



*Office of the President*

March 14, 2023

Ms. Claudia Wilroy  
Director of International & PDSO

Dear Claudia Wilroy,

Thank you for all the work you put into completing your comprehensive program review. It has been reviewed by the College Planning Committee and the Executive Team. The College Planning Committee feedback is attached. Below, you will find comments, commendations, and recommendations from the Executive Team. These are provided for incorporation into your annual program planning processes. Typically, recommendations require planning improvements that will be implemented over time. Thus, in your subsequent annual mini reviews, you will want to provide updates on progress made towards addressing these recommendations.

**Comments:**

- The program currently serves 55 international students from countries such as Australia, Belgium, Brazil, France, India, Pakistan, Canada, and Thailand, to name a few by offering the following services to all international students: a complete admissions process: a review of paperwork needed, financial statements, high school completion, English proficiency, etc., visa appointment & immigration advising (F1 regulations only), change of status assistance, internship/externship & employment opportunities on and off campus.
- The program also assists all students with housing, transportation, bank accounts, phone purchases, health insurance, and navigating the American life in the U.S.
- The program intends to grow by 20% in three years.

**Commendations:**

1. The program, with a 30% position, actively supports our international students on and off campus, including all international student athletes.
2. The program has increased the number of international students attending Ventura College and will continue to grow.
3. Many Canadian students (no visa required) are currently attending the campus as student athletes.

*Ventura College will be a beacon of learning — a source of inspiration and guidance — for our students and community.*

## Recommendations

1. Identify a Principal Dedicated Student Officer position for Ventura College.
2. Develop a strategy to investigate international marketing - website ads in international platforms and attend agents' events globally.
3. Increase the number of agencies/partners working with the department.
4. Promote more events on campus to engage the international students, not only amongst themselves, but also with the local students.

PC's overall recommendation is to strengthen the program, to which I concur. Thank you again for your dedicated work in improving outcomes for our students.

Sincerely,



Kimberly Hoffmans, R.N., Ed.D.  
President  
Ventura College

cc: Ms. Leticia Canales, Dean  
Dr. Damien Peña, VPSA

# Default Report

*CPC Program Review Feedback Form - Intl Student Center*

January 27, 2023 11:50 AM PST

## Q2 - What is this program doing well?

What is this program doing well?

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The international Student Center does a nice job of working with international students that may have issues without some student support. The appear to be doing a nice job.

increase the number of international students

Supporting our international students on and off campus, including many international student athletes.

Recruiting students

The program is doing well at facilitating resources for international students.

### Q3 - What could this program improve upon?

What could this program improve upon?

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Not sure at this time.

Create activities or events for International Students that the campus can participate and get to know this cohort.

Identify a Principal Dedicated Student Officer position for VC.

Not sure....

DSO employee is needed.

## Q6 - How well do the program's objectives align with the VC Educational Master Plan?

How well do the program's objectives align with the VC Educational Master P...

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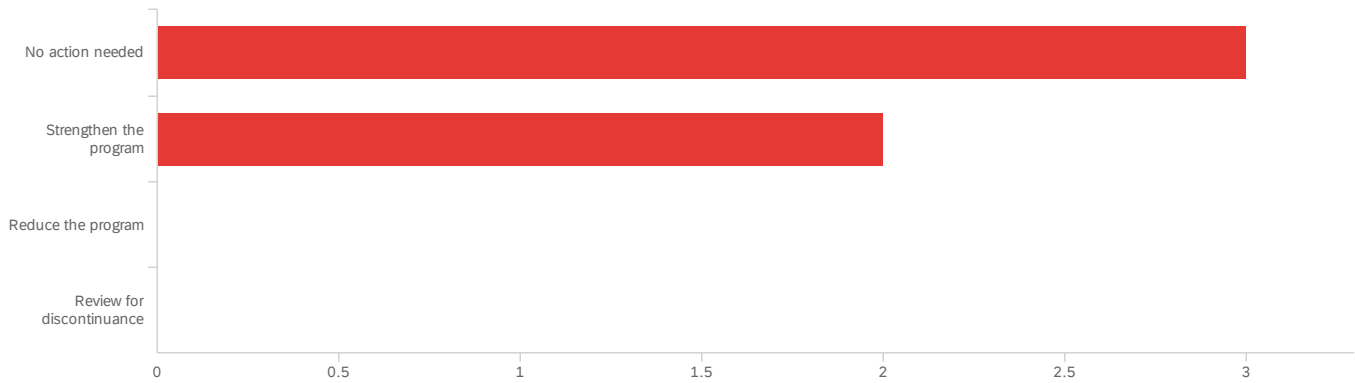
The do align by supporting students.

Goal 1 has general applicability: Increase the success of our students while closing equity gaps.

I am not sure that VC should be focusing on International students when needs for our home students are not being met. It seems that we are looking for income.

They align by prioritizing student success for international students.

## Q8 - I recommend the following course of action for this program:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I recommend the following course of action for this program:	1.00	2.00	1.40	0.49	0.24	5

#	Field	Choice Count
1	No action needed	60.00% 3
2	Strengthen the program	40.00% 2
3	Reduce the program	0.00% 0
4	Review for discontinuance	0.00% 0

5

Showing rows 1 - 5 of 5

**End of Report**






# 2022 International Students Comprehensive Review Response FINAL 03.14.23

Final Audit Report

2023-03-15

Created:	2023-03-14
By:	Andrea Rambo (arambo@vcccd.edu)
Status:	Signed
Transaction ID:	CBJCHBCAABAA8xi2Y7pQvCU2U2NewEE8reNrxRlu7aRn

## "2022 International Students Comprehensive Review Response FINAL 03.14.23" History

-  Document created by Andrea Rambo (arambo@vcccd.edu)  
2023-03-14 - 11:40:30 PM GMT- IP address: 162.252.17.174
-  Document emailed to Kimberly Hoffmans (khoffmans@vcccd.edu) for signature  
2023-03-14 - 11:40:58 PM GMT
-  Email viewed by Kimberly Hoffmans (khoffmans@vcccd.edu)  
2023-03-15 - 1:46:05 AM GMT- IP address: 104.47.51.126
-  Document e-signed by Kimberly Hoffmans (khoffmans@vcccd.edu)  
Signature Date: 2023-03-15 - 1:46:14 AM GMT - Time Source: server- IP address: 207.62.1.1
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