Ventura County Community College District

INTEGRATED PLANNING MANUAL

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TABLE OF CONTENTS

I. INTRODUCTION	3
II. PLANNING	5
A. DISTRICT LEVEL PLANNING	6
Planning Cycle	6
The VCCCD Mission	
Educational Master Plan	8
Research and Data Analysis	8
Challenges, Opportunities and Board Goals	8
Companion Plans to the Educational Master Plan	8
Annual Strategic Plan	9
Flow of Planning from District to Colleges	12
B. COLLEGE AND DISTRICT SERVICES PLANNING	13
Moorpark College	14
Oxnard College	23
Ventura College	33
District Services Planning	43
III. RESOURCE ALLOCATION	45
A. DISTRICT BUDGET ALLOCATION MODEL	46
B. DISTRICT BUDGET DEVELOPMENT PROCESS	52
IV. ASSESSMENT, PROGRAM & PROCESS IMPROVEMENT	54
A. ASSESSMENT OF INSTITUTIONAL EFFECTIVENESS	55
Annual Review of the District Mission	55
Annual Submission of the District Effectiveness Report	55
Annual Assessment of Progress on Strategic Plan Objectives	55
Annual Assessment of Progress on Board Goals	55
Mid-Cycle Assessment of Progress on Board Goals	56
B. ASSESSMENT OF PROCESS EFFECTIVENESS	57
Annual Consultation Council Review of Districtwide Planning Process	57
Annual Board of Trustees Review of Districtwide Planning Process	57

I. INTRODUCTION

The Ventura County Community College District Integrated Planning Manual is a guide to integrated institutional planning at the District level. It delineates the cyclical planning process that flows from Mission, Planning, Resource Allocation, to Assessment and Program Improvement. The Manual identifies how these elements link and function within the cycle, how the District and the community participate in District wide planning, and what major planning documents and activities that result from the process.

The VCCCD integrated planning model provides the overarching framework for District level planning. This District level planning defines the broad parameters for local planning at the three constituent Colleges and District Services. The Manual begins with an overview of the VCCCD integrated planning model, accompanied by a description of each component under the model and the implementation timeline. Following this overview, the local planning process for each constituent College and District Services are outlined.

Linkages between District level planning and local site planning are established on three levels:

- The Mission of the District prescribes the general parameters for the establishment of the College Mission
- Board Goals of the Educational Master Plan and the Strategic Objectives of the
 Annual Strategic Plan provide direction for the annual planning at the College
 and District Services. The Colleges and District Services craft specific action
 plans based on the Strategic Objectives that fulfills the Board Goals of the
 District.
- Annual assessment results at the Colleges and in District Services are presented
 collectively at the District level during the Board of Trustees Annual Planning
 Session using the District Effectiveness Report. The report presents data that
 address a number of indicators tied to the assessment of progress for Board
 goals. These include student success, operational efficiency, and financial
 health.

The VCCCD Integrated Planning Manual is reviewed and updated annually to document changes and improvements in planning elements, including documents, processes, and timelines. The review is conducted by Consultation Council or its subcommittee. The results of the review are reported to the Board of Trustees at its Annual Planning Session in June.

Through the linkages of District and local College/District Services planning and assessment, and through a regular cyclical review of the planning process, VCCCD ensures that the planning is aligned with the mission at all levels, and all Colleges and District Services engage in a cycle of continuous quality improvement to support student success.

II. PLANNING

II.A. DISTRICT LEVEL PLANNING

The District Level Integrated Planning Model comprises a number of key elements, linked by timelines into a cycle of Mission Review, Planning, Resource Allocation, Assessment, and Program Improvement. The repeated implementation of the planning cycle over time results in Continuous Quality Improvement and a demonstration of institutional effectiveness.

Planning Cycle

The Cycle of District Integrated Planning Model occurs over six years. The calendar below outlines the current status in the implementation of the cycle.

Academic	Cycle	Plan Activities	Assessment	
Year				
2012-13	Transition from prior year plan; initiation of new planning cycle	Transition: Complete Original Planning Cycle; Conduct Master Planning: Create Master Plan with Goals	Assess and improve planning process	
2013-14	Current Cycle: Year One	Create Strategic Plan containing Strategic Objectives to support Master Plan Goals; develop and implement Action Steps	Access Progress on Objectives; Assess and improve planning process	
2014-15	Current Cycle: Year Two	Assess status of Strategic Plan and Objectives; continue implementation of Action Steps	Assess and improve planning process	
2015-16	Current Cycle: Year Three	Mid-term Review of Master Plan Goals: Assess status of Master Plan Goals, Strategic Plan and Objectives; adjust Strategic Plan and Objectives as needed	Assess and improve planning process	
2016-17	Current Cycle: Year Four	Assess status of Strategic Plan and Objectives; continue implementation of Action Steps	Assess and improve planning process	
2017-18	Current Cycle: Year Five	Assess status of Strategic Plan and Objectives; continue implementation of Action Steps	Assess and improve planning process	
2018-19	Current Cycle: Year Six	Master Planning Year: Assess and modify Master Plan for the next 6-year cycle	Assess and improve planning process	

The VCCCD Mission

The Mission of VCCCD flows from the mission of the system of California Community Colleges. The VCCCD Mission provides a broad framework for local mission creation, program planning, and operations at the constituent College and District Services. The VCCCD Mission is reviewed annually at the Board of Trustees Planning Session in June.

The Ventura County Community College District (VCCCD) is committed to assisting students in the attainment of its primary mission as a system of state supported two-year colleges.

The primary mission of the District is to produce student learning in lower division level academic transfer and career/vocational degree and certificate programs. Effective, efficient student support services are offered to assist in the accomplishment of the District's primary mission based on need and available resources.

Ventura County Community College District works to enhance state, regional, and local economic growth and global competitiveness within the pursuit of its primary mission. Additionally, workforce and economic development activities and services are offered based on need and available resources.

English as a Second Language instruction, remedial, adult education, and supplemental learning services that contribute to student success are offered and operated based on need and available resources. Ventura County Community College District improves the quality of community life by offering not-for-credit, recreational, vocational, cultural, and civic programming based on community demand and available resources.

All District programs, services, and activities operate within a framework of integrated planning and budgeting. Ongoing, student learning outcome assessment and systematic program review are used to ensure District wide excellence through sustainable, continuous quality improvement in compliance with its mission.

Educational Master Plan

The major planning document that emerges from the VCCCD Integrated Planning process is the *VCCCD Educational Master Plan*. The standard elements of the *Educational Master Plan* include:

Research and Data Analysis

Research and data analysis provide information for District wide dialogue that shapes the assumptions of the *Educational Master Plan*. Annual and trend data are collected and analyzed in a number of areas, including:

- Demographic data and projections
- Economic projections
- Student access and enrollment data from feeder institutions and receiving institutions
- Student access and success data from the District Colleges
- Long- and short-term analysis of community needs as appropriate to mission
- Other sources of data identified as essential in the planning dialogue

Challenges, Opportunities and Board Goals

Analysis of the data and subsequent dialogue with a broad range of constituencies leads to the identification of long-term and broad Challenges and Opportunities for VCCCD. Based on these Challenges and Opportunities, the Board of Trustees formulates a set of Board Goals to guide the work of the Colleges over the six-year planning cycle.

Companion Plans to the Educational Master Plan

As part of the integrated planning process, companion District Master Plans are created to support planning in major operational areas. The writing of the *VCCCD Technology Master Plan* and the *VCCCD Facilities Master Plan* are guided by the parameters of the *Educational Master Plan*. The companion plans are updated regularly by the District Services areas and appropriate participatory governance constituencies.

Annual Strategic Plan

To guide the implementation of the Board Goals, Strategic Objectives are created for each Board Goal through broad and consultative dialogue, and documented in the *VCCCD Annual Strategic Plan*. The *Annual Strategic Plan* contains minimally the following:

- The Strategic Objectives with linkage to the Board Goals
- An implementation grid with Action Steps, Responsible Parties, and Timeline Assessment

Consultation Council, under the direction of the Chancellor, is responsible for District wide planning. It is the participatory governance committee that charges the appropriate groups to develop Action Steps, and receives reports of progress as the implementation cycle is completed.

This is a sample of the annual Strategic Plan Implementation Grid:

Annual Implementation Plan 2012-2013

Board Goals: 1) Access and Success; 2) Quality within Budgetary Limits; 3) Prudent Fiscal Stewardship

Board Goal 1: Provide Access and Student Success

Strategic Objective 1-A: Establish a District wide General Education subcommittee to develop ideas to improve commonality among courses at each college.

#	Action Steps	Responsible Party	Timeline	Progress
1.A.1	Sample Action Step: Draft charge and proposed membership for District General Education Subcommittee	District Council for Academic Affairs	September 2012	
1.A.2				
1.A.3				

Strategic Objective 1B: Review collegiate level English and Science courses to ensure comparability in units and learning objectives with equivalent courses at four-year CSUs or transfer model curriculum.

#	Action Steps	Responsible Party	Timeline	Progress
1.B.1				
1.B.2				

Objective 1C: Review English and Mathematics objectives for pre-collegiate courses to ensure comparability among District colleges.

#	Action Steps	Responsible Party	Timeline	Progress
1.C.1				
1.C.2				

Strategic Objective 1D: Participate in the SB1440 and C-ID initiative to ensure college courses are comparable District wide and within the California Community College System.

#	Action Steps	Responsible Party	Timeline	Progress
1.D.1				
1.D.2				

Board Goal 2: Maintain Instructional Quality within Budgetary Limits

Strategic Objective 2-A: Align technical and vocational courses and programs with employer and market needs.

#	Action Steps	Responsible Party	Timeline	Progress
2.A.1				
2.A.2				

Strategic Objective 2B: Develop professional development activities for faculty and staff to promote best practices and technological activities that empower employees to work smarter, allowing greater time to be expended on activities linked to student access, persistence, and success.

#	Action Steps	Responsible Party	Timeline	Progress
2.B.1				
2.B.2				

Board Goal 3: Prudent Fiscal Stewardship

<u>Strategic Objective 3-A: Strengthen the link between discretionary budgeting and strategic planning.</u>

#	Action Steps	Responsible Party	Timeline	Progress
3.A.1				
3.A.2				

Strategic Objective 3-B: Annually review and ensure that expenditures are linked to District Planning.

#	Action Steps	Responsible Party	Timeline	Progress
3.B.1				
3.B.2				

Strategic Objective 3-C: Improve the effectiveness and efficiency of all District operations, programs, and services and redirect associated cost savings to student learning and support.

#	Action Steps	Responsible Party	Timeline	Progress
3.C.1				
3.C.2				

Strategic Objective 3-D: Fund District Long-Term retirement obligations (GASB45) and maintain adequate cash reserves to handle cash flow requirements, including state funding deferrals and unanticipated expenditures.

#	Action Steps	Responsible Party	Timeline	Progress
3.D.1				
3.D.2				

Strategic Objective 3-E: Contain or reduce costs in areas such as healthcare, work-related injuries, facilities and operations, etc., to enable cost savings to be redirected to student learning and support.

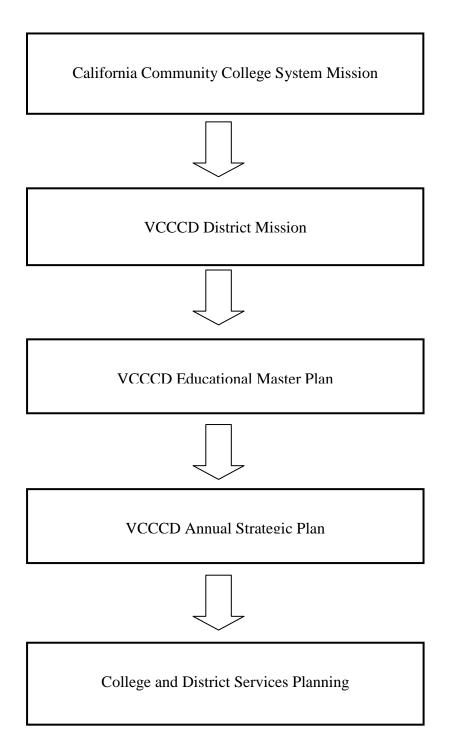
#	Action Steps	Responsible Party	Timeline	Progress
3.E.1				
3.E.2				

Strategic Objective 3-F: Monitor and assess the state's financial condition to allow for timely budgetary intervention to avoid crises and unanticipated disruptions in District operations and programs.

#	Action Steps	Responsible Party	Timeline	Progress
3.F.1				
3.F.2				

Flow of Planning from District to Colleges

The VCCCD Strategic Plan provides District level direction for the constituent Colleges and District Services to craft local Educational, Strategic and Action Plans. This flow of planning ensures the alignment of Mission at the various levels, and provides clear parameters for planning, decision-making, and resource allocation.



II.B. COLLEGE AND DISTRICT SERVICES PLANNING

The following section documents the local planning processes at the constituent Colleges and District Services.

Moorpark College

COLLEGE PLANNING AND ASSESSMENT

The College Planning Model and the College Assessment Model were developed and approved college wide in Spring 2004 and continued to evolve through Spring 2007. In Spring 2009, the Planning and Assessment Models were further enhanced by the creation of the Strategic Plan, which addressed mid-term planning and assessment in the overall planning process.

The Planning Model and the assessment model contain products from a decade of work by members of the college community. That work included faculty, staff, and administrators attending workshops and conferences, discussing the issues on campus, and fostering a culture of evidence by encouraging a shift toward data-driven decision-making in program plans. Over time, this work culminated in the creation of structures and processes for planning and assessment that are comprehensive enough to meet college needs, yet flexible enough to fit the college culture. A schematic of the Planning Model is as follows:

The College Planning Model: A Schematic Vision of the Governing Board of Trustees, VCCCD **Educational Master Plan, VCCCD** Strategic Plan, VCCCD **Moorpark College Mission/Vision Internal Environment External Environment** Scans/Advisory Committees Program Plans/Program Review **Educational Master Plan** Companion Plans: Education/Facilities/Technology Strategic Plan **Action Plans Assessment and Program Improvement** See Assessment Model

College Planning Model: A Glossary

The schematic summarizes the College Planning Model. The following glossary explains each element in the model.

Vision of the Governing Board of Trustees, VCCCD

The Board of Trustees of VCCCD communicates its Mission and Vision through Board Imperatives and Objectives that provide guidance to the district-wide planning.

Strategic Plan of Ventura County Community College District

Through a district wide planning process, the Chancellor of VCCCD translates Board Imperatives and Objectives into a District Strategic Plan that provides guidance to the constituent colleges in their campus planning process.

Moorpark College Mission/Vision

The College Mission/Vision, which flows from the Vision of the Governing Board, guides dialogue and decision-making in the planning process.

External Environment

External scans include feedback from economic forecast reports, community reports, and advisory committees. This information is summarized for the college in the *Institutional Effectiveness Report* and incorporated into the planning dialogue at the Annual Planning Retreat (Fall Fling).

Internal Environment

Each program at the College completes a Program Plan that includes the following elements: 1) program health and productivity data analysis, 2) environmental scans, advisory committee reports, and future projections, 3) resource needs in connection with future projections, and 4) program assessment and program improvement. The Program Plans provide information on the College's internal environment and receive external feedback through external advisory groups. The Program Plans provide the primary link to the budget allocation process. They also guide the formation of Action Plans (college and program level) for the College.

Educational Master Plan

Ten-year plan which charts the district's long-term course based on internal scans, external scans of the community, and enrollment projections. The Educational Master Plan

- focuses on change and improvement to address identified challenges
- serves as the umbrella for district short-term planning
- serves as the foundational document for the Technology Plan and the Facilities Plan
- is brief, balanced in perspective, and broad in scope
- provides a snapshot of the college's instruction, student services, and support systems
- may be updated if warranted by a major change of conditions or when its term expires. The Institutional Planning Committee recommends updates of the Educational Master Plan to the President.

This master plan and its companion plans – the Facilities and Technology Master Plans – provide the strategic planning framework for the college. This integration of the three master plans keeps the college on a consistent course guided by the needs of the college's future students.

The Educational Master Plan includes four sections:

- Background and Introduction
- Internal and External Environmental Scans
- Summary and Projections for Programs
- Challenges and Recommendations for Strategic Planning

The Facilities Master Plan links projections for the growth of each college program to the college's physical plan.

The Technology Master Plan links projections for growth of each college program to needs for supporting technology.

Strategic Plan

- Sets three-year goals derived from/based on the Educational Master Plan recommendations
- Goals are stated as strategic directions, which
 - define a process for implementing the Educational Master Plan recommendations, and
 - identify specific measurable outcomes (quantitative and qualitative)
- Each strategic direction is further operationalized by action steps, which
 - describe the specific steps that will be taken to achieve the strategic objectives;
 - identify indicators of success, timelines, and responsible parties;
 - ❖ are reflected in the governance structure of the college, and infuse all levels of Action Plans. They are the touchstones to the formation of respective subcommittees in EdCAP
 - guide the development of programs as evidenced in the Program Plans.
 - provide information about the goal-setting and the writing of college-level plans such as the Enrollment Management Plan
- Promotes continual improvement over time through
 - the prioritization of a reasonable number of strategic objectives for college-wide concentration each year, and
 - the production and distribution of an annual report of progress on the strategic objectives
- The college will call for the next three-year strategic plan when the term of the strategic plan expires or all strategic directions have been achieved.

Action Plans

The Action Plans operationalize the Strategic Planning of the College and ensure logical implementation of the Strategic Directions over time. Action Plans may be created

• at the college level through work by the Executive Vice President and appropriate College Groups. *Examples include Enrollment Management Plan*,

Marketing/Outreach Plan, Student Equity Plan

• at the program level as specified in individual Program Plans

Example

Educational Plan Recommendation

Provide instruction and student services for underserved groups of potential students

Strategic Plan and Strategic Objectives

Increase alternative modes of offering instruction and student services to working adults

Strategic Plan/Steps

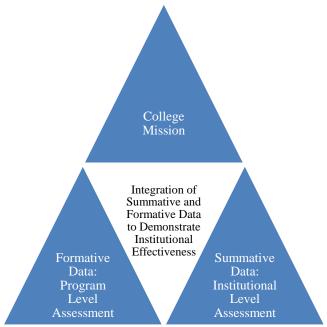
- 1. Train faculty on best practices in online instruction
- 2. Increase the number of online courses offered
- 3. Offer online tutoring and counseling

Assessment Model: Assessment and Program Improvement

The goal of all planning is program effectiveness and program improvement. The Assessment Model established by the College closes the circle of planning, assessment, and program improvement.

There are three primary components of the assessment model: the college mission, the assessment of institutional effectiveness, and the assessment of program effectiveness. The assessment model includes quantitative and qualitative summative measures of institutional effectiveness, as well as formative measures of student learning outcomes.

The College Assessment Model



The triangle-schematic represents the college assessment model. The narrative that follows explains each element within the model. The primary components of the

Assessment Model are:

- The College Mission
- The Formative Measures for Program-Level Effectiveness
- The Summative Measures for Institutional-Level Effectiveness
- The Integration of Formative and Summative Assessment Results

The College Mission

Most recently reviewed and revised in Fall 2008, the college mission is the guide for all assessments.

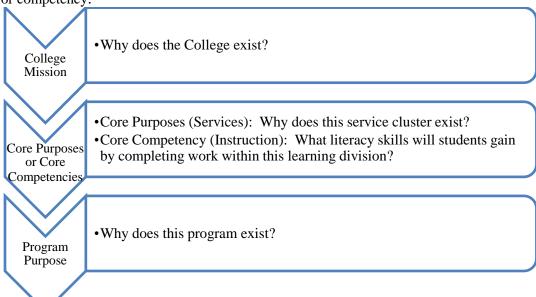
The Formative Data: Program-Level Effectiveness

The formative measures and resulting data access program and unit-level effectiveness. This includes the formative measures of student learning outcomes. These assessments are conducted to determine if students are learning specifically what departments intend to teach. The assessment results are used to guide program improvement.

Moorpark College uses the Nichol's Five-column Method in outcome assessment. The contents of the five columns are summarized below. Full descriptions appear in the *Moorpark College Program Improvement Toolkit* 2007:

Column 1

Establish a program purpose derived from the college mission and the appropriate core purpose or competency.



Column 2

Identify measurable outcomes in terms of the knowledge, skills, or attitudes students must evidence to document that the outcome has been achieved.

How do students demonstrate that they are achieving the purpose of the program?

Column 3

State the exact means of assessment, including the audience, behavior, assessment tool, and desired degree of success.

How do we know that students are moving toward or achieving the program's purpose?

Column 4

Summarize the data.

Column 5

Apply the results from the assessment to improve student learning in the next cycle of planning and assessment.

How will this information be used to improve the courses/programs/services?

The assessment of program effectiveness is on-going, with the results of one assessment serving as a starting point for another series of assessments, all with the goal of providing quantifiable bases for guiding program improvement.

Annual Program Plans

Program Plans, instituted in 1999, incorporate program review and the program improvement process. Annual Program Planning is the key event that links planning to resource allocations.

The College makes two key assumptions in the Program Planning process:

- "Program" refers to all college instructional disciplines and programs and support services. Support services include services to students (e.g., Registration and Records, Student Business Office), services to faculty (e.g., copy center), and facilities (e.g., maintenance and grounds).
- Each college program reviews its services, strengths, and needs annually in order to accurately assess the college and create plans that link resources to areas that need support to maintain or improve excellence or that have potential to grow.

The five components of the Program Plan are:

1. Program Productivity

Provides a summary report of 3-year trends in productivity data for instructional programs and requires various measures for student services.

2. Environmental Scans

Calls for a summary of relevant data from external scan sources, including feedback from industry advisory committee for career technical programs.

3. Program Review

Analyzes the prior two sections with the goal of identifying program strengths and weaknesses. Discusses the development of the program in view of Strategic Objectives and the environment in the field.

4. Resource Requests

Lists the human, material, and facilities resources needed based on program plans to correct weaknesses identified in the Program Review section.

5. Assessment of Program Effectiveness

Uses the Nichols' Five Column Model (noted in previous section) to identify, assess, and use research on student learning outcomes to improve programs.

The Program Planning Data Report provides standardized program review data for instructional programs. This resource provides consistent information across disciplines, such as census enrollments, retention, faculty load information (full-time to part-time ratios), and program efficiency. Student and administrative services gather and report data on effectiveness tailored to their unique role in the college.

Links between Planning, Program Plans, and College Decisions

Program Plans integrate program review and planning, and therefore serve as the foundational documents for allocating college resources.

In addition, Program Plans are used to determine each program's status. The Executive Vice President, Vice President of Business Services, the Dean, the Department Chair, and interested faculty/staff meet to:

- validate the budget requests in the Program Plan, and
- determine each program's status

The program status is categorized as *stable, stable but impacted, growth,* or *pay attention* based on analysis of these factors:

- Three-year trends in program review data elements:
 - student enrollment number of sections offered
 - productivity (WSCH/FTEF)
 - full-time/part-time faculty ratio
- Environmental scans of data relevant to the specific program
- Need for facilities rated as
 - impacted facilities with plans to accommodate, or
 - impacted facilities with no plans to accommodate
- Need for equipment rated as
 - * major needs with plans to meet
 - * major needs with no plans to meet
 - minor needs

For example, using this rubric, a program categorized as *pay attention* would demonstrate an upward or downward trend in program review data elements with wide margins. Such a program may have growth potential, but the college has insufficient resources and/or facilities to support that growth.

The Executive Vice President prepares a summary of the college program evaluations which is then presented to key college committees, the Academic Senate, and the

Chancellor and the Board of Trustees.

This program evaluation process was piloted in 2006-2007 for instructional programs, and institutionalized in 2007-2008. Since 2007-2008, the evaluation rubric has been refined to reflect greater nuance in the understanding of elements impacting program performance.

The anticipated next phase of development is the creation of an evaluation rubric for student services and functional units, and for key areas of administrative services.

The Summative Data: Institutional-Level Effectiveness

The Summative measures and resulting data assess institutional level effectiveness.

The Assessment at the institutional-level effectiveness includes quantitative and qualitative **summative measures** that create snapshots of the college at specific points in time. These are useful benchmarks for comparisons across time within the institution as well as the national and state trends.

The following describe the six categories of these institutional measures:

1. Data on Student Access

Quantitative evidence that the college is serving all students in the service area.

Sample question: Do the demographics of the Moorpark College student population match the demographics of our surrounding community?

2. Data on Student Achievement

Quantitative evidence that students move through and complete college programs, e.g., rates of course completion, retention, persistence, transfer, jobs, degrees, and certificates.

Sample question: Do most first-time Moorpark College students who enroll in the fall return to the college in the spring?

3. Program Review Data

Quantitative evidence on program productivity and student enrollment.

Sample question: How do our college programs compare to standard indices for instructional and student service programs?

4. Data on Strategic Objectives

Quantitative evidence at the college level and program levels of progress on addressing the Strategic Objectives as outlined in the 3-year *Strategic Plan*.

Sample question: Has the Strategic Objective to increase student access through Distance Education been achieved and to what degree?

5. Surveys of Perceptions

Qualitative evidence from primary stakeholders on the college's effectiveness.

Sample question: Does this college encourage critical thinking in required assignments?

In spring 2008 the college administered the national Community College Survey of Student Engagement (CCSSE) for the first time. The Institutional Effectiveness Report 2008 compares the results with national norms as well as with local surveys on student perceptions and employee perceptions administered in 2003. CCSSE, along with local surveys, will be administered on a planned and periodic basis for trend data.

6. Evaluation of Process Effectiveness

Qualitative and quantitative evidence that college processes are effective in directing and maintaining the college's efforts to produce and support student learning.

Sample question: If you served on a college committee or made a presentation to a college committee this year, how would you rate that committee's work product in terms of being productive and a valuable use of your time?

<u>Integration of Summative and Formative Data to Demonstrate Institutional Effectiveness</u>

The juxtaposition of Summative and Formative data provides a view of continuous unit/program assessment against an annual evaluation of institutional progress. The Summative and Formative processes are iterative within themselves, and mutually informing and reinforcing.

The Institutional Effectiveness Report, which captures and analyzes the Summative Data, provides an annual view of institutional performance, and a framework for further unit planning and improvement.

The Program Planning process, which anchors Formative assessment, depends upon the Summative data to provide the wide perspective, and receives its planning framework from the objectives of the Strategic Plan. The field data from the Program Planning process, in rounding the cycle, feed back into the Summative analysis, and continuously informs the revision and implementation of the Strategic Plan.

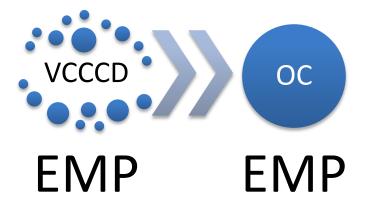
Oxnard College

Integrated Planning at Oxnard College (Nov. 1, 2012)

Overview

The educational planning processes of Oxnard College integrate State and District-wide planning with the local and on-going work of a small community college. Oxnard College is part of a three college district, Ventura County Community College District (VCCCD). Planning cycles at the district level are six years long, which is mirrored at Oxnard College

The planning process consists of several components at the District Level. The long term plan is the Educational Master Plan (EMP), which deals with Student Learning and Student Services, but also includes Facilities Planning and a Master Technology Plan. The Educational Master Plan is based on the VCCCD mission statement, which is revised as needed by the Board of Trustees (BOT) and then incorporated into the next EMP. Annually, the BOT reviews and revises its Board Goals, which are a strategic action plan for each annual cycle. Other important planning documents include the District Allocation Model (reviewed and open to revision annually) and the Budget Book (adopted by the board as the primary strategic budget document annually).



Districtwide Planning results in VCCCD EMP, which informs OC EMP

Oxnard College then integrates its own planning processes into the District's model, providing feedback, data, and recommendations for revisions to the District plan. Oxnard College's EMP is revised each time the District Plan is revised. Oxnard College takes the annual Board Goals and implements them. OC's President assigns the various components of the goals to various parts of campus, develops action plans and steps, and then reports back to the BOT at the end of the annual cycle. The implementation of Board Goals takes place in all parts of campus, including relevant Participatory Governance (PG) Committees and processes, described in a later section.

District research and planning necessarily focuses on the impact of Ed Code, Title V, State revenues and funding on the local community college budgets. The colleges rely upon the District to understand changes in the State's economic and legislative requirements, which the District does through specific committee structures dedicated to the study of legislation, accreditation, community advice, policy and budget.



By integrating planning processes at the local level with district-wide policies and processes, Oxnard College can then focus on the planning that has to do with local data collection, measurement of student outcomes, and assessment of the impact of the State's policies.

This document is a guide to Oxnard College's local planning processes. The goals of Oxnard College planning emphasize the ethical use of data; transparent and public planning processes; an emphasis on reasonable and timely responses to State and District planning, and a clear, well-communicated local plan. Local planning is construed to include aspects that directly affect students, such as the delivery of the schedule, the publication of the schedule, the creation of appropriate degrees and certificates, and the provision of student services sufficient to implement the intent and spirit of State and District planning.

Processes that drive integrated planning

The above-mentioned documents are artifacts of a much larger planning processes, which is driven by several inter-related structures within the planning system. Each of these structures has a function in the creation of an integrated plan. The various structures affect each other and provide different viewpoints on what the future of Oxnard College should be. Everything from long term vision to day-to-day operations is subject to the planning process. The process is embedded in a clear delineation of roles on campus and at the district, both of which include Participatory Governance:

http://www.oxnardcollege.edu/assets/pdf/president/2010%20participatory%20governance%20manual.10-15-10.pdf

 $\frac{http://www.vcccd.edu/assets/pdf/about_the_district/Participatory_Governance_Handbook}{\%20_rev06.19.12.pdf}$

These two documents describe "the who" of the planning. In the next sections of the current document, we seek to describe the "how" of the planning and which structures and functions within the planning process are the integrative "glue" that ensures that District and College function well together.

There are five main components that allow integrated planning between OC and VCCCD:

- 1. The Accreditation Process
- 2. Board Goals
- 3. The Budget Allocation Model
- 4. Educational Master Plans
- 5. Human Resources

Each of these components provide not only for collective planning and resource allocation, but they also provide different platforms for decision making, data collection, feedback and communication.

1. Accreditation

Oxnard College is accredited by the Western Association of Schools and Colleges (WASC) under its community college commission, the Accrediting Commission for Community and Junior Colleges (ACCJC). Each college in the district is separately accredited. Many aspects of the accrediting process examine the degree to which integrated planning and district-wide functioning affects the college. Accreditation at Oxnard College is primarily driven by Oxnard College faculty and OC's Accreditation Officer. VCCCD must also meet its own accreditation standards.

It is crucial that accreditation standards remain stable and comprehensible to all colleges. While colleges have faculty, the District does not, so in this part of the planning processes, the colleges take the lead. All key personnel receive professional development to meet accreditation standards, and the documentation for accreditation is summarized in a database known as Sharepoint. Sharepoint provides the minutes, notes, data and analysis regarding accreditation to both the campus community and to the accreditors. Since accreditation is ongoing, the data collection and analysis must also be ongoing, and is thereby incorporated into planning.

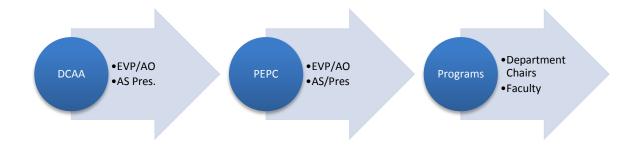
Annual processes (e.g., program review, budget analysis and planning, professional development, sabbatical leave allocation, curriculum review, student learning outcome data collection) are reported on campus and back to the BOT. District committees provide nodal points for planning information from these processes to be transmitted back to the District.

For example, Standards I and II both shape Program Review at Oxnard College. Two PG Committees, two Standing Committees and one Ad Hoc committee exist to organize program review at the department and discipline levels: the Planning and Budget Committee (PBC), the Program Evaluation and Planning Committee (both are PG), the

Learning Outcomes Team and the Student Services Leadership Team. All meetings of these groups have the college mission statement (based on the VCCCD mission statement) on their agendas and all meetings take action steps to complete goals based upon that mission.

In regards to Accreditation itself, all PG committees are involved in Standards I and IV, with biannual feedback collected in questionnaire form. Each of the PG committees is connected in some way with a District Committee, via both the college administration and through the Academic Senate. The Academic Senate President also reports directly to the BOT about each Accreditation Standard.

Committee structures can be visualized in this way:



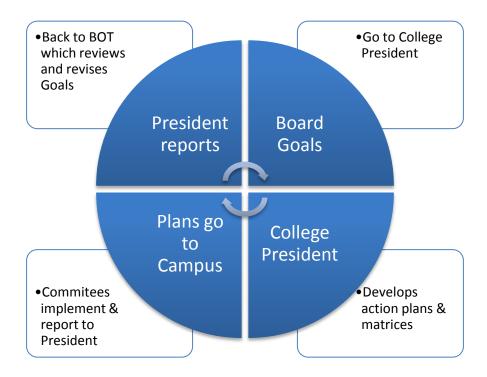
DCAA is the District Council on Academic Affairs; everything loops back in terms of relevant data and feedback



Example of an accreditation matrix with planning and action steps:

http://www.oxnardcollege.edu/assets/pdf/president/accred%20team%20recommend ation%20matrix%202011%2008-08-11.pdf

Board Goals



The Board Goals, revised or reaffirmed annually, provide a set of immediately identifiable and important planning principles for use at the College. Board Goal One: Provide Access and Student Success, Board Goal Two: Maintain Instructional Quality within Budgetary Limits and Board Goal Three: Prudent Fiscal Stewardship. These goals help to create and then provide annual evaluation of progress on the Educational Master Plan. The District EMP in turn has cyclical planning elements, with benchmarks, review and specific action plans. The EMP embraces the Technology Plan as well as the Facilities Plan, and any other data-driven elements involved in planning (including demographic data, community scans, and other methods of estimating the educational needs of a community).

A look at the board goals, linked below, demonstrates the close connection between planning factor 1 (Accreditation) and 2 (Board Goals).

http://www.vcccd.edu/board_of_trustees/goals_and_objectives.shtml

¹ An action plan is a diagram and a record of who is accountable for the results of a plan

Each year, in the summer, the Board spends time receiving input from the college Presidents (having heard from Senate Presidents throughout the year) about the achievement of these goals. The goals are revised as they are met, and new goals are set, resulting in a strategic plan for the upcoming year. By their nature, the Board Goals impose priorities and a hierarchical planning structure (whereas Accreditation, as standards are met on the local campus, is a more fluid and less hierarchical process).

Example of a presidential progress report on Board Goals:

http://www.oxnardcollege.edu/assets/pdf/president/OC%20Progress%20on%20Board%2 0Goals%202010-2011.pdf

The result of looking at Accreditation and Board Goals issues (each with different purposes and time frames) is a local planning matrix that looks like this:

 $\frac{http://www.oxnardcollege.edu/assets/pdf/president/oxnard\%20college\%20goals\%202010}{-2015.06-15-11.pdf}$

Educational Master Plans

The importance of past data collection and future planning is reflected in Oxnard College's EMP, which is planned in coordination with the VCCCD Educational Master Plan. The complexities of college direction and management are reflected here. External scans, such as census data, job data, and ARCC data are used in an ongoing manner within the college, and reflected in the minutes of such committees as PBC, PEPC and Student Success (SS). Indeed, the creation of a new PG committee, Student Success, to review and make recommendations based on such data is a reaction to the fact that more and more data become available for planning. Identifying sources of data and then using data to plan is fundamental to the EMP.

The District EMP is revised on a six year cycle, with a midterm review at 3 years. Many things can change in six years, but the EMP remains a document that provides data about the preceding years as well as plans for the future.

Population growth, demographics of ethnic groups, job needs, economic development needs and much more are incorporated into both the VCCCD EMP and the OC EMP. Oxnard College currently collects and uses data on student majors, educational pathways, career choices and job placement to use in its next EMP cycle. During the EMP process, both VCCCD and OC review their Mission Statements and revise them in light of current educational practice.

http://www.oxnardcollege.edu/assets/pdf/president/OC%20EMP.01-19-10.pdf

(about to undergo revision in mid-2013)

Resource Allocation Model

As part of a multi-college district, Oxnard College relies on resource allocation on the VCCCD Resource Allocation Model. This is a thoughtful and complex document that takes into account the fixed costs of running a college, the costs of schedule delivery, and the effects of state budget increases or decreases. Factors such as the Faculty Obligation Number are incorporated into this model and give the college a budget for full-time and part-time faculty.

The Adoption Budget, here:

http://www.vcccd.edu/assets/pdf/budget/13_adoption.pdf

provides the details of resource planning for the District and for Oxnard College. A budget narrative provided by District analysts assists the colleges in budget planning:

http://www.vcccd.edu/assets/pdf/budget/13_a_and_g.pdf

Models also exist to deal with allocation of funds that go towards infrastructure:

http://www.vcccd.edu/departments/budget/budget_documents.shtml

It is important to note that many resources are *shared* between the District and the College(s), such as IT, servers, software, accounting resources, accounts payable, payroll, human resources and more. This means that shared planning must take place, and that shared responsibility is integrated into the overall planning model.

Human Resources/Business Services

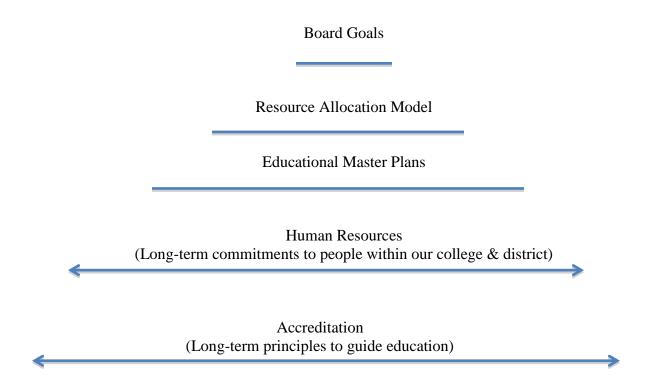
Human resources and Business Services are crucial parts of the planning process. District HR provides the means for advertising positions, gathering online applications, screening applicants and complying with employment law. Positions needed are determined by many parts of the planning process (such as local participatory governance committees, District committees, and Chancellor's Cabinet). District Business Services provides the accounting and analysis that make the Resource Allocation Model work.

Secondly, HR provides the training to implement many parts of the planning process. The Campus Vice President (of Business Services) receives ongoing training from both HR and from District Business Services. Managers and classified employees are trained at the District, which helps to bring District planning principles down to the campus level. Both Human Resources and Business Services have online databases of forms and procedures.

The Planning Process in Action

When all of these components are in action, most decisions are made using various aspects of the above-described functions. Hiring faculty, for example, involves Board Goals, the Educational Master Plan, local implementation of the Resource Allocation Model by PBC and PEPC, the Chancellor's Cabinet and Human Resources. Creating new programs or curriculum involve the Board Goals, the Educational Master Plan, local design by faculty, approval by local Curriculum Committee, review by the District curriculum review task force, and Board approval.

It is instructive to look at these components in terms of a timeline.



At different points in time, and in different planning processes, the integration of these variously timed components make up for planning that is integrated over time.

How Does Oxnard College Integrate Specific District Plans? How does the District aid in implementing OC Plans?

The answer is, in one respect, simple: by using key people and committees, as any institution does, to transmit information and ideas, to make decisions, and then to take actions, with accountability and benchmark steps along the way. The number of ways in which the District and the College share planning, decision-making and delivery of learning is large. Enrollment priorities, prioritization of the educational mission, purchase of external scanning components, use of internal and external scans, joint planning committees that include 1) Board Shared Governance Committees (such as Policy, Legislation and Personnel Commission; 2) District Governance Committees (such as District Committee on Administrative Services (DCAS), District Committee on Human Resources (DCHR) and many others, and 3) local shared governance committees (PBC, PEPC, etc.) work in coordination on planning and implementation.

Each central aspect of District planning has one or more parallel committee structures, as well managerial elements in charge at Oxnard College. The District planning process is assigned to and interpreted by the following structures and persons at Oxnard College:

A certain degree of redundancy among committees and local educational structures is key to success. For example, both PBC and Student Success Committees examine student success indicators and data, prepare reports, implement actions and make recommendations to the President and to the Board.

All three of the OC executives (President, EVP and VP) give and receive regular input from shared governance committees. Either the Academic Senate President or a designee sits as co-chair on Student Success, PEPC, PBC and Curriculum. Other members of the Senate Executive Board chair other committees and any faculty co-chair designated by the AS President to chair a committee reports to the Senate. In addition, Participatory Governance Committees have classified, managerial and student representatives. All committees are Brown Act, transparent and minutes are kept.

When, for example, OC sought to address a long term need for better pre-college preparation among high school students in Oxnard, OC came up with the idea of an Oxnard Middle College. It was approved by the Board, and allowed to use special registration priorities so that talented high school students could benefit from college instruction.

Conclusion: Principles

Oxnard College and VCCCD share certain principles that also help mold and integrate the planning process:

- Openness and Transparency
- ➤ Dialogue and discussion
- > Data-driven decisions
- Clearly stated outcomes

Oxnard College's PG committees follow the Brown Act, just as the BOT does (along with its immediately advising committees). Minutes and agendas are public. Public comment is invited. Students are involved in all planning committees at the district and the local campus level.

A great deal of discussion and dialogue, among many different participants, is involved in planning.

Every year, data is improved and more sources for data are sought (such as Burning Glass for job data or CCSSE data for student engagement).

Outcomes, such as student access and success, are stated and restated in meaningful ways by various stakeholders. Keeping track of learning outcomes is just one branch of assessing outcomes, external scans are also used.

Quality education comes from planning and hopefully this brief summary of OC's planning process and the ways in which it is integrated into the larger system of VCCCD gives an adequate overview.

Ventura College

In an integrated planning process, all college planning is part of a functional system unified by a common set of assumptions and well-defined procedures, and is dedicated to the improvement of institutional effectiveness. The driving force for all college efforts is student learning. Assessments focus on how well students are learning and based on those assessments, changes are made to improve student learning and success.

Dialogue regarding the improvement of institutional effectiveness occurs in an ongoing and systematic cycle of evaluation, integrated planning, resource allocation, implementation, and re-evaluation. These practices and procedures are summarized in this planning manual.

The planning model and process are summarized on the following page.

Integrated Planning

District and College Mission

Every three years (next: fall 2012) College Forum

Educational, Facilities, and Technology Master Plans

Every five to ten years (next: spring 2015) College Planning Council

Strategic Plan;

Review Organizational Structure Every three years (next: spring 2013) College Planning Council

College Planning Parameters

Discuss each spring; Publish each fall College Planning Council; Executive Team

Program Review & Planning Using Prior-Year Data; Identify and Prioritize Initiatives;

Apply Rubric for Program Sustainability Every fall semester

Programs; Divisions; Committees; Design Teams

Prioritize Initiatives and New Programs;

Identify Programs for Growth, Reduction, Discontinuance

Every spring semester

College Planning Council; Executive Team

Publish Prioritized Initiatives as an Appendix to the Strategic Plan;

Fund and Begin Implementation of Initiatives

Every spring semester

College Forum

Annual Report

Every fall semester

College Planning Council; SLO Oversight Committee; Researcher; President Data Collection and Analysis
Fall and spring semesters
Programs (SLOs):

34

College Mission

The college mission is the touchstone for the entire planning process in that it describes the college's intended student population and the services the college promises to provide to the community. The college mission is periodically reexamined to assure that it remains congruent with the district mission and with the needs of the population served.

The college's schedule for reviewing the mission statement is every three years in a cycle that sequences this review during the year prior to the development of the next strategic plan. In keeping with the schedule identified later in this Manual, the college's mission will be reviewed in 2013, 2016, and 2019.

The current college mission statement is:

Ventura College, one of the oldest comprehensive community colleges in California, provides a positive and accessible learning environment that is responsive to the needs of a highly diverse student body through a varied selection of disciplines, learning approaches and teaching methods including traditional classroom instruction, distance education, experiential learning, and co-curricular activities. It offers courses in basic skills and English-language learning; programs for students seeking an Associate's Degree, certificate or license for job placement and advancement; curricula for students planning to transfer; and training programs to meet worker and employee needs. The College is a leader in providing instruction and support for students with disabilities.

With its commitment to workforce development in support of the State and region's economic viability, Ventura College takes pride in creating transfer, career technical and continuing education opportunities that promote success, develop students to their full potential, create lifelong learners, enhance personal growth and life enrichment and foster positive values for successful living and membership in a multicultural society. The College has a dedicated, caring faculty and staff who are committed to student success and to continual assessment of learning outcomes in order to maintain high quality courses and programs.

Originally landscaped to be an arboretum, the College has a beautiful, park-like campus that serves as a vital community resource.

(Mission approved by the Ventura County Community College District Board of Trustees on October 13, 2009.)

The Accrediting Commission for Community and Junior Colleges standard most relevant to the development and review of college missions is I.A.1-4:

I.A. Mission

The institution has a statement of mission that defines the institution's broad educational purposes, its intended student population, and its commitment to achieving student learning.

- 1. The institution establishes student learning programs and services aligned with its purposes, its character, and its student population.
- 2. The mission statement is approved by the governing board and published.
- 3. Using the institution's governance and decision-making processes, the institution reviews its mission statement on a regular basis and revises it as necessary.
- 4. The institution's mission is central to institutional planning and decision making.

Educational, Facilities, and Technology Master Plans

The Educational Master Plan projects the future of Ventura College for the coming decade, and makes general recommendations that address current and foreseeable challenges. The Educational Master Plan is supplemented by the Facilities Master Plan and the Technology Plan.

The analysis of internal and external data to prepare these plans and the resulting recommendations provide a common foundation for the dialogue about the college's effectiveness in fulfilling its mission. These recommendations are intended to serve as the basis for the college's three-year Strategic Plans and to inform annual unit plans. In this manner a direction is established for the college under changing conditions and for the long-term development of programs and services.

The current Education Master Plan spans from 2009 to 2019. The Facilities Master Plan spans from 2004 to 2015. The Technology Master Plan spans from 2011 to 2016. Subsequent iterations of these plans will be developed when the terms of these plans expire or if there is a major change of internal or external conditions.

The Accrediting Commission for Community and Junior Colleges standards most relevant to the development and implementation of the all processes described in the remainder of this Ventura College Integrated Planning Manual 2011 are I.B.1-5, III.B.1.a, III.B.2.b, and III.C.3:

I. B. Improving Institutional Effectiveness

The institution demonstrates a conscious effort to produce and support student learning, measures that learning, assesses how well learning is occurring, and makes changes to improve student learning. The institution also organizes its key processes and allocates its resources to effectively support student learning. The institution demonstrates its effectiveness by providing 1) evidence of the achievement of student learning outcomes and 2) evidence of institution and program performance. The institution uses ongoing and systematic evaluation and planning to refine its key processes and improve student learning.

- 1. The institution maintains an ongoing, collegial, self-reflective dialogue about the continuous improvement of student learning and institutional processes.
- 2. The institution sets goals to improve its effectiveness consistent with its stated purposes. The institution articulates its goals and states the objectives derived from them in measurable terms so that the degree to which they are achieved can be determined and widely discussed. The institutional members understand these goals and work collaboratively toward their achievement.
- 3. The institution assesses progress toward achieving its stated goals and makes decisions regarding the improvement of institutional effectiveness in an ongoing and systematic cycle of evaluation, integrated planning, resource allocation, implementation, and reevaluation. Evaluation is based on analyses of both quantitative and qualitative data.

- 4. The institution provides evidence that the planning process is broad-based, offers opportunities for input by appropriate constituencies, allocates necessary resources, and leads to improvement of institutional effectiveness.
- 5. The institution uses documented assessment results to communicate matters of quality assurance to appropriate constituencies.

III B. Physical Resources

Physical resources, which include facilities, equipment, land, and other assets, support student learning programs and services and improve institutional effectiveness. Physical resource planning is integrated with institutional planning.

- 1. The institution provides safe and sufficient physical resources that support and assure the integrity and quality of its programs and services, regardless of location or means of delivery.
 - a. The institution plans, builds, maintains, and upgrades or replaces its physical resources in a manner that assures effective utilization and the continuing quality necessary to support its programs and services.
- 2. To assure the feasibility and effectiveness of physical resources in supporting institutional programs and services, the institution plans and evaluates its facilities and equipment on a regular basis, taking utilization and other relevant data into account.
 - b. Physical resource planning is integrated with institutional planning. The institution systematically assesses the effective use of physical resources and uses the results of the evaluation as the basis for improvement.

III C. Technology Resources

Technology resources are used to support student learning programs and services and to improve institutional effectiveness. Technology planning is integrated with institutional planning.

3. Technology planning is integrated with institutional planning. The institution systematically assesses the effective use of technology resources and uses the results of evaluation as the basis for improvement.

Strategic Plan

The Strategic Plan is the college's short-term plan. This plan identifies the specific actions that the college must take to implement the institutional strategic goals identified in the Educational Master Plan.

This planning process is initiated by reviewing the Educational Master Plan recommendations and determining which will serve as the college's top institutional strategic goals for the next three years. For these institutional strategic goals, a number of strategic objectives are identified. For each strategic objective, measurable action steps are identified. Each action step includes a timeline for completion, a description of indicators of success, and the assignment of parties responsible for implementing the action.

The Strategic Plan promotes continual improvement over time because the process calls for the prioritization of a reasonable number of institutional strategic goals and objectives for college wide concentration each year. Each year the college produces an annual institutional effectiveness report that documents progress on the objectives and that reinforces and sustains the college dialogue about the achievement of the college's long-term and short-term goals.

The College Planning Council calls for the subsequent strategic plan when the term of the current strategic plan expires or when all strategic objectives have been achieved. The schedule for the coming decade is:

- 1. Strategic Plan 2010-2013 (fall 2010 through spring 2013)
- 2. Annual Institutional Effectiveness Reports in fall 2011 and fall 2012
- 3. Final Institutional Effectiveness Report of Strategic Plan 2010-2013 in spring 2013
- 4. Strategic Plan 2013 2016 (fall 2013 through spring 2016)
- 5. Annual Institutional Effectiveness Reports in fall 2014 and fall 2015
- 6. Final Institutional Effectiveness Report of Strategic Plan 2013-2016 in spring 2016
- 7. Strategic Plan 2016 2019 (fall 2016 through spring 2019)
- 8. Annual Institutional Effectiveness Reports in fall 2017 and fall 2018
- 9. Final Institutional Effectiveness Report of SP 2016-2019 in spring 2019 --> these final strategic plan progress reports feed into the Educational Master Plan to be developed in the 2018 2019 academic year.

Program Review

Program Review is an annual process that enables programs to use data to assess their performance relative to established goals and expectations and to use these findings to design initiatives for improvement. At Ventura College, a program is defined as any course of study that counts toward a certificate, degree or transfer and/or any stand-alone or combined student support services that may enhance students' academic achievement. These are broken down into two main categories, Instructional Programs and Service Unit Programs. Further, Service Unit Programs are divided into three subcategories: Student and Instructional Service Programs, Business Service Programs and Institutional Offices.

Components of program review include:

- 1. **Program Description and Alignment** (including program mission, contribution to institutional strategic objectives, catalog description, history, organizational structure, staffing)
- 2. **Performance Expectations** (including established student learning outcomes, benchmarks, operating rations, advisory committee expectations)
- 3. **Operating Information** (including budget, equipment, scheduling, facilities utilization, resource replacement cycles)
- 4. **Performance Assessment** (including enrollment, FTES and headcount ratios, success rates, persistence, retention, completion/placement, productivity)
- 5. **Findings** (including the need for curriculum improvements, service improvements, operating improvements, resource management, personnel, material and supplies, equipment, technologies, facilities, consideration of program reduction or discontinuance)
- 6. **Initiatives / Program Growth, Reduction or Discontinuance** (including the including the application of a college-established rubric and the analysis of the need for new programs, new resources or the reallocation of existing resources in the areas of personnel, operating budget, facilities, equipment, training)
- 7. **Process Assessment** (including status of initiatives from prior year and assessment of the program review process itself)

Program Reviews are completed at the department/program level and are reviewed and discussed at a Division meeting. Divisions submit prioritized lists of initiatives to the College Planning Council for consideration of funding or other institutional support.

Program Review

Section 1 Description

Who are you? How is your program aligned and defined in the College?

Section 2 Expectations

What are your planned performance expectations (SLOs)?

Section 3 Performance

Section 4

Analysis

What are the

differences between

what you expected to

do and what you did?

What was your actual operating performance?

Gap Analysis

Section 5 Findings

What are some major conclusions derived from your analysis?

Section 6 Initiatives

Based on your findings, what actions should you take to improve?

Section 7 Process Assessment

Have any of your initiatives been implemented? How can this program review process be improved?

Lexicon for Planning

Educational Master Plan:

The ten-year Educational Master Plan charts the college's long-term course. Based on internal and external scans and enrollment projections, the Educational Master Plan serves as the foundational document for the Strategic Plan, the Technology Plan, and the Facilities Plan. The Educational Master Plan may be updated if warranted by a major change of conditions

Strategic Plan:

The Strategic Plan is comprised of a limited number of three-year <u>institutional strategic goals</u> derived from/based on the Educational Master Plan. These three-year goals are further divided into <u>strategic objectives</u>, each operationalized through <u>action steps</u>. The College Planning Council will call for the next three-year strategic plan when the term of the strategic plan expires or when all strategic objectives have been achieved.

Institutional Strategic Goals:

Statements of broad institutional intentions, derived from/based on the Educational Master Plan. *Example: Provide instruction and student services for underserved groups of potential students.*

Strategic Objectives:

Statements articulating the strategies to be used to achieve the goals, specifying measurable outcomes. *Example: Increase alternative modes of offering instruction and student services to working adults.*

Action Steps:

Statements defining the specific steps that will be taken to achieve the objectives and that include the identification of a timeline and the individuals or groups responsible for completing or ensuring the completion of the action steps. Example: (1) Train faculty on best practices in online instruction. (2) Increase the number of online courses offered. (3) Offer online tutoring and counseling.

Program Review:

Program Review is an annual process that enables programs to use data to assess their performance relative to established goals and expectations and to use these findings to design initiatives for improvement. At Ventura College, a program is defined as any course of study that counts toward a certificate, degree or transfer and/or any stand-alone or combined student support services that may enhance students' academic achievement. These are broken down into two main categories, Instructional Programs and Service Unit Programs. Further, Service Unit Programs are divided into three subcategories: Student and Instructional Service Programs, Business Service Programs and Institutional Offices. Program Review documents are consolidated at the Division level and submitted for review and consideration to the College Planning Council.

Annual Report:

A report, distributed each annual Flex Day, from the College Planning Council, the SLO Oversight Committee and the President on the progress made on the Strategic Plan's action steps from the prior year, the conclusions drawn from the SLO assessment process, and the college progress on achieving its institutional strategic goals.

District Services Planning

District Services Planning is the annual program review process for centralized services. Program Review comprises four elements:

- Collection and analysis of quantitative and qualitative data related to services delivered in the current year
- Assessment of service effectiveness against documented District service standards and the Standards of the Accrediting Commission
- Proposal of improvements and action plans for the coming year
 - o In **Capital Planning** and in **Information Technology**, a review of progress against the goals set in the *Facilities Master Plan* and the *Technology Master Plan* are conducted
- Allocation of resources to implement action plans

Services that are centrally delivered include the following:

- Administration and Finance
 - o Finance
 - Administrative Services
 - o Public Safety
- Capital Planning
- Human Resources
- Information Technology

Month	Administrative Services and Finance	Capital Planning	Information Technology	Human Resources
January		CCCO College Finance and Facilities Division issues enrollment projections		
February				
March				
April	Data Collection for Program Review	April 1: last day to appeal enrollment projections April 15: District Qtr Report to CCCCO	Data Collection for Program Review	Data Collection for Program Review
May	Program Review and Planning		Program Review and Planning	Program Review and Planning
June	Districtwide Effectiveness Report to the Board		Districtwide Effectiveness Report to the Board	Districtwide Effectiveness Report to the Board
July		5-year Capital Outlay Plan due in CCCCO; Final Project Proposals(FPP) submissions to CCCCO; Initial Project proposals IPP Submission to CCCCO; July 15: District Qtr Report to CCCCO		
August	Publish Finished Plans for Coming Year	Publish Finished 5-year Plan	Publish Finished Plans for Coming Year	Publish Finished Plans for Coming Year
September				
October		October 1: Submit Space Inventory CCCCO October 15: District Qtr Report to CCCCO		
November		P 12 2 3 0 0 0		
December		December 15: submit Scheduled Maintenance and Special Repair request, 5-year plan		

The annual cycles of Program Review for District Services are outlined below:

Program Reviews in District Services are led by the Vice Chancellor, Associate Vice Chancellor, or Chancellor's Designee of the respective areas. These individuals are responsible for publishing plans and communicating matters of quality assurance to appropriate constituencies through the Districtwide Effectiveness Report and other established venues.

III. RESOURCE ALLOCATION

District wide resource allocations are guided by the VCCCD Mission Statement and the Board Goals as defined in the Educational Master Plan. The District Budget Allocation Model sets parameters for general fund unrestricted budget allocation to the Constituent College and District Services.

III.A. DISTRICT BUDGET ALLOCATION MODEL

Effective in fiscal year 2003-04, the District set aside the then-existing budget allocation model, which had been used to distribute district resources for the prior six years.

The model was primarily revenue-driven while providing for college base allocations and other fixed costs which did not necessarily equate directly to FTES generation. As such, the model relied both on revenue (FTES) and expenditure elements (dual characteristics) to serve as the mechanisms to produce the colleges and district level budget allocations. The model was, however, primarily FTES driven, with no cap placed on the funding of growth at the colleges, although the district as a whole had a funding cap. As the colleges evolved over time, the shift of resources favored the college(s) growing most rapidly and disadvantaged the college(s) growing more slowly, and the movement happened in an uncontrolled fashion. As a result, the model had been adjusted several times during its six-year period, and was believed to no longer meet the needs of the district and its colleges.

In 2003-04 when we set the model aside we distributed resources using the fiscal year 2002-03 allocation as a base, increasing or decreasing it proportionately each subsequent year based on changes in additional available resources from that point forward. That process continued over the next four years. Although we had a method to distribute funds, we did not have an agreed-upon budget allocation model. Distribution of new resources did not consider how the colleges had evolved since 2003-04. That method of allocating funds did not reflect how we received our funding from the state, the uniqueness of our colleges, nor the priorities of the district. In addition, the lack of an agreed-upon allocation model had been cited in the accreditation reports and would have been a major issue if not resolved.

New Model

During fiscal year 2006-07 the District Council on Administrative Services (DCAS) and the Cabinet worked simultaneously toward identifying the features of a model that would reflect the unique characteristics of each college, while recognizing how we are funded by the state, and be perceived as more equitable than the then-existing arrangement.

The allocation model was adopted for use in the 2007-08 fiscal year.

Elements of the Model

The district recognized the value in developing a model with dual characteristics, i.e. one that includes elements based on both revenue (FTES), as well as expenditures. The model considers how the colleges have evolved, and is responsive to changes that will

occur in the future. The model also considers how we are funded from the state. The model is objective based, formula-driven, readily understood, reasonably applied, flexible and responsive, widely communicated, adequately documented, and perceived as equitable.

The adopted budget allocation model addresses the distribution of resources, and is not prescriptive in how funds are to be spent at the various locations (colleges and district office). The district acknowledges differences between its colleges and recognizes the colleges' needs to direct their resources based on their own plans and objectives in meeting the needs of their diverse populations and constituencies. The colleges have separate and specific budget development processes unique to each college, reflecting their organizational culture and priorities. It is at this level that the budget must be tied to each college's strategic plans and address accreditation requirements. DCAS will consider processes/templates to be used for this accreditation purpose.

Revenue

The budget allocation model is designed for the distribution of general fund-unrestricted revenue only. Other sources of funding are allocated either by the state directly to a specific college or the district has agreed on a separate allocation method for those funds.

All general fund – unrestricted revenue will be distributed through the model, including, but not limited to, state apportionment for FTES, local revenues such as lottery, non-resident tuition, interest income, and miscellaneous revenue traditionally accounted for in the general fund – unrestricted, unless agreed to be distributed using a separate allocation model.

Districtwide Support

The district recognizes that it is fiscally prudent to provide some services centrally through the operation of a district office (District Administrative Center – DAC). These services should primarily represent those functions that can be most effectively and efficiently administered in a centralized fashion.

In addition, the allocation model will continue to provide a pool of resources to support expenditures required to meet general districtwide obligations such as property and liability insurance, legal expenses, governing board expenses, financial and compliance audits, central technology hardware, software and management services, and other activities which support the district as a whole and cannot be conveniently or economically assigned to the other operating locations through a cost center referred to as Districtwide Services.

The district will continue to account for utilities in a central location, so as to mitigate the significant differences in utilization due to building size, construction, age, and climatic conditions affected by college locations.

College Allocations

In an attempt to develop a model that would be accepted as fair and equitable, areas of differences or unique characteristics between the colleges, as well as similarities, were identified. A model that considers and reflects these differences is consistent with the objective of equitability.

The differences, unique characteristics, and similarities identified include, but are not limited to, areas such as:

- Facility constraints/classroom capacity on each campus How many rooms hold 25, 35, 100, etc. students?
 How will capacity change over the new few years?
- Program Mix mix of general education and vocational programs

Does each college have the same proportion of vocational/career tech to general education classes?

Does the difference in program costs impact the college's decision on what programs to maintain or develop?

• Students' level of educational preparedness

Does each college have the same proportion of students who are prepared to take college-level classes? Are needs for basic skills classes the same? (Some of the additional requirements/services of these students are to be met through special funding, such as categorical, not necessarily general fund – unrestricted dollars distributed through this model)

- Does each college have the same proportion of senior faculty (salary schedule placement)?
- How do full time / part time ratios of faculty compare?
- Are the contractual obligations, such as reassigned time and leaves, disproportionately distributed?
- What are the similarities/differences in core services?
- How does the size of each student body compare? (FTES)

It was imperative that each of these elements were considered in one or more of the components of the budget allocation model/calculation to ensure an equitable allocation process.

Year-end Balances

The allocation model recognizes the incentive in allowing budget locations to maintain their unexpended funds for future needs.

MECHANISM OF THE MODEL

Revenue

All projected general fund – unrestricted revenue will be included, unless identified to be distributed in a different fashion (such as to fund structural deficits). Restoration and growth revenue will not be included until the year after it is earned.

Districtwide Support

Districtwide Services (DWS)

The definition of DWS will be reviewed regularly. Components and specific line item budgets will be considered each year by DCAS for inclusion in this budget category or movement to another budget location.

Utilities

The budget for utilities will be based on historical and projected rates and usage, and presented to DCAS for review and concurrence.

District Administrative Center (DAC)

The District Administrative Center will receive a percentage (initially 5.8%) of projected revenue. Each year, after review, if it is determined that specific budget items are to be reassigned between DWS and DAC or the colleges and DAC, the percentage of revenue will change accordingly, maintaining the same effective rate. (Effective with the FY12 Tentative Budget, costs had been redirected and the DAC's proportionate percentage was 6.64%).

College Allocations

Class Schedule Delivery Allocation

Using each college's productivity factor (as defined below) and FTES from the current year, we derive a Full Time Equivalent Faculty (FTEF) number for the budget year. The college receives an allocation for the actual cost (salary and benefits) for the full time classroom faculty currently employed. This allocation is adjusted to reflect non-teaching assignment for these faculty, such as those on leave or reassigned time, and planned additional full-time faculty for the budget year. The balance of the allocation is distributed based on the average cost of a non-contractual FTEF.

The productivity factor (which is the college's average weekly student contact hours (WSCH) taught by a full time faculty equivalent (FTEF)) reflects, among other things, differences in class sizes (and subsequently costs) due to facility limitations, program mix (general education vs CTE), and educational preparedness of the student population of each college. Effective FY10, the model was changed to utilize an average of a budget year productivity factor (i.e. the goal) and the prior year actual productivity factor.

The productivity goal for a budget year is independently set for each college, and is based upon historical data and takes into consideration a college's unique circumstances and the economic environment. Because a portion of funding to a college is based on that goal, it is essential that the productivity goal-setting process

be thoughtful and have integrity. It is therefore recommended that each college's goal-setting team, which will be determined by each college and may include not only the college president, but also the instructional and business vice presidents as well as the academic senate president, establish a process to project a realistic and attainable goal. The college president meets with the chancellor to discuss the environment and challenges, and set the goal.

Base Allocation (Fixed Allocation)

Each college receives an equal dollar amount that recognizes the fixed expenses/core services associated with operating a college, regardless of the size of its enrollment.

This base allocation was established at 15% of revenue available for distribution, divided equally among the colleges. This recognizes economies of scale and provides a "small college" factor to the model.

FTES Allocation

The remainder of the available revenue is allocated to the colleges proportionate to their FTES (%) actually earned in the prior year, and recognizes how the District receives the bulk of its revenue through SB361.

Colleges are funded proportionate to their FTES (%) for their actual growth, up to the maximum percentage that the District was funded. Each college may then carry unfunded FTES (as does the District as a whole), and be entitled to use that excess if and when the District does. By using a blended average in the productivity factor as recommended above, colleges are not penalized for "overgrowth" if attained through efficiencies, i.e. because they experience less costs.

Transition/Implementation Funding

As implementation of the new allocation model shifted resources, the district recognized the need to provide for stability during the transition for colleges to gradually move towards full implementation of the new model.

During the implementation year, FY08, \$2 million of total revenue was allocated -50% each to Oxnard and Ventura colleges. In FY09, \$1 million of available resources was available to be allocated - 50% each to Oxnard and Ventura colleges. Once applied, the amount of transition/implementation funding was assessed to ensure the colleges were able to transition without undue financial hardship.

Carry-over

In addition to the allocation derived through the mechanism of the model, the colleges and district office are allowed to carry-over any unexpended funds as of June 30 into the new budget year, up to a maximum of 1% of their respective prior year budgets. (There was no maximum for carryover from June 30, 2007 to July 1, 2007). These amounts are placed in a designated reserve as of June 30, to be distributed for

expenditures as of July 1 of the budget year. (This percentage has been increased to 2% in years where fiscal difficulties were anticipated for the following year.)

Updates

Since the adoption of this new model for 2007-08 fiscal year, and in accordance with the commitment to the Board to regularly review the model components to ensure a more sustainable model, the District Council of Administrative Services (DCAS) reviews the model annually. During the first part of 2009, they recommended modifications to the Class Schedule Delivery Allocation and the FTES Allocation segments of the model. The Board of Trustees approved the recommended changes at its March 2009 Meeting.

In 2010-11 DCAS developed a plan to address the district's capital structural deficits and recommended that specific revenues (lottery, interest income and administration fee revenue) be removed over time from the general budget allocation model and allocated in a different method.

In Summary

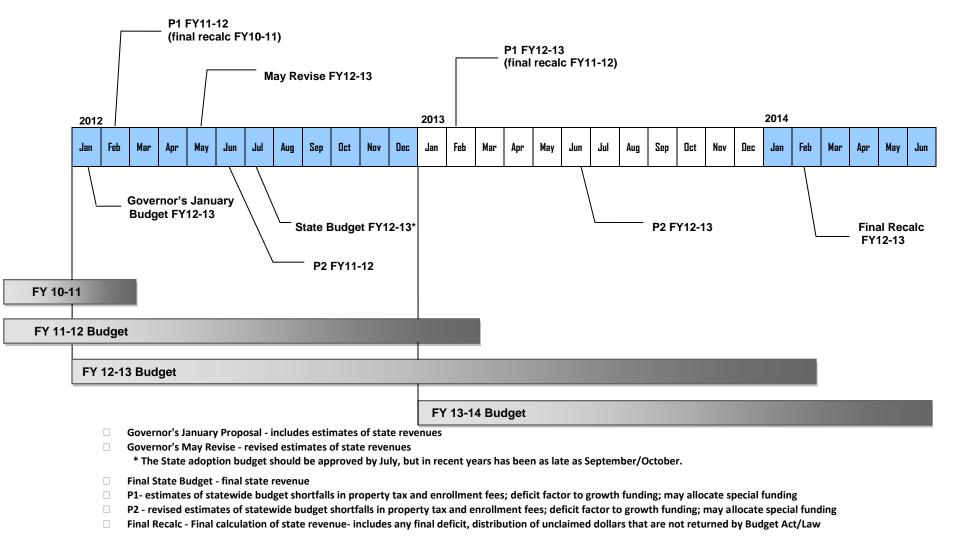
The District resource budget allocation model is complex enough to reflect the unique characteristics of our colleges and the needs of a multi-college district while recognizing how the district is funded from the state, yet simple enough to be readily understood, easily maintained, and transparent. Finally, it is driven by factors which command accountability, predictability, and equity.

Overall, the model addresses the Basic Principles for a budget allocation model previously adopted by the board. It utilizes formulas and variables that have been meaningfully studied, readily defined, easily measured, and consistently reported. As with this budget, no model will ever be perfect and it is doubtful that the district will ever achieve complete consensus as to how its resources should be distributed; however the model as proposed, adopted, and modified comes as close to that consensus as we can reasonably expect. DCAS and Cabinet independently reviewed the model prior to recommendation to the Board and concurred that it meets the budget principles established by the board and is "fair and equitable" for all colleges and the district operational units. Annually, the model is reviewed by DCAS and Cabinet and revised consistent with the requirements identified and agreed upon at that time. Any proposed revisions to the model are presented to the board for approval with the budget assumptions document.

III.B. DISTRICT BUDGET DEVELOPMENT PROCESS

October	District Council on Administrative Services reviews General Fund Allocation model for considerations of modifications.	
November/ December	Estimate upcoming and subsequent budget years to identify gaps between estimated revenues, estimated expenses, and consideration of managed use or increase of reserves. Colleges and district office receive preliminary allocations for the coming fiscal year based on the budget allocation model.	
January	Compare Governor's budget to budget projections and adjust. Refine projections to districtwide personnel costs such as step/column, movements, increases in health & welfare, etc, and college and district office allocations.	
February/ March	Board of Trustees provide strategic budget direction.	
March/April	Board of Trustees approve budget assumptions.	
May	Compare Governor's May revise to budget projections and adjust. Reconsideration of managed use or increase of reserves. Colleges and district office receive allocations for tentative budget for the coming fiscal year based on the budget allocation model and build a site-specific tentative budget.	
June	Board of Trustees approves the Tentative budget.	
July/August	Budget Officers analyze year-end results and incorporate these results into local planning processes. Compare State signed budget with projections and adjust. Colleges and district office receive final allocations for the coming fiscal year based on the budget allocation model and build a site-specific adoption budget.	
September	Board of Trustees approve the Adoption budget.	

Ventura County Community College District State Budget Process Timeline



IV. ASSESSMENT, PROGRAM & PROCESS IMPROVEMENT

VCCCD assesses its planning efforts in two ways. It assesses the overall effectiveness of College and Districtwide services in supporting student success; it also assesses the effectiveness of the planning process.

IV.A. ASSESSMENT OF INSTITUTIONAL EFFECTIVENESS

The assessment of institutional effectiveness involves review of accomplishments and dialogue on continuous improvement. Assessment activities and dialogue occur during the annual Board of Trustees Planning Session in June. Assessments in this area include:

- The annual review of the District Mission
- The annual submission of the District Effectiveness Report addressing prior year Board Goals
- The annual review and revision of Board Goals
- The annual assessment of Progress on Strategic Plan Objectives
- The mid-cycle assessment of Board Goals in Year-3 of the 6-year planning cycle to ensure continuing alignment with the Educational Master Plan

Annual Review of the District Mission

The District Mission is reviewed at the annual Board of Trustees Planning Session to ensure alignment with the System Mission of the California Community Colleges. The affirmed Mission is distributed to the constituent Colleges to provide a framework by which to review and validate the local College Missions.

Annual Submission of the District Effectiveness Report

The *District Effectiveness Report* is presented at the annual Board of Trustees Planning Session for review and dialogue. The Report addresses institutional effectiveness of the three constituent colleges and district services. It provides three years of data for indicators that are aligned with Board Goals.

Annual Assessment of Progress on Strategic Plan Objectives

The annual Strategic Plan Objectives are reviewed for progress and completion. The Colleges and Districtwide Services report on the progress made in implementing the Action Steps that operationalize the Strategic Plan Objectives.

Annual Assessment of Progress on Board Goals

The Annual Assessment of Progress on Board Goals is conducted at the Board of Trustees Planning Session utilizing the information from the Assessment of Progress on Strategic Plan Objectives, and the information documented in the *District Effectiveness*

Report. If needed, adjustments are made to the Board Goals and Strategic Plan Objectives for the coming year to ensure continuing progress toward student success, and accurate alignment with the District Mission.

Mid-Cycle Assessment of Progress on Board Goals

During the third year of the Educational Master Plan cycle, the Board of Trustees conducts a high level review of the assumptions of the Educational Master Plan assumptions, and an examination of the relevance of the Board Goals documented in the Master Plan. This high level review ensures that the assumptions of the Master Plan remain valid over time, and the Board Goals that emerge from these assumptions continue to align with the District Mission.

IV.B. ASSESSMENT OF PROCESS EFFECTIVENESS

The assessment of process effectiveness for Districtwide planning includes two activities:

- The annual Consultation Council Review of the Districtwide Planning Process
- Annual Board of Trustees Review of Districtwide Planning Process

Annual Consultation Council Review of Districtwide Planning Process

Consultation Council is charged with overseeing the Districtwide Planning Process. The Council, or a group delegate by the Council, performs an annual audit of the Districtwide Planning Process for operational effectiveness. The audit includes a review of this Planning Manual, and input by constituents on process issues during plan implementation. The results of this review are presented to the Board of Trustees during the June Board of Trustees Planning Session.

Annual Board of Trustees Review of Districtwide Planning Process

The Board of Trustees agendizes a review of the Districtwide Planning Process at its annual Board of Trustees Planning Session. The review includes a reporting by Consultation Council regarding the effectiveness of the process as experienced by the constituent groups, a Board-led dialogue on the results, and any suggestions to improve the process for the coming year. Improvements adopted in the review process will be documented in the subsequent iteration of this Planning Manual.