available. I have had to wait for others with non-school related use of computers to leave. Priority should be given when there is a line and others should be redirected to the beach.
Sometimes students using laptops at studying tables listen to music and it becomes distracting.
I have found that the library is a difficult place to study (especially the bottom level) because students are constantly chatting. I've stopped trying to study down there.
The computers available this semester seemed to be out of order quite a bit. If the Tech team had a more stringent maintenance schedule then this would not be a problem.
My only request or suggestion would be to increase the hours the library is open. It's one of the only facilities suitable for studying so it's frustrating to have to leave at 9 & to have such limited hours on the weekends.
people at library have been very nice and helpfull
I am no longer a student. Was only enrolled for a couple weeks.
:)
issues accessing databases
I think the library should open at 7am weekdays. Also, one of the "database tech instructors" is terrible she "runs over the students" in her lecture and is absolutely unhelpful but other than her the rest of the staff is highly competent that I have experienced.
only one (small!) floor of books in a college library? disgraceful. whatever it doesn't matter. just like the paucity of weekend hours doesn't matter either. I don't know if I even used "paucity" correctly, because I can't get into the library to look it up. but it doesn't matter. I should kill myself anyway, so what do I care about your stupid library.
I didn't really have anything to write!
it works, just keep it the same.
more working computers
they should open more computer pods for students to drop by and use. I often come to the library looking for a computer that I need to use and they are filled up (usually with students doing less important work like playing games and talking with friends). then there are tons of other computer pods that hardly get used, but are reserved for classes. more pods should be open for students.
I think they should have more access to computers.
more computers to use.
need more weekend hours
please work harder on "noise control". it is difficult to study when others are socializing loudly.
I did not know there were online databases to access at home.
Make it easy to locate teachers for online classes.
if we pay for college and we are adults, why do you guys need to take away programs? such as myspace.
computers should only be used for scholl related matters, which means no myspace, facebook and any other none related matters. study rooms are frequently used by one person or sometimes the people who use the rooms don't even study. the rooms should be monitored by the front desk people.
you should get credit for hrs put in to online classes in library because your @ skool focused. for example math 11-4(wish it was avail. earlier) class hours maybe limited
none I can think of. just continue working with students to find out what library and tech resource center need to keep up the good work.
oh there was a semester I took on online class and hadn't received my book that I bought online, and I went to the library to see if they had it and they didn't, not in the lending library either. I don't know if they usually don't have online class textbooks, but if they don't they should.
I think the library could benefit from more books on tape. enforcement of no cell phone policy (i.e. vibrate/no sound). p.s. I understand working in the library creates a sort of comfort level, however, whenever I sit at a table near the information desk (specifically) or near the office by the front desk it tends to get slightly louder with gossip and laughter. this becomes awfully distracting and slightly annoying.
should be open for more hours of day/night. if not more hours maybe open during the weekend a full 24 hr period at some part of the week.
better sound insulation with the group study rooms.
I do not know if they have "The Theory on Everything". I recommend that, and I wish VC library has it to read it.
Access to peer scientific paer/journals.
In the magazine room its really hot and sometimes not enough relevant to science medicine,or hollistic study
More computers, and more lending books for classes.
More computers more helpful staff.

SPRING 2010 -- SURVEY OF LIBRARY USE BY VC STUDENTS

■ **COMMENTS OR SUGGESTIONS (Continued)**

If you have any comments, please write them on the other side of the survey.
I think everything is already good no grades needed.
More computers and study rooms.
I don't think that any more services should be added except for more computers.
A bigger lending area. I know the books are donated but it would be helpful.
Extra computers. Sometimes I go there but I can't stay to do my homework because they are all busy.
More course books for classes to be checked out.
Everything is great about the library at VC. Nothing needs to be changed except if someone has a kid there, they need to keep their kid quiet....If they can not they should not be allowed. No noisy kids.
They should add more computers and a couple more books for reading and not just research.
I think we need more computers because when it is busy it is hard to find a computer. But it is a helpful place.
Everything is good at the library at Vc. it really helps a lot.
More books, extra help finding a book, and how to look for a book on computer.
I like it how it is.
More currant information.
The only problem that i have during the fall and spring semister it is hard to get a computer because some of the pods are "reserved" for classes and i need to use a computer and they group all the students together in the front for free use.
I am completely dissatisfied with being able to use the computers. There have been many times when I have needed to use a computer for studying and school work and have been able to get onto the computer. The worst part is I have seen many students on the computers watching T.V. shows, on facebook/my space and other non- related school things. it almost caused me to fail a test.
More computer availability for personal use. Not school or class related.
Clean your restrooms.
Earlier/later hours and open on weekends.
More computers available.
None at this time.
working out books.
provide longer library hours on weeknights and open on weekends.
Not quiet so never went back.
the library needs more hours on the weekend for study time.
Library needs more hours.
Open earlier close later
The library should add or open extra pods during daytime so students should have appropriate time to do homework and work on research papers.
can't think of anything that they don't have in the library that if we needed.
All of the above have cruched me this last semester and I urge you to consider them as areas for improvement. Thank you for your time.
The rules should be a little more strict on the use for computers. Like specific or limited times for personal use and more helpful to those who need the computers for educational purposes.

**VENTURA COLLEGE
SURVEY OF LIBRARY USE BY VC STUDENTS**

Greetings – We hope that you are enjoying the Library and Learning Resource Center (LRC). To help us better assess and improve the services provided to students, we are asking you to take a few minutes to complete this short survey. Your opinions and comments are important to us. Thank you for participating in this survey.

For Questions 1 – 8.1 and Questions 13 – 17:

Please mark **your** choice with a check mark (✓).

1. How often do you go to the VC Library?
 A. Frequently
 B. Occasionally
 C. Rarely
 D. Never
2. When you go to the VC Library, how often do you find the information that you need?
 A. Always
 B. Sometimes
 C. Rarely
3. Have you taken a tour of the library?
 A. Yes
 B. No
4. If you have taken a tour of the library, was it helpful?
 A. Yes
 B. No
5. Do you access the on-line library databases at home?
 A. Yes
 B. No
6. Is the library technology that is currently available adequate for your needs?
 A. Yes
 B. No
7. Are there enough books and magazines to support your current research needs?
 A. Always
 B. Sometimes
 C. Rarely
 D. Don't know / No opinion
8. For what purposes have you used the library?
(Mark all that apply.)
 A. Computer use
 B. Database research
 C. Research assignment
 D. Reserve books
 E. Textbook lending
 F. Group study rooms
 G. Quiet study
 H. Computers for students with disabilities
 I. Personal / non-college related

For Questions 9 – 12:

Please use the following **rating scale** to indicate your satisfaction with library services or library availability.

1 = Very satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied
5 = Can't rate / No experience

Please write the appropriate number next to the question.

9. How satisfied are you with the library hours?
10. How satisfied are you with the assistance you receive at the library?
11. How satisfied are you with the availability of student-use computers in the library?
12. Overall, how satisfied are you with the library services at Ventura College?
-

13. For what courses have you used the library?

(Mark all that apply.)

- | | |
|--|--|
| <input type="checkbox"/> A. Art | <input type="checkbox"/> J. Math |
| <input type="checkbox"/> B. Biology | <input type="checkbox"/> K. Nursing |
| <input type="checkbox"/> C. Business | <input type="checkbox"/> L. Paramedic Science |
| <input type="checkbox"/> D. Computer Science | <input type="checkbox"/> M. Photography |
| <input type="checkbox"/> E. Criminal Justice | <input type="checkbox"/> N. Psychology |
| <input type="checkbox"/> F. English | <input type="checkbox"/> O. Sociology |
| <input type="checkbox"/> G. ESL | <input type="checkbox"/> P. Speech |
| <input type="checkbox"/> H. Foreign Language | <input type="checkbox"/> Q. Theater Arts |
| <input type="checkbox"/> I. History | <input type="checkbox"/> R. Other—Please indicate: |
-

14. What is your current goal in attending VC?

- A. Transfer to a university with or without an AA/AS degree
 B. Earn an AA/AS degree
 C. Earn a vocational certificate
 D. Prepare for a new career / advance in career
 E. Improve skills in English, reading, or math
 F. Personal enrichment

15. What is your age:

- A. 20 years or younger
 B. 21 – 25 years of age
 C. 26 – 30 years of age
 D. 31 – 40 years of age
 E. 41 – 50 years of age
 F. 51 years of age or older

16. What is your sex:

- A. Female
 B. Male

17. What resources do you think the library should add?

Please write your suggestions on the other side of the survey.

**If you have any comments, please write them on the other side of the survey.
THANK YOU FOR COMPLETING THE SURVEY! -- THE LIBRARY COMMITTEE**