Student Learning Outcomes: MEDICAL ASSISTING

PSLOs
1. Demonstrate performance of appropriate medical administrative or clinical skills.
2. Determine appropriate communication strategies for stakeholders in the medical environment.
3. Describe legal and ethical principles that affect the role of a medical assistant.
4. Apply appropriate procedures for complying with established risk management and safety practices.

BUS V25, Medical Coding:

CSLOs:
1. Demonstrate ability to assign correct codes to diagnoses utilizing the ICD coding system.
2. Demonstrate ability to assign correct codes to medical procedures utilizing the CPT coding system.
3. Demonstrate ability to correctly apply modifiers to CPT codes for maximum reimbursement.

ISLO #3 Critical Thinking and Problem Solving

BUS V26 Electronic Health Records:

CSLOs:
1. Students will be able to describe electronic health records, their benefits and uses in the healthcare environment.
2. Students will be able to explain key terms and abbreviations used in electronic health records.
3. Students will demonstrate appropriate use of EHR software.

ISLO #3 Critical Thinking and Problem Solving

BUS V27A, Beginning Medical Terminology:

CSLOs:
1. Students will demonstrate comprehension of word roots, prefixes and suffixes used in medical terms by analyzing and defining word-building terms.
2. Students will recognize and define common anatomical, diagnostic, and procedural terms of major body systems.
3. Students will demonstrate proper spelling and pronunciation of selected medical terms.

ISLO #1 Communication (written, oral and visual)

BUS V27B Advanced Medical Terminology:

CSLOs:
1. Students will define and utilize common diagnostic, procedural and surgical terms for major body systems.
2. Students will generate and interpret medical terms used in medical documents.
3. Students will demonstrate ability to correct spell and pronounce medical terms.

ISLO #1 Communication (written, oral and visual)
BUS V28A, Medical Procedures: Front Office:

CSLOs:
1. Students will explain medical ethics considerations and medical liability.
2. Students will receive, organize, prioritize, and transmit information appropriately and accurately.
3. Students will demonstrate performance of appropriate front office medical skills.

ISLO #1 Communication (written, oral and visual)

BUS V28B, Medical Procedures: Back Office:

CSLOs:
1. Determine appropriate communication methods in the medical environment.
2. Demonstrate performance of basic back office medical skills.
3. Describe legal and ethical principles affecting the Medical Assistant.

ISLO #3 Critical Thinking and Problem Solving

BUS V29 Medical Insurance:

CSLOs:
1. Students will demonstrate skill in understanding common forms of medical insurance and the insurance billing requirements encountered in a physician practice.
2. Students will identify and apply appropriate billing steps for basic professional services, utilizing appropriate diagnostic and procedure codes for medical insurance claims.
3. Students will explain insurance payments, denials and patient responsibilities for billed medical services.

ISLO #3 Critical Thinking and Problem Solving

BUS V97, Multi-Skilled Medical Assistant:

CSLOs:
1. Demonstrate performance of appropriate medical administrative or clinical skills.
2. Determine appropriate communication strategies for stakeholders in the medical environment.
3. Describe legal and ethical principles that affect the role of a medical assistant.
4. Apply appropriate procedures for complying with established risk management and safety practices.

ISLO #3 Critical Thinking and Problem Solving