**Guide to Evaluating Technology Resources**

Standard IIIC: Technology Resources [“Click Here – VC Website Link”](http://www.venturacollege.edu/college_information/about/accreditation/2004/standards_18.shtml)

Technology resources are used to support student learning programs and services and to improve institutional effectiveness. Technology planning is integrated with institutional planning.

0 = Does not meet standards subject to finding. 1 = Meet standards needs additional work. 2 = Meet standards just maintain.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Standard** | **0,1,2** | **Evidence** | **Comments** | **Person /Committee** |
| The institution assures that any technology support it provides is designed to meet the needs of learning, teaching, college-wide communications, research, and operational systems. | 1 | Technology master plans.  Program review initiative implementation.  Governance decision making.  Org Charts – Budgets  Development of portal and mobile applications.  District-wide initiatives including document imaging and other integrated systems (Lync, D2L, etc.)  Committee meeting minutes and handouts are posted to the committee webpage. | Support staffing ratios are too low.  Banner transactional processing systems are adequate. |  |
| Technology services, professional support, facilities, hardware, and software are designed to enhance the operation and effectiveness of the institution. | 1 | Banner reports.  Degree Works, Grades First | Need to implement and sustain an integrated data warehouse with both dashboard and custom querying capabilities to link Banner data to other secondary systems including program review, planning, TracDat (SLOs), etc. |  |
| The institution provides quality training in the effective application of its information technology to students and personnel. | 1 | On-line training contracts. Lynda.com  Some in-house training: Scantron, Omni, Drupal, EMS, Banner | Should develop and implement a learning academy which documents and provides services for the learning needs (requests) and skill mastery for all employees. |  |
| The institution systematically plans, acquires, maintains, and upgrades or replaces technology infrastructure and equipment to meet institutional needs. | 2 | Technology Master Plans.  Program Review  Shared Governance committees.  Infrastructure funding.  Total Cost of Ownership focus. Yearlong inventory assessment by Business services. Provided reports to departments. |  |  |
| The distribution and utilization of technology resources support the development, maintenance, and enhancement of its programs and services. | 1 | Technology master plans.  Program review initiative implementation.  Governance decision making.  Org Charts – Budgets  Development of portal and mobile applications.  District-wide initiatives including document imaging and other integrated systems (Lync, D2L, etc.) | Should survey the users on their experience using technology resources. (part of program review at VC, however this is not done at the district level). |  |
| Technology planning is integrated with institutional planning. The institution systematically assesses the effective use of technology resources and uses the results of evaluation as the basis for improvement. | 2 | Integrated planning document.  Our 3 year local strategic tech plan is integrated into our district’s plan.  We need SharePoint set up.  Master plans.  Governance committees.  Program review system.  User surveys.  I.T. sends out surveys, department surveys, Nursing sends our surveys to graduates and tech is part of it. DAC sends out surveys, inconsistently but targeted. |  |  |